

Operations Memorandum - SNAP/Food Stamps OPS090505

May 28, 2009

SUBJECT: Waiver of the Interview Requirement for Elderly or Disabled Supplemental Nutrition Assistance Program (SNAP) Households interviewed by a Community-Based-Organization (CBO)

TO: Executive Directors

FROM: Joanne Glover, Director, Bureau of Operations

PURPOSE

To inform County Assistance Offices (CAOs) that the waiver of the application interview by the CAO, when a household in which all members are elderly or disabled with no earned income is interviewed by the CBO, will end June 30, 2009.

BACKGROUND/DISCUSSION

The current waiver of the interview requirements in 7 CFR 273.2(e) was approved from July 1, 2007 through June 30, 2009. Please refer to [OPS080702](#).

The U.S. Department of Agriculture, Food and Nutrition Service (FNS), has advised states that their waivers will not be approved or renewed.

Old policy:

When:	Then:
An application is submitted to the CAO by a contracted CBO on behalf of a SNAP household that has been interviewed by the CBO and all verification is provided. All members of the SNAP household are elderly or disabled and have no earned income.	The CAO will not interview the household unless information provided by the CBO is questionable or if the household requests an interview. The CAO will determine eligibility and benefit level and use the "w" interview indicator on CABUDG for applications processed by a CBO.

New policy:

When:	Then:
An application is submitted to the CAO by a contracted CBO on behalf of a SNAP household that has been interviewed by the CBO and all verification is provided. All members of the SNAP household are elderly or disabled and have no earned	Starting July 1, 2009, the CAO must interview these households. A telephone interview is the preferred method unless the household requests a face-to-face interview. The "w" indicator will not be available on CABUDG starting July 1,

income.

2009.

A daily status will be sent to inform CAOs when the “w” indicator on CABUDG will no longer be available.

NEXT STEPS

1. Review this information with all appropriate staff.
2. Direct any questions to your Area Manager.
3. This Operations Memorandum and OPS080702 will become obsolete effective July 1, 2009.