

# **Policy Clarifications**

## **Cash Assistance – All**

## **Medicaid – All**

## **SNAP - All**

**Submitted:**

**Agency: CAOs**

**Subject: Additional Verification of UC/EUC Benefit Status**

**Question:**

PCA-17095-178/PMA-17095-378/PFS-17095-578 provided instructions on how to determine if UC or EUC benefits are still available to an individual.

Sometimes this information is not clear on Data Exchange 2. Are there other options available to verify whether an applicant or recipient has an available UC/EUC benefit balance?

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**Response By: DWRI**

**Date:**

The Department of Labor and Industry (DLI) has made arrangements to assist OIM staff in verifying the availability of UC/EUC benefits. This process will only be available when the EUC program is not actively making payments.

For those cases where Data Exchange 2 appears to contradict an individual's statement regarding UC/EUC benefits, the caseworker will:

1. Check the Application for Benefits Date (AB Date) on the Details screen of Data Exchange 2.

- If the AB Date is more than a year prior to the date of the CAOs determination of eligibility, the claimant is both a UC and EUC exhaustee. No UC/EUC is adjusted to OIM benefits.
- If the AB Date is less than a year, the claimant has a weekly benefit rate and there is no balance on the claim; the claimant is a UC exhaustee. No UC/EUC is adjusted to OIM benefits.

2. If these criteria are not met and/or further clarification is needed, provide the claimant name, SSN and AB Date to your designated manager/supervisor.

3. The manager/supervisor will email this information to the Area Staff Assistant.
4. The Area Staff Assistant will forward the requests to the Department of Labor and Industry (DLI). A simple “yes” or “no” response as to whether the claimant has exhausted all benefits will be received within 24 hours. The Area Staff Assistants will communicate the responses back to the CAOs.

**Note:** The CAOs will not contact their Area Staff Assistants before a thorough review of Data Exchange 2 information.