

Policy Clarification – Medicaid – All PMA-17396-870

Submitted: 12/2014

Agency: CAOs

Subject: *Healthy PA* Transition Notice Appeals

Question:

How should appeals for *Healthy PA* Transition Notices be handled?

Response By: Division of Health Services **Date:**

The Division of Health Services has received questions from the field about how appeals received for *Healthy PA* Transition Notices should be handled. This clarification applies to all valid appeals, including those appeals that are filed timely.

Appeals for *Healthy PA* Transition Notices will be handled based upon the reason for the recipient's appeal as identified below.

If the recipient is appealing placement in the *Healthy PA* Private Coverage Option (PCO), the recipient is to be placed into the corresponding MG category (PCO 91 and PCO 92 correspond with MG 91 and MG 92, respectively). Overrides are to be completed using the override codes 906 and 907.

In addition, the following process is to be completed to ensure correct Managed Care Organization (MCO) placement dates are assigned:

- The CAO caseworker supervisor overseeing the appeal will send an email with the subject line "PCO Appeal" to the CAO MA Ombudsman including all of the following information:
 - The individual's full name
 - The individual's Recipient ID
 - The individual's SSN
 - Requested MCO begin date (same as MA Eligibility Begin date)
- The CAO MA Ombudsman will forward the email to the [Office of Medical Assistance Programs \(OMAP\) Membership Management](#) mailbox. OMAP will forward the information to the Office of Mental Health and Substance Abuse Services (OMHSAS) once the Physical Health MCO has been corrected.

If the recipient is appealing placement into the “Healthy” health care benefit package (HCBP), the recipient will remain in the “Healthy” HCBP until the appeal is adjudicated.

Note: The state’s current categorically needy Medicaid benefits and limits (reflected previously in HCBP 02) will constitute the interim “Healthy” HCBP, until Centers for Medicare and Medicaid Services has completed its review and approval of the “Healthy” State Plan Amendment.