

**COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE**

Attachment 1

CHILD SUPPORT REFUND NOTICE

Este aviso lo puede obtener en español. Si desea recibir el aviso en español, llame sin cargo a la línea de asistencia de Welfare al 1-800-572-7091.

DATE OF NOTICE

CASE IDENTIFICATION

YOUR EOURA REFUND

When the Department of Public Welfare (DPW) collects more child support payments than the total amount of reimbursable assistance received by your family, DPW refunds the excess support to you. We call this refund an excess over unreimbursed assistance, or EOURA refund.

YOUR EOURA SUPPORT REFUND CHECK

The EOURA refund will be deposited to your Electronic Benefits Transfer (EBT) account if you have an open cash assistance or food stamp account. If your EBT account is open for food stamps only, a cash account will be opened for this refund. If you do not have an EBT account or your case is closed, a refund check will be mailed to you in a separate envelope. The refund check will be pink and blue, and "EOURA" will be printed in the box on the check with the title "DDBank." You should receive the refund within 10 days of the DATE OF NOTICE shown above. If you have not received the refund by this date and are currently receiving assistance benefits, contact your caseworker at the local County Assistance Office (CAO).

If you are getting cash assistance, this EOURA refund you receive will not affect your cash benefits. If you are getting food stamp benefits, this EOURA refund will be disregarded and it will not affect your food stamp benefits. If you are getting Medicaid, this EOURA refund will be treated as a lump sum, which can be treated as income or as a resource, whichever is more beneficial to you. Your CAO caseworker will explain if and how your case may be affected. The amount of your EOURA refund will be reported to your CAO worker. If we determine later that we received reimbursement from other sources, you will receive an additional refund. If you are not currently receiving benefits, call the Welfare HELPLINE at 1-800-572-7091.

HOW WE COMPUTED YOUR REFUND

The EOURA refund is the amount of child support DPW collected in excess of the amount of reimbursable assistance received by your family. DPW figured this refund for the period from July 1981 through November 2002. DPW can keep support to repay the reimbursable assistance up to DPW's claim against child support payments. If we determine later that DPW's claim against child support payments was less than the reimbursable assistance you received, DPW will issue an additional refund to you. The EOURA COMPUTATION TABLE on the back of this notice shows the figures used to determine the EOURA refund.

QUESTIONS ABOUT THE EOURA NOTICE

If you have any questions about the EOURA notice, call the toll-free Welfare HELPLINE at 1-800-572-7091.

LEGAL HELP

Free legal help may be available at your local Legal Services office to help you understand if your EOURA refund is correct or to help you file an appeal. The Legal Services office in your area is on the back.

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