

# **Policy Clarifications - Medicaid - Long Term Care PMN16187403**

**Submitted: 05/2012**

**Agency: CAOs**

**Citations:**

**Subject: Policy Clarification Process for Long Term Care (LTC) Issues**

Do Policy Clarification requests regarding LTC follow the same procedure as Policy Clarification requests for other programs?

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**Response By: Division of Health Services**

**Date:05/07/12**

Yes, LTC Policy Clarification requests are to be submitted using the procedure described in [OPS010202](#) (Changes to Policy Clarification Process). Questions on LTC Policy are not to be directed to individual Program Specialists within the Bureau of Policy.

**Reminder:** The contact person may contact the Policy Clarification Unit by telephone when an expedited response is needed in order to make a timely case action. The County Assistance Office contact persons and other Office of Income Maintenance Units may contact the following when there is an urgent need for policy guidance: Bureau of Policy/Policy Clarification Unit at 717-772-6500.