

Policy Clarifications –Cash Assistance – All PCA-17619-108

Submitted: 7/15

Agency: CAOs

Subject: Incorrect Link in Operations Memorandum 15-06-01

Question: Is the information in Attachment 1 of OPS 15-06-01 correct? The “*Domestic Violence Observations or Disclosures During Investigations*” document seems to put an emphasis on having a protection from abuse order (PFA). Doesn’t our policy specifically prohibit requiring an individual to obtain a PFA in order to proceed with good cause or exemptions?

Response By: Division of Family Assistance

Date: 7/13/15

You are correct - there has been **no change** in OIM’s policy on domestic violence. Guidance in CAH 108 prohibits the CAO from requiring a PFA as proof of domestic violence to obtain or continue good cause and program exemptions.

Note that the document originally linked as Attachment 1 of OPS Memo 15-06-01 did not reflect correct OIG policy. The link provided in the posting on 6/25/2015 was to an early draft of OIG’s policy. **That link was corrected on July 7, 2015 and now contains the current OIG policy document.**

CAO staff will:

- Review the updated policy available as of July 8, 2015.
- Replace any previously printed copies of the OPS Memo and attachments with copies of the OPS Memo and attachments as posted on July 8, 2015.