

Policy Clarifications - Food Stamp PFS13568506

Submitted: 2/7/07

Agency: CAOs

Citations:

Subject: PA/FS 163

Policy Clarification PFS-13547-506 - Expedited Food Stamps Interview Process tell us that when we receive a Mail-In or COMPASS Food Stamp Application that is ineligible for expedited services, we are to provide the applicant with a PA/FS 162 informing them of their ineligibility for Expedited Food Stamp benefits. A Walk - In who is ineligible for Expedited Food Stamp benefits is to be provided with the PA/FS 163. Would it be incorrect to give the Mail-In or COMPASS applicants the PA/FS 163 if they are ineligible for expedited services? If so, is the CAO to system generate the PA/FS 162 by processing the case in CIS?

Response By: Denise Hoffman

Date: 3/8/07

Although the PA/FS 163 is not required for clients told verbally that they are not entitled to expedited issuance (FSH [577.8](#)), it can be used for walk-in, mail-in or COMPASS applications.

The Desk Guide for Expedited FS found in [PFS-13547-506](#) is being revised to reflect this change. We apologize for any confusion that this may have caused.