

**Policy Clarifications - Food Stamp
PFS13825576**

Submitted:03/24/08

Agency:CAOs

Citations:

Subject:NOMI and Missed Phone Contact

If a client scheduled for an interim phone interview (12th month of a 24 month certification period) misses the interview should the CAO send a NOMI before sending the 162-A?

Response By:D. Hoffman and Div. Of Federal Programs & Program Mgmt. Date:03/24/08

No, a NOMI is not required because the household does not submit a renewal form. A NOMI is required when a household submits an application or renewal form and fails to show for the interview. However, the interim phone interview in the 12th month of a 24-month certification is a mandatory contact. Send the Notice of Advance Action with the text suggested in [OPS060106](#).