

# Policy Clarifications - LIHEAP - All PLA-18198-622

**Submitted: 9/16**

**Agency: CAOs**

**Citations:**

**Subject: Citizenship Verification Option for LIHEAP-Only Cases**

Why is 'V-Electronic Verification' no longer an option for citizenship verification when processing a LIHEAP only case?

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**Response By: Division of Federal Programs/LIHEAP**

**Date: 9/27/16**

Due to the data agreement between the Social Security Administration and the Commonwealth when processing a LIHEAP only case in Case Processing (CP) the citizenship verification code will no longer show as 'V- Electronic Verification'. The IMCW or EAW will encounter one of two situations:

- The citizenship verification code will pre-populate with an 'S – Client Statement' if the verification code was "V". The value will be editable on the Individual Demographic page. The IMCW or EAW processing the page can select the most appropriate verification code.

Note: Although "V" may show on the dropdown, the system will prevent this code from being selected.

- In some situations the citizenship verification code may be blank. In that case, the IMCW or EAW will select the most appropriate code.

The new citizenship verification code will only be used during the session. When the case is committed or cancelled, the newly selected code will not be retained.

There is no change to the citizenship verification code for MA/Cash cases combined with LIHEAP; the citizenship verification code "V" can be used.