## Policy Clarifications - Medicaid - General Assistance PMG16330338

Submitted: 09/12

**Agency: CAOs** 

**Citations:** 

## Subject: Inability to Pay Copayments

Individuals who lost GA cash state that they are not able to afford the copayments for prescription drugs, doctor visits and other medical services. Can a doctor or pharmacist refuse the medications or treatment?

## **Response By: DHS**

Date:09/06/2012

No. Medications or treatment may not be denied.

This is not a change to the policies regarding inability to pay copayments found in MAEH 338.52.

55 Pa. Code § 1101.63(b)(7) states that a provider participating in the program may not deny covered care or services to an eligible MA recipient because of the recipient's inability to pay the copayment amount. This does not change the fact that the recipient is liable for the copayment, and it does not prevent the provider from attempting to collect the copayment amount. If a recipient believes that a provider has charged the recipient incorrectly, the recipient shall continue to pay copayments charged by that provider until the Department determines whether the copayment charges are correct.