

Policy Clarifications – Medical Assistance – All PMA-17361-304

Submitted: 10/14

Agency: CAOs

Subject: Verification of Income

Question: If an applicant applies for Medical Assistance (MA) and they report on the application income that is over all MA program income limits, is a caseworker required to verify the income in order to reject the application for being over the income limit?

Response By: DHS

Date: 10/30/14

Yes, the caseworker must verify all income used in an income determination for MA. Applications that have children applying for MA which are rejected due to income are referred to the Children's Health-Insurance Program (CHIP). Certain adults rejected for MA due to income are referred to the Federally Facilitated Marketplace. When CHIP receives a referral through Healthcare Handshake from the Department of Public Welfare, CHIP accepts income information as verified. The caseworker must verify income through an electronic data source or through paper documentation before a valid MA income rejection can be processed.

If the reported income can be verified through a data source and both reported income and data source income are above the MA income limits, income is considered reasonable compatible and the verified electronic data source income can be used to reject the application.

If income cannot be verified through a data source or reasonable compatibility is not a factor (reported income is above the income limit and data source income is below the limit, refer to [MAH 312.72](#)) then the caseworker must request income documentation from the applicant by sending a PA 253. If income verification is not returned by the applicant, the application must be rejected using reason code (042), Failure to Furnish Required Information.