

Policy Clarifications – Medicaid – All PMA – 18888-378

Submitted: Agency: CAOs

Subject: Exchange 8 Verification Requirements for Medical Assistance

Question: Does the CAO need to verify Date of Death information received on Exchange 8 for MA-only cases?

Response By:

Date:

Yes. If an Exchange 8 hit for an MA-only case exceptions to the CAO for review and processing, the CAO must verify the Date of Death. Hits that exception from automation due to a potential mismatch must be reviewed by the CAO to ensure that the correct action is taken on the case.

The CAO may use one of the following to verify the Date of Death: a death certificate, an obituary, a confirmation from a relative, or verification from another reliable source.