

Policy Clarification

SNAP

Submitted: 11/23/2015

Agency: CAOs

Subject: DQRS Alerts at Application and Renewal

Question: How often must a case be reviewed for an intentional program violation?

Response by: Division of Federal Programs

Date: 11/23/15

Cases must be reviewed for intentional program violation (IPV) at every application and renewal. DQRS alerts are generated by The OIG Office of Welfare Fraud Investigation and Recovery Management and are intended to remind the worker to indicate on the Individual Non-Financial Questions screen that an individual in the household is disqualified. These DQRS alerts are received for in-state disqualifications. Additionally during case processing if an individual has an out-of-state disqualification they will receive real time disqualification information via a blue link alert. This alert will provide the out-of-state disqualification information and should be entered on the Sanction/Disqualification screen.

On the Sanction Disqualification screen indicate the term of the disqualification based on the information that was provided by the alerts. Narrate the action taken based on these alerts. Remember that a disqualified recipient's income remains counted as part of the household's determination.

Failure to address the DQRS alerts may incorrectly provide SNAP benefits to an individual with a disqualification. If benefits are incorrectly issued to individuals who should be disqualified DHS will face sanctions from Food and Nutrition Services.