

**Policy Clarifications –
Cash Assistance –All
Medicaid – All
SNAP -
PCA-18914-178
PMA-18914-378
PFS-18914-578**

Submitted: 9/4/18

Agency: CAOs

Subject: Change to ARRC 123 alert due date

Question:

Has there been a change to the due date of the ARRC 123 alerts? The client has always had 13 days to respond to the 162 VR, then the PA 78 would be mailed. I noticed that the ARRC 123 alerts are showing on the dashboards at 30 days.

There were two cases with a discovery date 5/2/2018. It shows the 162 VR sent 5/3/18 and the PA 78 set to be sent on 5/16/18 (13 days later).

Does this mean that the client now has 30 days to respond instead of the 13 days? If so, if we receive the PA 78 from the employer before the end of the 30 days and the client has not responded to the 162VR, we would not be able close them because we have the verified income?

Response By: Division of Family Assistance Date: 9/4/18

Yes, the ARRC 123 dashboard alert due date changed with the implementation of the March 2018 Release. The change in the due date was to allow additional time for the worker to act on the alert. The client response time for the PA 162 VR has not changed. Please see the first attachment to D-18031401 for information on the 137 alerts updated with the release.