

PREMIUM STATEMENT

CO	RECORD	CAT	GG	DIST
RID: _____				

Premium Month	Premium Amount	Past Due Amount	Total Amount Due	Payment Due Date

Account Summary	Premium Month	Amount	Balance

Premiums that are not paid may result in closing of Medical Assistance benefits.

▲ Retain this portion for your records.

▼ Detach and return with payment in the enclosed postage paid envelope.

PREMIUM VOUCHER

Premium Month	Payment Due Date	Premium Amount	Past Due Amount	Total Amount Due

- Pay online: www.humanservices.state.pa.us/MAWDOnlinePayments
- Make Checks payable to: Commonwealth of PA
- Include RID on check or money order.
- Do not send cash.
- If past due amount has been submitted - Thank you.

CO	RECORD	CAT	GG	DIST
Client's name: _____				
RID: _____				

Medical Assistance for Workers with Disabilities
P.O. Box 8052
Harrisburg, PA 17105-8052

This concerns important information about health care benefits. If you need help translating it, contact your county assistance office.

此內容有關醫療照護福利的重要資訊。如果您需要翻譯協助，請與您當地的縣立救濟單位聯繫。

Tài liệu này liên quan đến tin tức quan trọng về trợ cấp chăm sóc sức khỏe. Nếu quý vị cần được giúp đỡ để phiên dịch nó, xin liên lạc với Văn phòng Giúp đỡ tại Quận quý vị cư ngụ.

Данные материалы содержат важные сведения о предоставляемом вам медицинском обслуживании. Если вам нужна помощь в их переводе, обращайтесь в Бюро помощи вашего графства (County Assistance Office)

Esto es en referencia a información importante sobre sus beneficios médicos. Si necesita que se lo traduzcan, comuníquese con la oficina de asistencia del condado.

នេះជាព័ត៌មានដ៏មានសារសំខាន់ស្តីពីផលប្រយោជន៍នៃការថែទាំសុខភាព។ ប្រសិនបើលោកអ្នកត្រូវការជំនួយបកប្រែព័ត៌មាននេះ សូមទាក់ទងការិយាល័យជំនួយការតាមខេត្ត ក្រុងរបស់លោកអ្នក។

CLIENT RIGHTS

<p>RIGHT TO NON-DISCRIMINATION</p> <p>We may not discriminate on basis of age, sex, race, color, ancestry, disability, religious creed, national origin, sexual preference, life-style, union membership, political belief, or because you applied for and/or received assistance before. If you feel discriminated against by the department or anyone providing services for the department, you may file a verbal or written complaint with the department or the appropriate federal or state agency.</p>	<p>RIGHT TO APPEAL</p> <p>You have the right to ask for a departmental hearing to appeal a decision of or a failure to act by the department, which affects your benefits, or that you feel is unfair or incorrect. You may file the appeal at the county assistance office. At the appeal hearing, you may represent yourself or someone else, such as a lawyer, friend, or relative, may represent you. You may have an agency conference before the hearing.</p>
<p>RIGHT TO CONFIDENTIALITY</p> <p>We keep information you give confidential and use it only to administer the programs you apply for and/or may be eligible for.</p>	<p>RIGHT TO A WRITTEN NOTICE</p> <p>We will give you a written notice explaining your benefits. If we deny, change, suspend, or stop benefits, we will explain the reason on the notice. You have 30 days from the date of the notice to ask for a hearing if you disagree with the action taken and/or the reasons given.</p>

CLIENT RESPONSIBILITY

<p>RESPONSIBILITY TO PROVIDE SOCIAL SECURITY NUMBERS</p> <p>You must provide a Social Security number (SSN) for each person for whom you are applying. If you do not have a SSN, we will help you apply for one. Refusal or failure to provide a SSN may result in disqualification. We will also ask you to supply a SSN to verify identify and administer our programs. We will use your SSN to prevent duplication in state and federal programs and to get information about income to determine eligibility for benefits.</p>
<p>RESPONSIBILITY TO PROVIDE INFORMATION</p> <p>You must give true, correct, and complete information. You must cooperate to document or prove the information you give. If you cannot provide proof, you should ask the county assistance office to help.</p>
<p>RESPONSIBILITY TO REPORT CHANGES</p> <p>You must report changes by the 10th of the month following the month of change. You must report changes in the number of people in your household, address, income or resources. You must report any new employment or changes in employment. You must report any plans to leave the state. If you are not sure if you must report a change, you should report the change. You can report changes online, through mail, or by calling the Customer Service Center. See the section below on types of changes to report and how to report the change.</p>
<p>RESPONSIBILITY TO PAY MONTHLY PREMIUM</p> <p>You are responsible for the payment of your monthly premium. If you do not pay your premium timely, you may lose your health care coverage.</p>
<p>RESPONSIBILITY TO CONTACT PROVIDERS FOR REFUNDS</p> <p>If you pay for any medical bills between the date of application and the determination of your eligibility, you are responsible for contacting the provider for a refund.</p>

REMEMBER TO REPORT CHANGES IN YOUR CIRCUMSTANCES

Report changes by the 10th of the month following the month of change. If you are not sure if you must report a change, you should report the change.

Types of changes to report include:

- Loss of employment
- New employment
- Change in income or resources
- Change in your address
- Change in people in your household

How to report changes:

Report changes through your MyCOMPASS account at www.compass.state.pa.us or on the myCOMPASS PA mobile app. If you do not have a MyCOMPASS account, register today.

If you have any questions or would like to report a change by phone, you may call the Customer Service Center at 1-877-395-8930 or for Philadelphia 1-215-560-7226 any time.