

Policy Clarification

Medical Assistance - PMA-20162-378

Submitted: 08/28/2020

Agency: CAOs

Subject: Accepting Self-Attestation for Medical Assistance (MA) during the coronavirus (COVID-19) emergency

Question: Should the County Assistance Office (CAO) accept self-attestation for individuals applying for or receiving MA during the COVID-19 emergency?

Response By: Division of Health Services

Date: 10/16/2020

Yes, the CAO should accept self-attestation for all factors of eligibility other than citizenship and immigration status if information cannot be obtained through electronic data sources and the applicant is unable to provide needed verification from a third party. The individual must inform the CAO or the Statewide Customer Service Center that they are unable to provide verification from a third party before the CAO accepts the self-attested information.

If the individual informs the CAO or the Statewide Customer Service Center that they are unable to provide verification from a third party, the CAO can use what was reported on the application as the self-attested information. If the individual verbally gives information to the CAO, the CAO should narrate the individual's statement. The CAO should not request additional documentation.

The CAO should narrate that self-attested information reported on the application was used to process MA eligibility because they were unable to get the requested verification through the electronic data sources and the individual was unable to provide it from a third party.

For detailed information regarding verification for MA during the COVID-19 emergency, please see OPS 20-03-02, OPS 20-03-03, and PMA 19881-378.

For information specific to LTC and HCBS verification, please see PMN 19932-378.

This Policy Clarification obsoletes PMA 19818-378.