

Policy Clarification

LIHEAP – All

PLA-19756-605

Submitted: 2/7/20

Agency: CAOs

Subject: Regulated Utility Termination Notice with term date before April 1

Question: Our understanding is that a valid term notice from a regulated utility must have a mailing date of February 1 or later and a term date of April 1 or later. We've received several term notices from regulated utilities with a proposed date of termination in February or March.

May we accept these as valid term notices to evaluate for LIHEAP Crisis?

Response By: LIHEAP Vendor Unit

Date: 2/7/20

Yes. Some regulated utilities' term notice systems populate a 10-day termination date on the notice. Termination/shut off notices are considered to be valid for 60 days from the mailing date.