



pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: January 26, 2016

Mr. Earl Hill, Director
Allegheny County Executive
7150 Highland Drive
Pittsburgh, Pennsylvania 15206

RE: Shuman Center
License #: 414311

Dear Mr. Hill:

As a result of the Department of Human Services' licensing inspection on November 5, 2015, and November 6, 2015, of the above facility, the violations with 55 Pa.Code Ch. 3800 (relating to Child Residential and Day Treatment Facilities) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 3800 must be maintained.

Sincerely,

A handwritten signature in cursive script that reads "Brent Sutherland".

Brent Sutherland
Child Residential Licensing Manager

Enclosure
Licensing Inspection Summary

**VIOLATION REPORT
CHILD RESIDENTIAL LICENSING - 55 Pa.Code Chapter 3800**

Facility Name: SHUMAN CENTER		License Number: 41431
Address: 7150 HIGHLAND DRIVE, PITTSBURGH, PA 15206		County: Allegheny
Director: Earl Hill		Region: WEST
Legal Entity Name: ALLEGHENY COUNTY EXECUTIVE		
Legal Entity Address: 7150 HIGHLAND DRIVE, PITTSBURGH, PA 15206		
Certificate(s) of Occupancy Other 12/12/1974 City of Pittsburgh		
Program Type: Secure Detention	Licensed Capacity: 120	Number of Children Served: 40
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Complaint		
On-Site Inspections Dates and Department Representatives On-Site 11/05/2015: Alejandre, Carlos; Lester, Marie 11/06/2015: Alejandre, Carlos; Lester, Marie		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Child Demographic Data as of Inspection Dates		
Age of Children: 0 to 5 years: 0 6 to 13 years: 1 14 to 17 years: 32 18 to 21 years: 7	Number of Children who: Are Adjudicated Delinquent: 40 Are Dependent: 0 Have Mental Illness: 8 Have an Intellectual Disability: 0 Have a Physical Disability: 0	

JAN 22 2016

Licensing Inspection Summary: 41431 - 11/05/2015 - Alejandro, Carlos
Facility Name: SHUMAN CENTER

WEST BERNHARD COUNTY
Human Services Licensing

1. REGULATION 55 Pa.Code §3800

3800.32(b) - A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

2a. DESCRIPTION OF VIOLATION

The facility's footage from 10/13/2015 at approximately 12:36 PM shows Staff Member B forcefully using one hand to shove Resident #1 onto the floor while walking in the school hallway after Resident #1 knocked a stack of papers out of Staff Member B's hands.

On 9/24/2015 at approximately 9:07 AM, Staff Member C threatened physical harm to Resident #4 and used a racial slur directed at the resident.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached Page 2A

Repeat Violation: Yes

Date(s) of Previous Violation(s):

08/27/2015

07/15/2016

Signature of Legal Entity Representative
(Required on EVERY Page)

[Handwritten Signature]

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page)

RICH GORDON - Dep. Director / Director

Date

1/22/16

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of

1/25/16
(Date)

Plan of correction implementation status as of

1/25/16
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by

RG
(Initials)

Licensing Inspection Summary 12/31/15 - Plan of Correction for Page 2 of 3

On page 2 of 3 there are two violations listed regarding Regulation 3800.32(b). Shuman Center agrees with meeting and exceeding compliance with this regulation. Our training Department yearly trains all staff in Safe Crisis Management. Shuman Center will continue to monitor all incidents during our weekly Monday Incident Review and continue to disseminate both positive and negative feedback, training topics for supervisors, individual topics for staff monthly monitoring, and discipline as needed per incident.

Staff Member B received individual counseling and a 1:1 incident review/retraining with Administrative Staff and Training Manager at the time of the incident and most recently on 1/6/16. A discipline hearing will be scheduled for Staff Member B following the Allegheny County Discipline process. Staff Member B will have continued monthly monitoring during a monthly conference with his immediate Chief Supervisor. Shuman Center is in the process of obtaining a more thorough CPSL/treatment of children training through the Allegheny County CYF, DHS, and the University of Pittsburgh School Child Welfare Resource Center. Training will be completed by June 2016 due to contractual and fiscal arrangements.

Shuman Center acknowledges that on 9/24/15 at approximately 9:07am, a verbal altercation occurred between Staff Member C and Resident #4. Concerning is that during the BHSL interview with Staff Member C, the use of a racial slur was never discussed or questioned with Staff Member C. At the time of the investigation, Deputy Gordon and Chief Supervisor [REDACTED] had a direct conversation with Staff Member C regarding the use of the racial slur which is denied. It was at that time stressed to Staff C that the use of racial slurs is unacceptable even if the slur can also be used toward Staff Member C. Director [REDACTED] also notified all staff via a memo that directed to staff to be appropriate with their language.

Shuman Center Training department is attempting to reach out the Center for Victims of Violent Crimes for obtaining cultural diversity training for not only Staff Member C and all Shuman Staff. Training will be completed by June 2016 due to contractual and fiscal arrangements. Social Services department works with varied outside guest speakers and trainers for the residents of Shuman to also receive education focused on appropriate societal topics and cultural diversity as well. Recognized speaker [REDACTED] (Pittsburgh Native and former Shuman resident) spent the entire afternoon on December 30, 2015, with staff and residents in attempt to foster better relationships with the youth, adults, focusing on being your best, improving racial lines within neighborhoods and with authority figures.

A discipline hearing will be scheduled for Staff Member C following the Allegheny County discipline process. Staff Member C will have continued monthly monitoring with immediate Chief Supervisor. Staff Member C's shift has been changed to 11p-7a which are the resident sleeping hours.



Rich Gordon

Deputy Director of Operations

January 22, 2016

RECEIVED

JAN 22 2016

WEST VIRGINIA FIELD OFFICE
Human Services Licensing

BB 1/25/16

JAN 08 2016

WEST REGIONAL OFFICE
Human Services Licensing

Licensing Inspection Summary: 41431 - 11/06/2015 - Alejandra, Carlos
Facility Name: SHUMAN CENTER

1. REGULATION 55 Pa.Code §3800
3800.142 - If the health and safety assessment in § 3800.141 (relating to health and safety assessment) identifies a health or safety risk, a written plan to protect the child shall be developed and implemented within 24 hours after the assessment is completed.

2a. DESCRIPTION OF VIOLATION

Resident #1's health and safety assessment dated 10/3/2015 indicated a history of aggression and violence. Resident #1's safety plan was completed on 10/6/2015.

Resident #2's health and safety assessment dated 8/8/2015 indicated a history of aggression and violence. Resident #2's safety plan was completed on 8/10/2015.

Resident #3's health and safety assessment dated 9/24/2015 indicated a history of aggression and violence. Resident #3's safety plan was completed on 10/2/2015.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Please see attached Page 3A

Repeat Violation: Yes

Date(s) of Previous Violation(s): 08/27/2015

Signature of Legal Entity Representative
(Required on EVERY Page)

[Signature] EARL HULL

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page)

EARL HULL - DIRECTOR
Rich Gordon - Dep. Dir. Operations

Date 1/8/16

DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 1/25/16
(Date)

Plan of correction implementation status as of 1/25/16
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by *[Signature]*
(Initials)

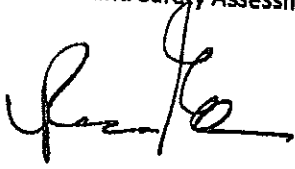
Licensing Inspection Summary 12/31/15 - Plan of Correction for Page 3 of 3

On page 3 of 3 there are three violations listed regarding Regulation 3800.142. Shuman Center agrees with meeting and exceeding compliance with this regulation. The whole mission of Shuman Center is established on safety and security. All residents admitted to Shuman Center are administered health, safety, and vulnerability assessments and plans at the time of admission. Some of the plans are generic and typical of all detention centers based on previously known residents or identified issues. Additionally, our Social Services department meets with residents to review the health and safety plans and make necessary adjustments to these plans at their earliest possible convenience typically within 48-96 hours. This process is completed on the back side of the same form thus having a later date on the bottom back of the form.

Resident #1, Resident #2, and Resident #3 did have all assessments and plans completed within 24 hours per regulation. Social Services met with the residents to review the assessments and plans on the dates noted on the LIS. This is an additional step that is not a regulation that Shuman Center completes to ensure appropriate placement and safety of residents admitted.

To avoid any further confusion for Shuman Staff and any outside provider performing a resident file audit, Shuman Center has adjusted its Health and Safety Assessment Plan procedure and the actual document itself. This was reviewed with all Chief, Wing, Medical, and Social Services Managers during a management staff meeting and training conducted on January 7, 2016. New procedures and paperwork will be used effective January 10, 2016, moving forward.

Because these violations occurred months ago, Shuman Center cannot immediately rectify past regulations, time frames, and or Health and Safety Assessments and Plans. Chief Supervisors are ultimately responsible for ensuring the appropriate completion of these protocols and procedures. Compliance Manager and Compliance Administrative Assistant will monitor the process and notify the managers of any errors or discrepancies. Attached is the updated Health and Safety Assessment and Plan procedure and new form.



Rich Gordon
Deputy Director of Operations
January 8, 2016

RECEIVED

JAN 08 2016

WEST REGIONAL HEAD OFFICE
Human Services Licensing

AS 1/25/16