



pennsylvania
DEPARTMENT OF HUMAN SERVICES

SEP 22 2016

Ms. Betty Bebian, Administrator
Mary J. Drexel Home
238 Belmont Avenue
Bala Cynwyd, Pennsylvania 19004

RE: The Hearth at Drexel
License #: 140620

Dear Ms. Bebian:

As a result of the Department of Human Services' annual licensing inspections on June 7, 2016 and June 8, 2016 of the above facility, the violations with 55 Pa.Code Ch. 2800 (relating to Assisted Living Residences) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2800 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
Licensing Inspection Summary

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

PCH Name: The Hearth at Drexel		License Number: 140620
Address: 238 Belmont Avenue Bala Cynwyd, Pennsylvania 19004		County: Montgomery
Administrator: Betty Bebian		
Legal Entity Name: Mary J. Drexel Home		
Legal Entity Address: Same		
Certificate(s) of Occupancy: I-2 (Lower Merion Twp.) 3/10/14		
Type of inspection: Full		
Reason(s) for inspection(s): Renewal		
On-Site Inspections Dates and Department Representatives On-Site: June 7-8, 2016 Doug Hoover		
Off-Site Inspection Dates and Inspectors, if Applicable: NA		
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 85	Number of Residents who:	
Number of Residents Served: 40	Receive Supplemental Security Income: 0	
Secured Dementia Care Unit in Home: Yes	Are 60 Years of Age or Older: 40	
Area: Inspiring Today	Have Mental Illness: 0	
Secured Unit Capacity, if Applicable: 20	Have an Intellectual Disability: 0	
Number of Residents Served in Secured Dementia Care Unit, if applicable: 13	Have a Mobility Need: 28	
Number of Current Hospice Residents: 4	Have a Physical Disability: 0	
Number of Hospice Residents in past year: 8		

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JUL 9 5 2016

CENTRAL REGIONAL FIELD OFFICE
 Human Services Licensing

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

Regulation

42b - A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way. A resident must be free from mental, physical, and sexual abuse and exploitation, neglect, financial exploitation and involuntary seclusion.

Violation

Resident #1 was admitted to the special care unit (SCU) on [REDACTED] 15. On 6/2/16, at approximately 8:30 pm, Direct Care Staff Member A bit Resident #1 on the nose which resulted in a laceration of the nose.

Plan of Correction

The Hearth at Drexel does not tolerate any type of mistreatment or abuse to its residents. Background checks are done on all staff prior to hiring for any position at the Hearth. We do Abuse Training on hire and twice a year, every year for all staff. We also do training on Person Centered Care, our required 8 Hrs. of Alzheimers Training as well as an additional 8 hours on Alzheimers and Dementia through our Community Life Director who has been Certified to Train by the Alzheimers Association.

All reports of abuse are taken seriously and any staff suspected of abuse is suspended immediately while a thorough investigation is conducted. Training also includes the importance and responsibility of all staff for reporting any suspicion of abuse or mistreatment of a resident. We have signs posted at the time clock and staff break areas to remind staff of their requirements to report abuse.

Employee #1 was suspended as soon as abuse report was made. Suspected abuse was reported to DHS, Protective Services and local Law Enforcement. After completion of the full investigation employee was terminated.

Printed Name and Title of Legal Entity Representative (Required on all pages) Betty Bebian RN, NHA Administrator

Signature of Legal Entity Representative (Required on all pages) Date
Betty Bebian RN 7/18/2016

DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE!

<p>The above plan of correction is approved as of <u>7-7-16</u> <small>(Date)</small></p> <p>The above plan of correction was approved by <u>BE</u> <small>(Initials)</small></p>	<p>Plan of correction implementation status as of <u>7-7-16</u> : <small>(Date)</small></p> <p>Fully Implemented</p> <p><input checked="" type="checkbox"/> Partially Implemented – Adequate Progress</p> <p>Partially Implemented – Inadequate Progress</p> <p>Not Implemented</p>
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LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

Regulation

234e - The resident, the resident's designated person or the resident's family shall be involved in the development and the revisions of the support plan and if applicable, the rehabilitation plan.

Violation

The designated person or family of Resident #2 was not involved in the development and revisions of the resident's support plans, dated 4/29/16 and 5/31/16. Resident #2 was admitted to the special care unit (SCU) on [redacted] 16.

Plan of Correction

Resident families and/or designated representative are always involved in the development and revisions of resident's support plan. The LPN who spoke with resident #2 [redacted] and completed the Assessment and Support Plan forgot to have [redacted] sign the support plan after it was completed. The two LPN's who complete the assessments and support plans have been in-serviced by the our RN supervisor to ensure that they get the family and/or designated representatives signature on all assessment and support plans after participating in the development of the plan. The RN Supervisor will monitor all ASP to ensure that families and/or designated person is participating and signing all ASP

Printed Name and Title of Legal Entity Representative (Required on all pages)		Betty Bebian, RN NHA Administrator	
Signature of Legal Entity Representative (Required on all pages)		<i>Betty Bebian</i>	Date 7/18/2016
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The above plan of correction is approved as of <u>9-7-16</u> (Date)		Plan of correction Implementation status as of <u>9-7-16</u> : (Date)	
The above plan of correction was approved by <u>BB</u> (Initials)		<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented – Adequate Progress <input type="checkbox"/> Partially Implemented – Inadequate Progress <input type="checkbox"/> Not Implemented	