



**pennsylvania**

DEPARTMENT OF HUMAN SERVICES

AUG 08 2017

Ms. Jessica Rochester,  
Administrator  
Jenner's Pond, Inc.  
2000 Greenbriar Drive  
West Grove, Pennsylvania 19390

RE: Ruston Residence  
100 Sycamore Drive  
West Grove, Pennsylvania 19390  
License #: 138890

Dear Ms. Rochester:

As a result of the Department of Human Services' annual licensing inspection on April 26, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2800 (relating to Assisted Living Residences) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2800 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director

Enclosure  
Licensing Inspection Summary

**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

<b>ALR Name:</b> Ruston Residence		<b>License Number:</b> 138890
<b>Address:</b> 100 Sycamore Drive West Grove, Pennsylvania 19390		<b>County:</b> Chester
<b>Administrator:</b> Jessica Rochester		
<b>Legal Entity Name:</b> Jenner's Pond		
<b>Legal Entity Address:</b> 2000 Greenbriar Drive West Grove, Pennsylvania 19390		
<b>Certificate(s) of Occupancy:</b> C2-LP Department of Labor and Industry 04/06/1998		
<b>Type of Inspection:</b> Full		
<b>Reason(s) for Inspection(s):</b> Renewal, Incident		
<b>On-Site Inspections Dates and Department Representatives On-Site:</b> April 27, 2017 Lauren Kazimer, Dean Gray		
<b>Off-Site Inspection Dates and Inspectors, If Applicable:</b> N/A		
<b>Resident Demographic Data as of Inspection Dates</b>		
<b>Licensed Capacity:</b> 70  <b>Number of Residents Served:</b> 59  <b>Secured Dementia Care Unit In Home:</b> Yes  <b>Area:</b> Lavender Lane  <b>Secured Unit Capacity, If Applicable:</b> 12  <b>Number of Residents Served In Secured Dementia Care Unit, If applicable:</b> 12  <b>Number of Current Hospice Residents:</b> 5  <b>Number of Hospice Residents In past year:</b> 16	<b>Number of Residents who:</b>  <b>Receive Supplemental Security Income:</b> 0  <b>Are 60 Years of Age or Older:</b> 59  <b>Have Mental Illness:</b> 0  <b>Have an Intellectual Disability:</b> 0  <b>Have a Mobility Need:</b> 26  <b>Have a Physical Disability:</b> 0	

**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

<b>Regulation</b> 185a – The residence shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.
<b>Violation</b> <ul style="list-style-type: none"><li>- On 4/27/17, resident #1's PRN Acetaminophen 325mg was not available in the home.</li><li>- On 4/27/17, resident #2's PRN Haldol 2mg was not available in the home.</li></ul>

Ruston Residence Plan of Correction related to licensing inspection conducted on April 27, 2017.

Regulation- 185a

**Plan of correction:**

1. PRN meds that were not available were ordered and are now in the med cart.
2. Nursing staff was in-serviced on the importance of having all medications as ordered available.
3. An audit of all PRN medications was completed to ensure no other PRN medications were ordered and not in the med cart.
4. Weekly PRN audits will now be done by staff nurse to ensure that all PRN medications ordered are in the med cart and available, when needed. (Form attached.)

Printed Name and Title of Legal Entity Representative (Required on all pages) <u>Jessica Rochester</u>	
Signature of Legal Entity Representative (Required on all pages) <u>J. Rochester</u> Date <u>5/27/17</u>	
<b>DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE!</b>	
The above plan of correction is approved as of <u>5/30/17</u> (Date)	Plan of correction implementation status as of <u>5/30/17</u> (Date)
The above plan of correction was approved by <u>[Signature]</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented – Adequate Progress <input type="checkbox"/> Partially Implemented – Inadequate Progress <input type="checkbox"/> Not Implemented

# LICENSING INSPECTION SUMMARY

## Assisted Living Residences – 55 Pa.Code § 2800

### Regulation

187a – A medication record shall be kept to include the following for each resident for whom medications are administered:

- (1) Resident's name.
- (2) Drug allergies.
- (3) Name of medication.
- (4) Strength.
- (5) Dosage form.
- (6) Dose.
- (7) Route of administration.
- (8) Frequency of administration.
- (9) Administration times.
- (10) Duration of therapy, if applicable.
- (11) Special precautions, if applicable.
- (12) Diagnosis or purpose for the medication, including pro re nata (PRN).
- (13) Date and time of medication administration.
- (14) Name and initials of the staff person administering the medication.

### Violation

Resident #1's medication administration record did not include the diagnosis or purpose for Gabapentin 100mg and Levodopa 50mcg.

### Regulation- 187a

### Plan of correction:

1. Missing Diagnosis/Purposes were added to the Medication Administration Record on 4/27/2016.
2. Nurses were in-serviced on the importance of having the diagnosis/purpose listed for all medications listed on the Medication Administration Record.
3. An audit of all Medication Administration Records was completed to ensure that Diagnosis/Purpose is listed for all medications.
4. When 3 nurse check is being done daily for all new orders to ensure correct transcription and any needed follow up was done; the MAR will be reviewed at that time to ensure all required information including the Diagnosis/Purpose is included for each medication listed.

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Signature of Legal Entity Representative (Required on all pages) <u>J. Rochester</u>	Date <u>5/27/17</u>
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**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

<b>Regulation</b> 121a - Stairways, hallways, doorways, passageways and egress routes from living units and from the building must be unlocked and unobstructed.
<b>Violation</b> 121a- The following emergency fire exits were locked with an electronic keypad and did not have the code posted: Sunflower Hall, Rose Hall, and Dogwood Hall.
<b>Plan of Correction</b>

Regulation- 121a

**Plan of correction:**

1. Codes were posted on the keypads on Sunflower Hall, Rose Hall and Dogwood Hall on 4/27/2017.
2. Maintenance staff have been in-serviced and now understand that all keypads to have the code posted on or near them immediately upon installation.
3. An audit was done of all keypads to ensure that corresponding codes were posted on all keypads in the building.
4. Environmental audits will now include checking keypads to ensure codes are posted.

Printed Name and Title of Legal Entity Representative (Required on all pages) <u>Jessica Rochester</u>	
Signature of Legal Entity Representative (Required on all pages) <u>[Signature]</u>	Date <u>5/27/17</u>
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