



pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
March 05, 2018:

Ms. Holly Schade,
VP Home & Health Services
ACTS Retirement – Life Communities, Inc.
375 Morris Road
West Point, Pennsylvania, 19486

RE: Oakridge Terrace at Gwynedd Estates
301 Norristown Road
Ambler, Pennsylvania 19002
License #: 138970

Dear Ms. Schade:

As a result of the Department of Human Services' licensing inspection on October 02, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2800 (relating to Assisted Living Residences) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2800 must be maintained.

Sincerely,

Kenneth Wilson
Regional Licensing Supervisor

Enclosure
Licensing Inspection Summary

LICENSING INSPECTION SUMMARY

Assisted Living Residences – 55 Pa. Code § 2800

ALR Name: Oakbridge Terrace at Gwynedd Estates		License Number: 138970
Address: 301 Norristown Road Ambler PA 19002		County: Montgomery
Administrator: Brian Levesque		
Legal Entity Name: ACTS Retirement Life Communities		
Legal Entity Address: 375 Morris Road Westpoint PA 19486		
Certificate(s) of Occupancy: C2A2 - Commonwealth of Pennsylvania, L&I, 03/28/2006		
Type of Inspection: Partial		
Reason(s) for Inspection(s): Incident		
On-Site Inspections Dates and Department Representatives On-Site: 10/02/2017 – Dean Gray		
Off-Site Inspection Dates and Inspectors, if Applicable: N/A		
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 20 Number of Residents Served: 18 Secured Dementia Care Unit in Home: No Area: N/A Secured Unit Capacity, if Applicable: N/A Number of Residents Served in Secured Dementia Care Unit, if applicable: N/A Number of Current Hospice Residents: 0 Number of Hospice Residents in past year: 1	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 18 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 0 Have a Physical Disability: 0	

LICENSING INSPECTION SUMMARY

Assisted Living Residences – 55 Pa. Code § 2800

Regulation 55 Pa. Code § 2800

2800.42(s) - A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Violation

On the evening of 08/16/17, Resident #1 was bathed by a home health aide. The home health aide's 3 year old child was present during the bathing process.

Plan of Correction

After review of the above noted incident the home health agency terminated the home health aide. Moving forward the home health agency has implemented new training for all current home health aides and newly hired home health aides before an employee of theirs is assigned to our community. All of their employees will be trained in "Residents Rights to Privacy During Care". The home health agency's management and supervisors had made the above changes to their training at the time of the incident. The home health agency will have their employees sign off and acknowledge that they have completed this training. The home health agency's supervisors will monitor their employees and maintain training records. Please see the attached form. Residents Rights are reviewed annually in the Release training system and a quiz must be completed. Training including Residents Rights, is also completed biannually during the home health agency's face-to-face in-service day which all home health aides attend. I have also in-service all of our staff on the above and to notify their supervisors of any future occurrences.

Printed Name and Title of Legal Entity Representative (Required on all pages)

Elizabeth A. Pol, RD BSN Director of Assisted Living

Signature of Legal Entity Representative (Required on all pages)

Date

2/22/18

DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 03/05/18
(Date)

Plan of correction implementation status as of 03/05/18
(Date)

The above plan of correction was approved by K. W.
(Initials)

☐ Fully Implemented

☒ Partially Implemented -- Adequate Progress

☐ Partially Implemented -- Inadequate Progress

☐ Not Implemented