

# CERTIFIED MAIL – RETURN RECEIPT REQUESTED March 05, 2018:

Ms. Holly Schade, VP Home & Health Services ACTS Retirement – Life Communities, Inc. 375 Morris Road West Point, Pennsylvania, 19486

RE: Oakridge Terrace at Gwynedd Estates

301 Norristown Road

Ambler, Pennsylvania 19002

License #: 138970

Dear Ms. Schade:

As a result of the Department of Human Services' licensing inspection on October 02, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2800 (relating to Assisted Living Residences) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2800 must be maintained.

Sincerely,

Kenneth Wilson

Regional Licensing Supervisor

Enclosure Licensing Inspection Summary

## LICENSING INSPECTION SUMMARY

# Assisted Living Residences - 55 Pa. Code § 2800

Oakbridge Terrace at Gwynedd Estates Address: 301 NorrIstown Road Ambler PA 19002 Administrator: Brian Levesque Legal Entity Name: ACTS RetIrement Life Communitles Legal Entity Name: ACTS RetIrement Life Communitles Certificate(s) of Occupancy: C2A2 - Community Address: 375 Morris Road Westpoint PA 19486 Certificate(s) of Occupancy: C2A2 - Community Address: Type of Inspection: Partial Unit Inspections Dates and Department Representatives On-Site: 10/02/2017 - Dean Gray Off-Site Inspection Dates and Inspectors, if Applicable: N/A Resident Demographic Data as of Inspection Dates  Licensed Capacity: 20 Number of Residents Served: 18 Receive Supplemental Security Income: 0  Number of Residents Served: 18 Secured Dementia Care Unit in Home: No Area: N/A  Secured Unit Capacity, If Applicable: N/A Number of Residents Served in Secured Dementia Care Unit, If applicable: N/A Number of Current Hospice Residents: 0	ALR Name:		License Number:
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	radinal of cateur hospice Residents: 0	•	
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Mumbau - Cutau ta Bartha a cara	Number - City of D. Albert		
Number of Hospice Residents in past year: 1	Number of Hospice Residents in past year: 1		
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#### LICENSING INSPECTION SUMMARY

## Assisted Living Residences - 55 Pa. Code § 2800

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Regulation 55 Pa. Code § 2800 2800.42(s) - A resident has the right to privacy of self ar during bathing, dressing, changing and medical procedur	nd possessions. Privacy shall be provided to the resident res.
Violation	
On the evening of 08/16/17, Resident #1 was bathed by a	home health aide. The home health aide's 3 year old child
was present during the bathing process.	·
Div. of O	
After review of the aliene mated incide	Dont the hame health agency terminated
the hame health aids. Howing fo	ward the hame health agency
has inglamented new training I	for all current home health aids
and newly himed home health side	is before an angelogue of theirs is
assigned to our Community.	Most their emplayer will be trained in one. The home health agency's
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this training. The home health	gency's sugareus as well meen the
their emplayers and maintains I	touring records. Those see the
attached form. Residents Kights	touring room do. Those see the are reviewed arrivally in the Robins
training systems and a quiz must be	ecompleted. Training including Resident Oby Quing the hame health agency's in all Hame health aids attend. I
Rights, is also completed hummus	the diametre hamo here to the
have also an Lowice all of our staff	anthe alians end to natify their segments
afany futies occusances.	
Intell Name and Title of Legal Entity Representative (Required on all p Eliza beth A. Palli R.D. BSA)	Director of Assisted Living
Afture of Legal Entity Representative (Required on all pages)	Date Olool 8
DEDARTMENT HEE ONLY HOMES	MAY NOT WRITE BELOW THIS LINE!
O DEPARTMENT USE ONLY - HOMES	MAY NOT WRITE BELOW THIS LINE!
e above plan of correction is approved as of $\frac{03/05//8}{\text{(Date)}}$	Plan of correction implementation status as of
1/ /4/	□ Fully Implemented
e above plan of correction was approved by	Partially Implemented Adequate Progress
<b>*</b> • • •	☐ Partially Implemented Inadequate Progress
	☐ Not Implemented