



pennsylvania
DEPARTMENT OF HUMAN SERVICES

DEC 20 2017

Mr. Peter E. Fleming,
Chief Financial Officer
Whitemarsh Continuing Care Retirement Community
4000 Fox Hound Drive
Lafayette Hill, Pennsylvania 19444

RE: The Hill at Whitemarsh-
Oakley Hall Assisted Living
License #: 139020

Dear Mr. Fleming:

As a result of the Department of Human Services' Personal Care Homes annual licensing inspection on October 17, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2800 (relating to Assisted Living Residences) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2800 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

| | |
|---|--|
| ALR Name: The Hill at Whitemarsh – Oakley Hall Assisted Living | License Number: 139020 |
| Address: 4000 Fox Hound Drive Lafayette Hill, Pennsylvania 19444 | County: Montgomery |
| Administrator: Diane Doyle | |
| Legal Entity Name: Whitemarsh Continuing Care Retirement Community | |
| Legal Entity Address: 4000 Fox Hound Drive Lafayette Hill, Pennsylvania 19444 | |
| Certificate(s) of Occupancy: Certificate of Use & Occupancy Whitemarsh Township I-2 | |
| Type of Inspection: Full | |
| Reason(s) for inspection(s): Renewal & Incident | |
| On-Site Inspections Dates and Department Representatives On-Site: October 17, 2017 Sabrina Freeman | |
| Off-Site Inspection Dates and Inspectors, if Applicable: NA | |
| Resident Demographic Data as of Inspection Dates | |
| Licensed Capacity: 38 Number of Residents Served: 27 Secured Dementia Care Unit in Home: NA Area: NA Secured Unit Capacity, if Applicable Number of Residents Served in Secured Dementia Care Unit, if applicable: NA Number of Current Hospice Residents: 1 Number of Hospice Residents in past year: 1 | Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 25 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 4 Have a Physical Disability: 0 |

LICENSING INSPECTION SUMMARY

Assisted Living Residences – 55 Pa.Code § 2800

Regulation 69

Administrative staff, direct care staff persons, ancillary staff persons, substitute personnel and volunteers shall receive at least 4 hours of dementia-specific training within 30 days of hire and at least 2 hours of dementia-specific training annually thereafter in addition to the training requirements of this chapter.

Violation

Staff person A, the administrator was hired 5/14/17 and only had 3 hours of dementia-specific training at the time of inspection on 10/17,2017

Staff person B, a direct care worker was hired 4/17/17 and only had 3 hours of dementia-specific training at the time of inspection on 10/17,2017

Plan of Correction

Staff person A and B received an additional 1 hour of dementia specific training at submission of plan of correction by November 27, 2017. See attached supporting documentation.

An audit was conducted of all current administrative staff, direct care staff persons, ancillary staff persons, substitute personnel and volunteers hired from survey ending September 15, 2016 to survey ending October 17, 2016 which revealed the Relias training system changed two dementia trainings the community was using as part the required trainings to total 4 hours within 30 days. The total now only equaled 3 hours for four trainings. Therefore all staff hired during that time will receive an additional 1 hour of dementia specific training to ensure they have received training per regulation 2800.69. This training will be completed within 30 days or December 27, 2017. See attached supporting documentation.

All newly hired administrative staff, direct care staff persons, ancillary staff persons, substitute personnel and volunteers hired from current date forward will receive dementia specific training per regulation 2800.69 and a monthly audit will be conducted by the Assisted Living Manager to ensure ongoing compliance.

| | |
|---|---|
| Printed Name and Title of Legal Entity Representative (Required on all pages) | |
| Diane M. Doyle - as administrator | |
| Signature of Legal Entity Representative (Required on all pages) | Date |
| Diane M. Doyle | 11/27/17 |
| DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE! | |
| The above plan of correction is approved as of <u>11/30/17</u> (Date) | Plan of correction implementation status as of <u>12/11/17</u> (Date) |
| The above plan of correction was approved by <u>[Signature]</u> (Initials) | <input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented – Adequate Progress <input type="checkbox"/> Partially Implemented – Inadequate Progress <input type="checkbox"/> Not Implemented |