pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to: [redacted]
Mailing Date: August 10, 2018

Mr. William I. Weisberg
Vice President
Green Ridge Personal Care LLC
26691 Richmond Road
Bedford Heights, Ohio 44146

RE: The Gardens of Green Ridge
2751 Boulevard Avenue
Scranton, Pennsylvania 18509
License #225160

Dear Mr. Weisberg:

As a result of the Department's Bureau of Human Services Licensing inspection on May 22, 2018 of the above facility, the violations with 55 pa. Code Ch. 2800 (relating to Assisted Living Residence) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2800 must be maintained.

Sincerely,

Anne Graziano
Anne Graziano
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

LICENSING INSPECTION SUMMARY

Assisted Living Residences – 55 Pa.Code § 2800

ALR Name: **The Gardens of Green Ridge**	**License Number:** **225160**
Address: 2751 Boulevard Ave Scranton, Pennsylvania 18509	**County:** Lackawanna
Administrator: Bayard Williams	
Legal Entity Name: Green Ridge Personal Care, LLC	
Legal Entity Address: 26691 Richmond Road Bedford Heights, OH 44146	
Certificate(s) of Occupancy: I-1 09/12/2013	
Type of Inspection: Partial	
Reason(s) for Inspection(s): Incident	
On-Site Inspections Dates and Department Representatives On-Site: **5/22/2018** **Jason Harvey**	
Off-Site Inspection Dates and Inspectors, if Applicable: **NA**	

Resident Demographic Data as of Inspection Dates	
Licensed Capacity: 74 **Number of Residents Served: 48** **Secured Dementia Care Unit in Home: 16** **Area:** **Secured Unit Capacity, if Applicable: 24** **Number of Residents Served in Secured Dementia Care Unit, if applicable: 16** **Number of Current Hospice Residents: 3** **Number of Hospice Residents in past year: 8**	**Number of Residents who:** **Receive Supplemental Security Income: 0** **Are 60 Years of Age or Older: 48** **Have Mental Illness: 0** **Have an Intellectual Disability: 0** **Have a Mobility Need: 20** **Have a Physical Disability: 0**

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

Regulation
2800.15(a) - The residence shall immediately report suspected abuse of a resident served in the residence in accordance with the Older Adults Protective Services Act (35 P.S. §§ 10225.701 – 10225.707) and 6 Pa. Code §§ 15.21 – 15.27 (relating to reporting suspected abuse, neglect, abandonment or exploitation) and comply with the requirements regarding restrictions on staff persons.

Violation
The home did not notify the local Area Agency on Aging of an allegation of resident abuse that occurred on 4/1/2018 until 4/3/2018.

Plan of Correction

The Proper Reporting documentation, and investigation took place at Residence, however after Conclusion of facts, it was then reported to Area Agency on Aging but not within Reporting Guidelines.

Going forward. Proper, and timely reporting procedures will be Completed with Regulation 2800.15(a) YES

Resident Care Director and Executive Director will Monitor and Report per 2800.15(a)

Printed Name and Title of Legal Entity Representative (Required on all pages)
Bernard Williams Executive Director

Signature of Legal Entity Representative (Required on all pages) Date 7/06/2018

DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 7-25-18 (Date)

The above plan of correction was approved by _____ (Initials)

Plan of correction implementation status as of 7-25-18 (Date):

- ☐ Fully Implemented
- ☒ Partially Implemented – Adequate Progress
- ☐ Partially Implemented – Inadequate Progress
- ☐ Not Implemented

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

Regulation
2800.16(c) - The residence shall report the incident or condition to the Department's assisted living residence office or the assisted living residence complaint hotline within 24 hours in a manner designated by the Department. The residence shall immediately report the incident or condition to the resident's family and the resident's designated person. Abuse reporting shall also follow the guidelines in § 2800.15 (relating to abuse reporting covered by law).

Violation
The home did not notify the Department of an allegation of resident abuse that occurred on 4/1/2018 until 4/3/2018

Plan of Correction

Proper Reporting documentation and Investigation took place at Residence first, then after Conclusion of facts it was then reported to the Department of Assisted Living, but not within Reporting Guidelines.

Going forward, proper and timely Reporting Procedures will be completed with Regulation 2800.16.(c).

Resident Care Director and Executive Director will monitor and Report per 2800.16(c)

Administrator will also ensure the home has a process in place to make timely incident reports at night, on the weekends, and on holidays. QP

Printed Name and Title of Legal Entity Representative (Required on all pages)
Beyard Williams Executive Director

Signature of Legal Entity Representative (Required on all pages)

Date 7/06/2018

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LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

Regulation
2800.42(b) - A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way. A resident must be free from mental, physical, and sexual abuse and exploitation, neglect, financial exploitation and involuntary seclusion.

Violation
On 4/1/2018 at approximately 6:00am staff person A tried to provide care to an agitated resident #1. Resident #1 who is immobile, grabbed staff person A's scrubs in the stomach area. Staff person A attempted to remove resident #1's hands by pulling the resident's arm back towards the resident from the wrist area to the elbow to free the resident's hands. This maneuver caused a skin tear to resident #1's both wrists. Resident #1 had dark purple bruising from the resident's mid forearm to the resident's wrist.

Plan of Correction

After documentation and thorough investigation was completed, Staff Person A went in to Complete Care on Resident # 1. Resident # 1 became anxious. Staff Person A Continued to provide/Complete care. Resident # 1 began grabbing Staff Person A in the stomach area, Staff person A began freeing themself from Resident # 1. In doing so, resulted in Skin tears as noted on Resident #1.

Additional training in OAPSA was Completed with Staff. Going forward Continued training in OAPSA, above with noted items in 2800.42(b), along with Proper care techniques will Continue to be trained.

Resident Care Director and Executive Director will Continue to oversee and train per annual training plan and additionally as needed.

Printed Name and Title of Legal Entity Representative (Required on all pages)
Bonnie Williams Executive Director

Signature of Legal Entity Representative (Required on all pages) EL

Date 7/06/2018

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