



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

MAY 08 2019

Ms. Gail B. Dooley  
Administrator  
Jenner's Pond  
2000 Greenbriar Drive  
West Grove, Pennsylvania 19390

RE: Ruston Residence  
100 Sycamore Drive  
West Grove, Pennsylvania 19390  
License #:138890

Dear Ms. Dooley:

As a result of the Department's Bureau of Human Services Licensing annual inspection on August 22, 2018 and February 14, 2019 of the above facility, the violations with 55 pa. Code Ch. 2800 (relating to Assisted Living Residence) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 pa. Code Ch. 2800 (relating to Assisted Living Residence) must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

Jacqueline L. Rowe  
Director

Enclosure  
Violation Report

# LICENSING INSPECTION SUMMARY

## Assisted Living Residences – 55 Pa.Code § 2800

<b>ALR Name:</b> Ruston Residence	<b>License Number:</b> 138890
<b>Address:</b> 100 Sycamore Drive West Grove, PA 19390	<b>County:</b> Chester
<b>Administrator:</b> Gail B. Dooley	
<b>Legal Entity Name:</b> Jenner's Pond	
<b>Legal Entity Address:</b> 2000 Greenbriar Drive West Grove, PA 19390	
<b>Certificate(s) of Occupancy:</b> C2, LP (L&I) 4/6/1998	
<b>Type of Inspection:</b> Full	
<b>Reason(s) for Inspection(s):</b> Renewal	
<b>On-Site Inspections Dates and Department Representatives On-Site:</b> August 22, 2018 Sandra Wooters and David Carrion	
<b>Off-Site Inspection Dates and Inspectors, if Applicable:</b>  	
<b>Resident Demographic Data as of Inspection Dates</b>	
<b>Licensed Capacity:</b> 70 ✓  <b>Number of Residents Served:</b> 51 ✓  <b>Secured Dementia Care Unit in Home:</b> YES  <b>Area:</b> Lavender  <b>Secured Unit Capacity, If Applicable</b>  <b>Number of Residents Served in Secured Dementia Care Unit, If applicable:</b> 12 ✓  <b>Number of Current Hospice Residents:</b> 10 ✓  <b>Number of Hospice Residents in past year:</b> 5 ✓	<b>Number of Residents who:</b>  <b>Receive Supplemental Security Income:</b> 0 ✓  <b>Are 60 Years of Age or Older:</b> 51 ✓  <b>Have Mental Illness:</b> 0 ✓  <b>Have an Intellectual Disability:</b> 0 ✓  <b>Have a Mobility Need:</b> 10 ✓  <b>Have a Physical Disability:</b> 0 ✓

# LICENSING INSPECTION SUMMARY

## Assisted Living Residences – 55 Pa.Code § 2800

<b>ALR Name:</b> Ruston Residence	<b>License Number:</b> 138890
<b>Address:</b> 100 Sycamore Drive West, Grove Pennsylvania 19390	<b>County:</b> Chester
<b>Administrator:</b> Rebecca White	
<b>Legal Entity Name:</b> Jenner's Pond	
<b>Legal Entity Address:</b> 200 Greenbriar Drive West Grove, Pennsylvania 19390	
<b>Certificate(s) of Occupancy:</b> C2-LP Dept. L&I 04/06/1998	
<b>Type of Inspection:</b> Full	
<b>Reason(s) for Inspection(s):</b> POC	
<b>On-Site Inspections Dates and Department Representatives On-Site:</b> 02/14/2019 Jennife Heinberg	
<b>Off-Site Inspection Dates and Inspectors, If Applicable:</b> N/A	
<b>Resident Demographic Data as of Inspection Dates</b>	
<b>Licensed Capacity:</b> 70  <b>Number of Residents Served:</b> 52  <b>Secured Dementia Care Unit In Home:</b> Yes  <b>Area:</b> Laurel Lane/ Lavender Lane  <b>Secured Unit Capacity:</b> 12  <b>Number of Residents Served In Secured Dementia Care Unit:</b> 10  <b>Number of Current Hospice Residents:</b> 7  <b>Number of Hospice Residents In past year:</b> 7	<b>Number of Residents who:</b>  <b>Receive Supplemental Security Income:</b> 0  <b>Are 60 Years of Age or Older:</b> 52  <b>Have Mental Illness:</b> 0  <b>Have an Intellectual Disability:</b> 0  <b>Have a Mobility Need:</b> 27  <b>Have a Physical Disability:</b> 0

**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.17 - Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

**Violation:**

At 12:58 pm the nurses station was unattended and confidential medication administration records (MAR's) were found unlocked on top of the medication cart.

**Plan of Correction**

Regulation 2800.17

**Plan of Correction**

The Medication Administration Records were locked upon discovery and will be kept locked/secured in the medication cart immediately. RNs, LPNs, and Medication Technicians will be in-serviced by Director of Nursing of confidentiality resident records by November 15, 2018.

Printed Name and Title of Legal Entity Representative (Required on all pages)

PAMELA REIGER - ASSISTED LIVING ADMINISTRATOR

Signature of Legal Entity Representative (Required on all pages)

*Pamela Reiger*

Date

11-06-2018

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE

The above plan of correction is approved as of 4-16-19  
(Date)

The above plan of correction was approved by SP  
(Initials)

Plan of correction implementation status as of 4-16-19  
(Date)

☐ Fully Implemented

☒ Partially Implemented – Adequate Progress

☐ Partially Implemented – Inadequate Progress

☐ Not Implemented

**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.25(b) - The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees. The contract must run month-to-month with automatic renewal unless terminated by the resident with 14 days' notice or by the community with 30 days' notice in accordance with § 2800.228 (relating to transfer and discharge).

**Violation:**

Resident #1 did not sign his updated contract dated 11/18/17.

**Plan of Correction**

Regulation 2800.25 (b)

**Plan of Correction**

Assisted Living Administrator and/ or designee will ensure all resident contracts, addendums, a resident transfer, or rate change will be signed by the resident to maintain compliance on admission.

Printed Name and Title of Legal Entity Representative (Required on all pages)

PAMELA REIGER - ASSISTED LIVING ADMINISTRATOR

Signature of Legal Entity Representative (Required on all pages)

Date

11-06-2018

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# LICENSING INSPECTION SUMMARY

## Assisted Living Residences – 55 Pa.Code § 2800

Regulation 2800.26(b) - The quality management plan must address the periodic review and evaluation of the following, to assure compliance with law and with the relevant standard of care:

- (1) The reportable incident and condition reporting procedures.
- (2) Complaint procedures.
- (3) Staff person training.
- (4) Licensing violations and plans of correction, if applicable.
- (5) Resident or family councils, or both, if applicable.

**Violation:**

The home's quarterly quality management plan did not include a review of the reportable incidents, staff training, licensing violations, and plans of correction.

**Plan of Correction**

Regulation 2800.26 (b)

**Plan of Correction**

A Quality Management Plan meeting will be held on November 15, 2018. The year 2019 a Quality Management Meeting Plan will be held the first Thursday of each quarter.

January 4, 2019

April 5, 2019

September 6, 2019

December 6, 2019

The Assisted Living Administrator will be responsible for conducting the meetings and updating the Quality Management Plan.

Printed Name and Title of Legal Entity Representative (Required on all pages)

CAMILLA REISER - ASSISTED LIVING ADMINISTRATOR

Signature of Legal Entity Representative (Required on all pages)

*Camilla Reiser*

Date

11-06-2018

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# LICENSING INSPECTION SUMMARY

## Assisted Living Residences – 55 Pa.Code § 2800

**COPY**

Regulation 2800.42(b) - A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way. A resident must be free from mental, physical, and sexual abuse and exploitation, neglect, financial exploitation and involuntary seclusion.

**Violation:**

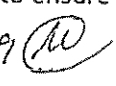
On 06-10-18 at 8:00am resident #2 was administered medications that were prescribed for another resident. The medication included Carvedilol 25 mg tablets- 2 tabs, Losartan 100 mg tablets – 1 tab and Ropinirole 4mg tablets – 1 tab. Resident # 2 became drowsy around 8:45am, causing her blood pressure to drop to 86/64. The resident required treatment at the local hospital to stabilize her blood pressure. Staff person A did not verify the resident, room #, or medication labels before administering the medication.

**Plan of Correction**

RNs LPNs and Med-Techs will be in-serviced on checking the resident's photo in the Medication Administration Record and the Five Rights of Medication Administration, to ensure medication is administered to the right resident.

In-service trainings will be done by Director of Nursing or before November 15, 2018

1. Right Medication
2. Right Dosage
3. Right Route
4. Right Time
5. Right Person

Immediately, the Director of Nursing or a Designee will observe a medication pass by each staff person who administers medication at least two times for two weeks, then monthly for six months to ensure proper medication administration. Documentation of the observations will be kept. 2/5/19 

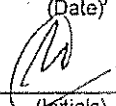
Printed Name and Title of Legal Entity Representative (Required on all pages)

Signature of Legal Entity Representative (Required on all pages)

Date

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(Initials)

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(Date)

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- ☐ Partially Implemented – Inadequate Progress
- ☐ Not Implemented

**LICENSING INSPECTION SUMMARY**  
Assisted Living Residences – 55 Pa.Code § 2800

Regulation 2800.42(c) - A resident shall be treated with dignity and respect.

**Violation:**

On 03/31/2018, resident #2 required assistance with bowel movement and did not receive care for approximately 1 hour and 28 minutes after ringing call bell.

**Plan of Correction**

Regulation 2800.42(c)

**Plan of Correction**

A daily audit of the SARA call bell system will be reviewed by the Assisted Living Administrator and/or Director of Nursing to ensure a member of the care staff answers a resident call bell promptly or within ten minutes.

Printed Name and Title of Legal Entity Representative (Required on all pages)

PAMELA REIGER - ASSISTED LIVING ADMINISTRATOR

Signature of Legal Entity Representative (Required on all pages)

Date

11-06-2018

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**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.56 – Except for temporary absences under § 2800.56(b), the administrator shall be present in the residence an average of 36 hours or more per week, in each calendar month. At least 30 hours per week must be during normal business hours.

**Violation:**

The Interim Administrator, staff person B, reported she is on site at the home approximately 10 hours weekly.

**Plan of Correction**

Regulation 2800.56

**Plan of Correction**

The community has hired a full-time Assisted Living Administrator to be on site forty hours per week. In the Assisted Living Administrator's absence, the Nursing Home Administrator will support the community.

Printed Name and Title of Legal Entity Representative (Required on all pages)

PAMELA REIGER - ASSISTED LIVING ADMINISTRATOR

Signature of Legal Entity Representative (Required on all pages)

[Signature]

Date

11-06-2018

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**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.65(e) - Within 40 scheduled working hours, direct care staff persons, ancillary staff persons, substitute personnel and volunteers shall have an orientation training that includes the following:

- (1) Resident rights.
- (2) Emergency medical plan.
- (3) Mandatory reporting of abuse and neglect under the Older Adult Protective Services Act (35 P.S. §§ 10225.101-10225.5102).
- (4) Reporting of reportable incidents and conditions.
- (5) Safe management techniques.
- (6) Core competency training that includes the following:
  - I. Person-centered care;
  - II. Communication, problem solving and relationship skills.
  - III. Nutritional support according to resident preference.

**Violation:**

Staff person C did not receive resident rights training within 40 scheduled working hours.

**Plan of Correction**

Regulation 2800.65 (e)

**Plan of Correction**

Staff person C was in-serviced on November 1, 2018 (see attachment A, page 1 & 2). All new hires will receive Pennsylvania Assisted Living Resident Rights training on first day of employment during signing of new hire paperwork.

Printed Name and Title of Legal Entity Representative (Required on all pages)

PAMELA REIDER - ASSISTED LIVING ADMINISTRATOR

Signature of Legal Entity Representative (Required on all pages)

Date

11-06-2018

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**LICENSING INSPECTION SUMMARY**  
Assisted Living Residences – 55 Pa.Code § 2800

Regulation 2800.65(j) - Direct care staff persons, ancillary staff persons, substitute personnel and regularly scheduled volunteers shall be trained annually in the following areas:

- (1) Fire safety completed by a fire safety expert or by a staff person trained by a fire safety expert.
- (2) Emergency preparedness procedures and recognition and response to crises and emergency situations.
- (3) Resident rights.
- (4) The Older Adult Protective Services Act (35 P. S. §§ 10225.101–10225.5102).
- (5) Falls and accident prevention.
- (6) New population groups that are being served at the residence that were not previously served, if applicable.

**Violation:**

Staff person D did not receive annual resident rights training.

**Plan of Correction**

Regulation 2800.65(j)

**Plan of Correction**

Staff person D is was in-serviced on November 2, 2018 (see attachment B, page 1 & 2). The Relias Staff Training module will be changed from Nursing Home Resident Rights to Assisted Living Resident Rights effective November 15, 2018. All current employees will be trained on Pennsylvania Assisted Living Resident Rights on or before November 15, 2018 by Assisted Living Administrator or Director of Nursing.

Printed Name and Title of Legal Entity Representative (Required on all pages)

PAMELA REIGER - ASSISTED LIVING ADMINISTRATOR

Signature of Legal Entity Representative (Required on all pages)

Date

11-06-2018

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**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.66(b) - The plan must include training aimed at improving the knowledge and skills of the residence's direct care staff persons in carrying out their job responsibilities. The staff training plan must include the following:

- (1) The name, position and duties of each direct care staff person.
- (2) The required training courses for each staff person.
- (3) The dates, times and locations of the scheduled training for each staff person for the upcoming year.

**Violation:**

The 2018 staff training plan does not include the dates and times of the scheduled training for direct care staff persons.

**Plan of Correction**

Regulation 2800.66(b)

**Plan of Correction**

A 2019 year training plan has been developed. The plan include the date, topic, location source and training time (see attachment C, page 1 & 2).

Printed Name and Title of Legal Entity Representative (Required on all pages)

JAMELA REIGER - ASSISTED LIVING ADMINISTRATOR

Signature of Legal Entity Representative (Required on all pages)

Date 11-06-2018

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(Date)

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(Initials)

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☐ Partially Implemented – Inadequate Progress

☐ Not Implemented

**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.88(a) - Floors, walls, ceilings, windows, doors and other surfaces must be clean, in good repair and free of hazards.

**Violation:**

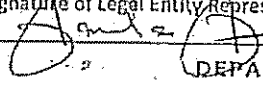
The rose hall wing between resident rooms #113 and #114 had ripped carpet, approximately 12 inches in length across the hallway.

**Plan of Correction**

Regulation 2800.88(a)

**Plan of Correction**

The 12-inch ripped carpet between Rose Hall wing rooms # 113 and #114 has been fixed by maintenance. Assisted Living Administrator/Director of Nursing will ensure any ripped carpet will be address immediately (see attachment D, page 1&2).

<small>Printed Name and Title of Legal Entity Representative (Required on all pages)</small> <b>CAMELA REITER - ASSISTED LIVING ADMINISTRATOR</b>	
<small>Signature of Legal Entity Representative (Required on all pages)</small> 	<small>Date</small> <b>11-06-2019</b>
<b>DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE!</b>	
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<small>The above plan of correction was approved by</small> <b>SP</b> <small>(Initials)</small>	<div style="margin-top: 10px;"><input type="checkbox"/> Fully Implemented</div> <div><input checked="" type="checkbox"/> Partially Implemented – Adequate Progress</div> <div><input type="checkbox"/> Partially Implemented – Inadequate Progress</div> <div><input type="checkbox"/> Not Implemented</div>

**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.100(b) - The residence shall ensure that ice, snow and obstructions are removed from outside walkways, ramps, steps, recreational areas and exterior fire escapes.

**Violation:**

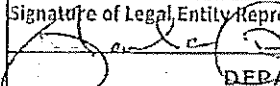
The courtyard to the SDCU had a water hose laying on the walkway causing a potential tripping hazard.

**Plan of Correction**

Regulation 2800.100(b)

**Plan of Correction**

The hose in the courtyard has been removed from the walkway. The Activities Department will ensure the hose will remain off the courtyard walkway to prevent a potential tripping hazard (see attachment E Page 1).

<small>Printed Name and Title of Legal Entity Representative (Required on all pages)</small> <b>PAMELA REIGER - ASSISTED LIVING ADMINISTRATOR</b>	
<small>Signature of Legal Entity Representative (Required on all pages)</small> 	<small>Date</small> <b>11-06-2018</b>
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**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.101(j)(7) - Each resident shall have the following in the living unit: An operable lamp or other source of lighting that can be turned on at bedside.

**Violation:**

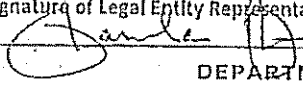
Room #112 does not have an operable lamp that can be turned on/off at bedside.

**Plan of Correction**

Regulation 2800.101(j)(7)

**Plan of Correction**

Room #112 now has an operable lamp that can be turned on/off at bedside.  
Resident's lamp check will be placed on the Personal Care Managers' 3-11 daily assignment sheets by November 15, 2018, to ensure bedside lamps are working.  
Director of Nursing will audit Personal Care Manager's assignment sheets for compliance.

<small>Printed Name and Title of Legal Entity Representative (Required on all pages)</small> <b>CAMELA REIGER - ASSISTED LIVING ADMINISTRATOR</b>	
<small>Signature of Legal Entity Representative (Required on all pages)</small> 	<small>Date</small> <b>11-06-2018</b>
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**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.101(n) – The living unit must have walls, floors and ceilings, which are finished, clean and in good repair.

**Violation:**

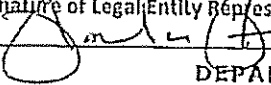
The carpet in room # 142 was not in good repair. The carpet was ripped across the living room area.

**Plan of Correction**

Regulation 2800.101(n)

**Plan of Correction**

The carpet in room #142 has been fixed. Housekeeping will notify the Assisted Living Administrator or Director of Nursing immediately if a carpet needs repairs (see attachment F).

<b>Printed Name and Title of Legal Entity Representative (Required on all pages)</b> <u>PAMELA KEIGER - ASSISTED LIVING Administrator</u>	
<b>Signature of Legal Entity Representative (Required on all pages)</b> 	<b>Date</b> <u>11-06-2018</u>
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The above plan of correction was approved by <u>SP</u> (Initials)	



**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.107(d) – The written emergency procedures shall be reviewed, updated and submitted annually to the local emergency management agency.

**Violation:**

The written emergency procedures were not submitted to the local Emergency Management Agency.

**Plan of Correction**

Regulation 2800.107(d)

**Plan of Correction**

The Jenner's Pond Emergency Procedure and Disaster Plan has been sent to the Emergency Management Coordinator of Penn Township on November 3, 2018 (see certified receipt attachment G).

Printed Name and Title of Legal Entity Representative (Required on all pages)

PAMELA REITER - ASSISTED LIVING ADMINISTRATOR

Signature of Legal Entity Representative (Required on all pages)

Date

11-06-2018

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**LICENSING INSPECTION SUMMARY**  
Assisted Living Residences – 55 Pa.Code § 2800

Regulation 2800.121(a) - Stairways, hallways, doorways, passageways and egress routes from living units and from the building must be unlocked and unobstructed.

**Violation:**

The doorway of resident room #219 was obstructed by a mesh stop sign to prevent immediate egress and entrance to the room.

**Plan of Correction**

Regulation 2800.121(a)

**Plan of Correction**

The mesh stop sign secured by Velcro to room #219 was removed immediately. Director of Nursing and/or Charge Nurse will monitor to ensure an obstruction is not in place to prevent immediate egress in/out of a resident's room and all doorways in the community.

Printed Name and Title of Legal Entity Representative (Required on all pages)

AMELIA KEIZER - ASSISTED LIVING ADMINISTRATOR

Signature of Legal Entity Representative (Required on all pages)

Date

11-06-2018

DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 4-16-19  
(Date)

Plan of correction implementation status as of 4-16-19  
(Date)

The above plan of correction was approved by SP  
(Initials)

☐ Fully Implemented

☒ Partially Implemented – Adequate Progress

☐ Partially Implemented – Inadequate Progress

☐ Not Implemented

# LICENSING INSPECTION SUMMARY

## Assisted Living Residences – 55 Pa. Code § 2800

Regulation 2800.141(a)(2) - The medical evaluation must include the following:

- (1) A general physical examination by a physician, physician's assistant or nurse practitioner.
- (2) Medical diagnosis including physical or mental disabilities of the resident, if any.
- (3) Medical information pertinent to diagnosis and treatment in case of an emergency.
- (4) Special health or dietary needs of the resident.
- (5) Allergies.
- (6) Immunization history.
- (7) Medication regimen, contraindicated medications, medication side effects and the ability to self-administer medications.
- (8) Body positioning and movement stimulation for residents, if appropriate.
- (9) Health status.
- (10) Mobility assessment, updated annually or at the Department's request.
- (11) An indication that a tuberculin skin test has been administered with negative results within 2 years; or if the tuberculin skin test is positive, the result of a chest X-ray. In the event a tuberculin skin test has not been administered, the test shall be administered within 15 days after admission.
- (12) Information about a resident's day-to-day assisted living service needs.

**Violation:**

2800.141(a)(2)

**Plan of Correction**

No Plan of Correction is needed. Resident #1 tuberculin skin test was completed in November 2016 (see attached immunization record H, Page 1). The tuberculin skin test was not indicated on the state required ADME. The Director of Nursing will audit the ADME of new residents on admission to ensure compliance

No Plan of Correction is needed. Resident #3 tuberculin skin test was completed on June 30, 2017 (see attached immunization record I, Page 1). The tuberculin skin test was not indicated on the state required ADME. Resident #3 was admitted to community on June 30, 2017. The Director of Nursing will audit the ADME of new residents on admission to ensure compliance.

All audits to be maintained for Department review.

*2/5/19*

Printed Name and Title of Legal Entity Representative (Required on all pages)	
<i>EMELAY KETTER - ASSISTED LIVING Administrator</i>	
Signature of Legal Entity Representative (Required on all pages)	Date
<i>[Signature]</i>	<i>11-06-2018</i>
<b>DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE</b>	
The above plan of correction is approved as of <u><i>2/5/19</i></u> (Date)	Plan of correction implementation status as of <u><i>2/5/19</i></u> (Date)
The above plan of correction was approved by <u><i>[Signature]</i></u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented – Adequate Progress <input type="checkbox"/> Partially Implemented – Inadequate Progress <input type="checkbox"/> Not Implemented

**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.141(b)(1) - A resident shall have a medical evaluation at least annually.

**Violation:**

Resident #3's most recent medical evaluation was completed on 06/29/18. The previous medical evaluation was completed on 05/16/17.

Resident #4's most recent medical evaluation was completed on 07/26/2018. The previous medical evaluation was completed on 09/22/2016.

**Plan of Correction**

2800.141(b)(1)

**Plan of Correction**

Director of Nursing has been trained on the PA stated regulation of obtaining an annual resident's ADME on a resident's date of in - person evaluation, rather than a resident's ADME completion date. The Director of Nursing has put a spread sheet tickler reminder in place listing ADME due dates for all residents.

Printed Name and Title of Legal Entity Representative (Required on all pages)

AMELIA REIGER - ASSISTED LIVING ADMINISTRATOR

Signature of Legal Entity Representative (Required on all pages)

Date

11-06-2018

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**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.183(f) - Prescription medications, OTC medications and CAM that are discontinued, expired or for residents who are no longer served at the residence shall be destroyed in a safe manner according to the Department of Environmental Protection and Federal and State regulations. When a resident permanently leaves the residence, the resident's medications shall be given to the resident, the designated person, if any, or the person or entity taking responsibility for the new placement on the day of departure from the residence.

**Violation:**

Resident #5's medication Levsin SL 1-tab PRN expired 7/5/2018. Their Zofran ODT 8mg q12 expired on 7/5/18.

**Plan of Correction**

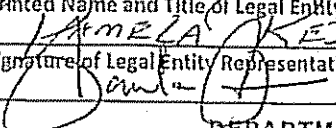
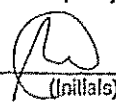
2800.183. (f)

**Plan of Correction**

The expired medications were disposed, and the pharmacy delivered new medications. Medication carts will be audited on a weekly basis by a Nurse or Medication Technician All expired medication will be disposed of properly. (see attached audit form j).

All audits to be maintained for Department review.

TC 2/5/19

<small>Printed Name and Title of Legal Entity Representative (Required on all pages)</small> <b>JANELA KEIGER - ASSISTED LIVING ADMINISTRATOR</b>	
<small>Signature of Legal Entity Representative (Required on all pages)</small> 	<small>Date</small> <b>11-06-2018</b>
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<small>The above plan of correction was approved by</small> <u></u> <small>(Initials)</small>	<div style="margin-top: 10px;"><input type="checkbox"/> Fully Implemented</div> <div><input checked="" type="checkbox"/> Partially Implemented – Adequate Progress</div> <div><input type="checkbox"/> Partially Implemented – Inadequate Progress</div> <div><input type="checkbox"/> Not Implemented</div>

# LICENSING INSPECTION SUMMARY

## Assisted Living Residences – 55 Pa.Code § 2800

<p>Regulation 2800.183 (f)- Prescription medications, OTC medications and CAM that are discontinued, expired or for residents who are no longer served at the residence shall be destroyed in a safe manner according to the Department of Environmental Protection and Federal and State Regulations. When a resident permanently leaves the residence, the resident's medications shall be given to the resident, the designated person, if any, or the person or entity taking responsibility for the new placement on the day of departure from the residence.</p>
<p><b>Violation:</b></p> <p>On 02-14-19 Atropine eye drop medication with an expiration date of 9/8/18 were found in the medication cart for residents #1 and #2.          Resident #3's Meclizine 12.5 mg Tab was found in the medication cart with an expiration date of 11/23/18.          Resident #4's Carbamide Peroxide 6.5% Solution was found in the medication cart with an expiration date of 7/1/18.</p>
<p><b>Plan of Correction:</b></p>

Regulation 2800.183(f)

**Plan of Correction**

- The expired medications were immediately discarded upon discovery and replaced with new unexpired medication by the pharmacy.
- There is no record of Resident #1 ever residing at the Ruston Residence. Resident #3 has moved to another community.
- All nurses and medication technicians will be in-serviced on April 18<sup>th</sup> by the Director of Nursing regarding the process and importance of auditing for expired medications, as well as, reordering and proper disposal.
- The contracted pharmacy consultant will continue monthly audits.
- The pharmacy representative will continue with random audits.
- Weekly audits will continue and be monitored by the Director of Nursing for compliance.

Printed Name and Title of Legal Entity Representative (Required on all pages) <i>Rebecca J. White Administrator</i>	
Signature of Legal Entity Representative (Required on all pages) <i>Rebecca J. White Administrator</i>	Date <i>4/15/19</i>
<b>DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE!</b>	
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# LICENSING INSPECTION SUMMARY

## Assisted Living Residences – 55 Pa.Code § 2800

Regulation 2800.187(b) - The Information in § 2800.187(a)(13) and § 2800.187(a)(14) shall be recorded at the time the medication is administered.

### Violation:

The June 2018 MAR for resident #2 was not initialed by staff for the administration of the following medications:

Atorvastatin 10mg on 06/10/2018 at 8pm.  
 Sinelel 25/250 mg on 06/20/2018 and 06/21/2018 at 12pm.  
 Florstor cap 250mg on 06/07/18 at 5pm.

### Plan of Correction

2800.187(b)

### Plan of Correction

RNs, LPNs or Medication Technicians will check/review all Medication Administration Records are signed out by the end of their shift. Director of Nursing will review for compliance.

Printed Name and Title of Legal Entity Representative (Required on all pages)

Signature of Legal Entity Representative (Required on all pages)

Date

11-06-2018

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**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.188(a)(5) – Medication errors include the following:

- (1) Failure to administer a medication.
- (2) Administration of the wrong medication.
- (3) Administration of the wrong amount of medication.
- (4) Failure to administer a medication at the prescribed time.
- (5) Administration to the wrong resident.
- (6) Administration through the wrong route.

**Violation:**

On 06-10-18 at 8:00am resident #2 was administered medications that were prescribed for another resident. The medication included Carvedilol 25 mg tablets- 2 tabs, Losartan 100 mg tablets – 1 tab, and Ropinirole 4mg tablets – 1 tab.

**Plan of Correction**

RNs, LPNs and Med-Technicians will be in-serviced on checking the resident photo in the Medication Administration Record and the Five Rights of Medication Administration, to ensure medication is administered to the right resident (see attachment K record of training sheet).

In-service training will be done by Director of Nursing by November 15, 2018

1. Right Medication
2. Right Dosage
3. Right Route
4. Right Time
5. Right Person

Immediately, the Director of Nursing or a Designee will observe a medication pass by each staff person who administers medication at least two times for two weeks, then monthly for six months to ensure proper medication administration. Documentation of the observations will be kept. 2/5/19 *AW*

Printed Name and Title of Legal Entity Representative (Required on all pages)

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**LICENSING INSPECTION SUMMARY**  
**Assisted Living Residences – 55 Pa.Code § 2800**

Regulation 2800.190(a) - A staff person who has successfully completed a Department-approved medication administration course that includes the passing of the Department's performance-based competency test within the past 2 years may administer oral; topical; eye, nose and ear drop prescription medications and epinephrine injections for insect bites or other allergies.

**Violation:**

Staff person E's annual practicum was conducted 11/21/2017 without the documentation being completed since 11/10/16.

Staff person F's annual practicum observations and MAR reviews were conducted on 02/15/2017 and 11/19/2017. The annual practicum document was incomplete as it lacked the recertification date and trainers signature.

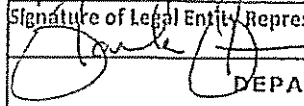
Staff person G's annual practicum observations and MAR reviews were completed on 01/06/2017 and 04/03/2017. The annual practicum document was incomplete as it lacked the recertification date.

**Plan of Correction**

Regulation 2800.190(a)

**Plan of Correction**

The community will have a department approved practicum observer come to the community to conduct the annual practicum observations for Medication Technicians. The Director of Nursing will become a trainer/onsite practicum observer to conduct the observations and to ensure documentation is complete.

<b>Printed Name and Title of Legal Entity Representative (Required on all pages)</b> <u>LAM ELLA KEIZER - ASSISTED LIVING ADMINISTRATOR</u>	
<b>Signature of Legal Entity Representative (Required on all pages)</b> 	<b>Date</b> <u>11-06-2018</u>
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