pennsylvania
DEPARTMENT OF HUMAN SERVICES

MAILING DATE: October 1, 2018

Ms. Nancy Posey,
Acting Assisted Living Administrator
Spiritrust Lutheran
1802 Folkemer Circle
York, Pennsylvania 17404

RE: Spiritrust Lutheran the Village at
Sprenkle Drive
Certificate # 332360

Dear Ms. Posey:

As a result of the Department's Bureau of Human Services Licensing inspection on September 17, 2018 of the above facility, the violations with 55 Pa.Code Ch. 2800 (relating to Assisted Living Residences) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2800 must be maintained.

Sincerely,

Brett Swanger
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

PCH Name: SPIRITRUST LUTHERAN - THE VILLAGE AT SPRENKLE DRIVE	**License Number:** 332360
Address: 1802 FOLKEMER CIRCLE YORK, PENNSYLVANIA 17404	**County:** YORK
Administrator: NANCY POSEY	
Legal Entity Name: SPIRITRUST LUTHERAN	
Legal Entity Address: 1802 FOLKEMER CIRCLE YORK, PENNSYLVANIA 17404	
Certificate(s) of Occupancy: I2; 9/12/2014 MANCHESTER TOWNSHIP I2: 2/5/2016 MANCHESTER TOWNSHIP	
Type of Inspection: PARTIAL	
Reason(s) for Inspection(s): INCIDENT	
On-Site Inspections Dates and Department Representatives On-Site: 9/17/2018	
Off-Site Inspection Dates and Inspectors, if Applicable:	

Resident Demographic Data as of Inspection Dates

Licensed Capacity: 56	**Number of Residents who:**
Number of Residents Served: 50	**Receive Supplemental Security Income:** 0
Secured Dementia Care Unit in Home: Yes	**Are 60 Years of Age or Older:** 50
Area: Pin Oak	**Have Mental Illness:** 0
Secured Unit Capacity, if Applicable: 24	**Have an Intellectual Disability:** 0
Number of Residents Served in Secured Dementia Care Unit, if applicable: 23	**Have a Mobility Need:** 25
Number of Current Hospice Residents: 0	**Have a Physical Disability:** 0
Number of Hospice Residents in past year: 1	

Nancy Posey LPN, ALA 9-27-2018

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

Regulation
2800.42(c): A resident shall be treated with dignity and respect.

Violation:
On 9/2/2018, Staff Person A insisted that Resident 1 go to the bathroom despite Resident 1 telling Staff Person A that he/she did not need to use the bathroom at that time. Staff Person A proceeded to transfer Resident 1 from a chair to a wheelchair without calling for additional staff to assist even though Resident 1 was telling Staff Person A that the resident was unable to be transferred by only one staff person due to Resident 1's weakness at that time. Staff Person A pushed the wheel chair fast and Resident 1's arm was hit on the way into the bathroom. Staff Person A was again rough when transferring Resident 1 from the wheelchair back into the chair. Resident 1 described being pushed by the staff member during transfer and landing with only half of his/her body on and half off the chair. This was the position in which Resident 1 was found by other staff members. During this incident, Resident 1 was not treated with dignity and respect by Staff Person A.

Plan of Correction:

Refer to page 2A

Printed Name and Title of Legal Entity Representative (Required on all pages) Nancy Posey LPN, ALA

Signature of Legal Entity Representative (Required on all pages) Nancy Posey LPN, ALA **Date** 9-27-2018

DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 10/1/18 (Date)

The above plan of correction was approved by BAS (Initials).

Plan of correction implementation status as of 10/1/18 (Date):

☐ Fully Implemented

X Partially Implemented – Adequate Progress

☐ Partially Implemented – Inadequate Progress

☐ Not Implemented

Spiritrust Lutheran The Village at Spenkle Drive
September 26, 2018
Certificate # 332360
Nancy Posey Acting Assisted Living Administrator

Practice concern as described on violation report	
1. Why is the regulation important?	2800.42(c) The regulation is important because it ensures that a resident shall be treated with dignity and respect.
2. How was the regulation violated?	On 9/2/2018, Staff Person A insisted that Resident 1 go to the bathroom despite Resident 1 telling Staff Person A that he did not need to use the bathroom at that time. Staff Person A proceeded to transfer Resident 1 from a chair to a wheelchair without calling for additional staff to assist even though Resident 1 was telling Staff person A that the resident was unable to be transferred by only one staff person due to Resident 1's weakness at that time. Staff Person A pushed the wheel chair fast and Resident 1's arm hit on the way into the bathroom. Staff Person A was again being rough when transferring Resident 1 from the wheelchair back into the chair. Resident 1 described being pushed by the staff member during transfer and landing with only half of his body on and half off the chair. This was the position in which Resident 1 was found by other staff members. During this incident, Resident 1 was not treated with dignity and respect by Staff Person A.
3. What caused the violation?	Staff Person A did not treat Resident 1 with dignity and respect by not listening to him and his wishes when he was explaining to her about his care needs when she was caring for him.
4. What can be done right away to fix the violation?	The LPN immediately made sure that Resident 1 was safe, she then contacted the Director or Resident Care and the AL Administrator, Staff Person A was then asked to leave the unit until the Al Administrator arrived. Resident 1 was assessed and there was no harm/injury to him. Staff Person A was suspended pending an investigation. 911 was called per protocol as well as AAA. Officer Englar responded and interviewed the resident his POA was present during the interview.
5. What can we do to prevent future violations?	Staff had an in-service on Residents Rights focusing on The Resident shall be treated with dignity and respect. Staff Person A was terminated 9/12/2018. AAA did a return visit to review the ASP and were satisfied with the corrections.
6. Who will be responsible for preventing further violations?	The Assisted Living Administrator and Resident Care Coordinator will review Resident Rights at monthly staff meetings to ensure that all staff have an understanding of the Resident Rights. Reviews/audits will be brought to QM for review and additional recommendations.

Nancy Posey LPN, ALA 9-27-2018

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

Regulation:
2800.234(b)(1) The support plan and if applicable, the rehabilitation plan must identify the resident's physical, medical, social, cognitive and safety needs.

Violation:
The support plan finalized for Resident 1 on 8/15/2018, does not identify the medical needs for the following medical conditions of Resident 1:
- CAD
- Orthostatic Hypotension
- Dry Scalp
- Lower Back wound
- Left Heel wound

Plan of Correction

Refer to Page 3A

Printed Name and Title of Legal Entity Representative (Required on all pages): Nancy Posey LPN, ALA

Signature of Legal Entity Representative (Required on all pages): Nancy Posey LPN, ALA

Date: 9-27-2018

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The above plan of correction is approved as of 10/1/18 (Date)

The above plan of correction was approved by BAS (Initials).

Plan of correction implementation status as of 10/1/18 (Date):

- ☐ Fully Implemented
- X Partially Implemented – Adequate Progress
- ☐ Partially Implemented – Inadequate Progress
- ☐ Not Implemented

Spiritrust Lutheran The Village at Spenkle Drive
September 26, 2018
Certificate # 332360
Nancy Posey Acting Assisted Living Administrator

Practice concern as described on violation report	
1. Why is the regulation important?	2800.234(b)(1) This regulation is important because it ensures that the support plan and if applicable, the rehabilitation plan must identify the resident's physical, medical, social, cognitive and safety needs.
2. How was the regulation violated?	The support plan finalized for Resident 1 on 8/15/2018, does not identify the medical needs for the following medical conditions of Resident 1: CAD, Orthostatic Hypotension, Dry Scalp, Lower Back wound, Left Heel Wound.
3. What caused the violation?	The finalized support plan did not include the diagnoses that were on the signed ADME: CAD, Orthostatic Hypotension, Dry Scalp, Lower Back wound and L heel Wound.
4. What can be done right away to fix the violation?	The ASP was updated with all signed diagnoses that were on the ADME and a notation was added giving more detail about the diagnoses to assist the direct care staff when caring for Resident 1. There was no harm to the resident.
5. What can we do to prevent future violations?	The Director of Resident Care and Nursing will review the signed ADME/admission documentation, and all diagnoses will be added the ASP with notations added to give more detailed information to the direct care staff to help when caring for the Residents.
6. Who will be responsible for preventing further violations?	The Director of Resident Care and Nursing will be responsible for ensuring that all signed ADMEs/admission documents will be reviewed against the ASP and the diagnosis will be added when identified. Reviews/audits will be brought to Quality Management for review and additional recommendations.

Nancy Posey APN ALA 9-27-18

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

Regulation: **2800.234(c) The support plan and if applicable, the rehabilitation plan must identify the individual responsible to address the resident's needs.**
Violation: **The support plan finalized on 8/15/2018 for Resident 1 does not identify the individual responsible to address the resident's need for wound care.**
Plan of Correction: Refer to page 4A

Printed Name and Title of Legal Entity Representative (Required on all pages) Nancy Pasey LPN, ALA	
Signature of Legal Entity Representative (Required on all pages) Nancy Pasey LPN, ALA	**Date** 9-27-2018
DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE!	
The above plan of correction is approved as of 10/1/18 (Date) The above plan of correction was approved by BAS (Initials).	Plan of correction implementation status as of 10/1/18 (Date): ☐ Fully Implemented ☒ Partially Implemented – Adequate Progress ☐ Partially Implemented – Inadequate Progress ☐ Not Implemented

Spiritrust Lutheran The Village at Spenkle Drive
September 26, 2018
Certificate # 332360
Nancy Posey Acting Assisted Living Administrator

Practice concern as described on violation report	
1. Why is the regulation important?	2800.234(c)The regulation is important because it ensures that the support plan and if applicable, the rehabilitation plan must identify the individual responsible to address the resident's needs.
2. How was the regulation violated?	The support plan finalized on 8/15/2018 for Resident 1 does not identify the individual responsible to address the resident's need for wound care.
3. What caused the violation?	Resident 1 was admitted with lower back wound and Left heel wound, treatment was on the signed ADME medication list and treatment was put into QuickMAR , but it wasn't added to the ASP under the Medical Diagnoses and Dr. Gray, the Doctor responsible for the wound care, was not added under the Formal Support Section of the ASP.
4. What can be done right away to fix the violation?	The lower back wound and Left heel wound, treatment and Dr. Gray were added to the ASP. There was no harm to the Resident.
5. What can we do to prevent future violations?	The Director of Resident Care and Nursing will review the Formal Support section of the ASP to ensure that it will list all individuals responsible to address the resident's needs.
6. Who will be responsible for preventing further violations?	The Director of Resident Care will audit the ASP's and coordinate with Nursing to ensure that all individuals responsible to address the resident's needs will be listed in Formal Support section of the ASP. Reviews/audits will be brought to Quality Management for review and additional recommendations.

Nancy Posey LAN, ALA 9-27-2018