



MAILING DATE: December 11, 2018

Ms. Jodi Murphy,
Executive Director
Quincy Retirement Community
Quincy Village
6596 Orphanage Road
Waynesboro, Pennsylvania 17268

RE: Parker House Assisted Living
Certificate #: 333170

Dear Ms. Murphy:

As a result of the Department's Bureau of Human Services Licensing inspection on November 19, 2018 of the above facility, the violations with 55 Pa.Code Ch. 2800 (relating to Assisted Living Residences) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2800 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Brett Swanger".

Brett Swanger
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

LICENSING INSPECTION SUMMARY

Assisted Living Residences – 55 Pa.Code § 2800

PCH Name: PARKER HOUSE ASSISTED LIVING	License Number: 333170
Address: 6596 ORPHANAGE ROAD, WAYNESBORO, PA 17268	County: FRANKLIN
Administrator: JOANNA STINE	
Legal Entity Name: QUINCY RETIREMENT COMMUNITY	
Legal Entity Address: 6596 ORPHANAGE ROAD, WAYNESBORO, PA 17268	
Certificate(s) of Occupancy: I-2; 3/23/2016 QUINCY TOWNSHIP	
Type of Inspection: PARTIAL	
Reason(s) for Inspection(s): INCIDENT	
On-Site Inspections Dates and Department Representatives On-Site: 11/19/2018 ISRAEL SPRINGS	
Off-Site Inspection Dates and Inspectors, if Applicable:	
Resident Demographic Data as of Inspection Dates	
Licensed Capacity: 48 Number of Residents Served: 45 Secured Care Unit in Home: YES Area: SECURED CARE UNIT Secured Unit Capacity, if Applicable: 16 Number of Residents Served in Secured Care Unit, if applicable: 13 Number of Current Hospice Residents: 0 Number of Hospice Residents in past year: 5	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 45 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 19 Have a Physical Disability: 0

LICENSING INSPECTION SUMMARY

Assisted Living Residences – 55 Pa.Code § 2800

Regulation:
2800.42(c) A resident shall be treated with dignity and respect.

Violation:
On 10/25/18, Staff A made disrespectful comments, including "You get up and down during the day, why can't you do it yourself during the night", to Resident #1 while the staff person was providing care.

Plan of Correction:

Daughter felt staff member was rude to resident due to comment "you get up and down during the day, why can't you do it yourself during the night."

Staff member was placed on admin leave and investigation was completed. Panel call was conducted, allegation was unsubstantiated. Staff member returns to work. Educated on Resident Rights and treat all residents with dignity and respect.

*All staff shall receive reeducation on resident rights within 30 days from the receipt of this plan. The administrator will have discussions concerning staff behavior during resident council meetings and private discussions between the resident and administrator during administrator daily walk-throughs of the facility. Any concerns regarding staff conduct will be investigated immediately and reviewed during staff meetings and Quality Management meetings.

BAS 12/11/18

Printed Name and Title of Legal Entity Representative (Required on all pages)

Joanna Stine AL Admin

Signature of Legal Entity Representative (Required on all pages)

Joanna Stine

Date

12/10/18

DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 12/11/18
(Date)

Plan of correction implementation status as of 12/11/18
(Date)

The above plan of correction was approved by BAS
(Initials)

- Fully Implemented
- Partially Implemented – Adequate Progress
- Partially Implemented – Inadequate Progress
- Not Implemented