



pennsylvania
DEPARTMENT OF HUMAN SERVICES

FEB 05 2019

Ms. Holly Schade
Senior VP Home & Health Services
ACTS Retirement – Life Communities, Inc.
375 Morris Road
West Point, Pennsylvania 19486

RE: Oakbridge Terrace at Fort Washington Estates
735 Susquehanna Road
Fort Washington, Pennsylvania 19034
License #: 138940

Dear Ms. Schade:

As a result of the Department's Bureau of Human Services Licensing annual inspection on December 13, 2018 of the above facility, the violations with 55 pa. Code Ch. 2800 (relating to Assisted Living Residence) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 pa. Code Ch. 2800 (relating to Assisted Living Residence) must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

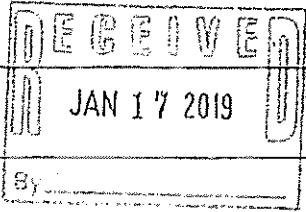
Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
Violation Report

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

ALR Name: Oakbridge Terrace at Fort Washington Estates	License Number: 138940
Address: 795 Susquehanna Road Fort Washington, Pennsylvania 19034	County: Montgomery
Administrator: Karen Hinton	
	
Legal Entity Name: Acts Retirement Life Communities, Inc	
Legal Entity Address: 375 Morris Road West Point, Pennsylvania 19486	
Certificate(s) of Occupancy: C2, LP (L&I) 09/17/98	
Type of Inspection: Full	
Reason(s) for Inspection(s): Renewal	
On-Site Inspections Dates and Department Representatives On-Site: December 13, 2018 David Carrion	
Off-Site Inspection Dates and Inspectors, if Applicable:	
Resident Demographic Data as of Inspection Dates	
Licensed Capacity: 18 Number of Residents Served: 15 Secured Dementia Care Unit in Home: NO Area: NA Secured Unit Capacity, if Applicable Number of Residents Served in Secured Dementia Care Unit, if applicable: NA Number of Current Hospice Residents: 0 Number of Hospice Residents in past year: 0	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 15 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 0 Have a Physical Disability: 0

LICENSING INSPECTION SUMMARY
 Assisted Living Residences - 55 Pa.Code § 2800

Regulation 2800.42(s) - A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Violation

A camera is located at the exit in the right wing of Oakbridge Terrace. There are no signs or posting indicating that images are being recorded.

Plan of Correction

Signs were purchased and posted at both entrances to Oakbridge Terrace. The signs indicate that cameras are in use. The maintenance and security departments have been educated on the importance of maintaining the signs and their purpose. Routine rounds will be conducted to ensure signage is in place. Results will be reported to the QAPI committee.

Maintain audits for Department review for a period of three years. 2/4/19 *MJ*

Printed Name and Title of Legal Entity Representative (Required on all pages)

Karen Hinton, Assisted Living Administrator

Signature of Legal Entity Representative (Required on all pages)

Date

1/16/19

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 2/4/19
 (Date)

Plan of correction implementation status as of 2/4/19 ;
 (Date)

The above plan of correction was approved by *MJ*
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

LICENSING INSPECTION SUMMARY
 Assisted Living Residences -- 55 Pa. Code § 2800

Regulation 2800.190(a) - A staff person who has successfully completed a Department-approved medications administration course that includes the passing of the Department's performance-based competency test within the past 2 years may administer oral; topical; eye, nose and ear drop prescription medications and epinephrine injections for insect bites or other allergies.

Violation

Staff member's A and B did not complete the Annual Practicum for 2018. Last documented annual training was 10/2017.

Plan of Correction

Medication administration observations as well as MAR reviews were completed for both staff members (A & B) on 12/12/18. They both were recertified on that date. Both employees had their first observation for 2018 in May 2018. Going forward, all Medication Technicians will have their medication observations and MAR audits 6 months apart during each year. An audit of all Medication Technician files was done on 12/12/18 and will be done routinely to ensure compliance. The audits will be reported to the QAPI committee.

Maintain audits for Department review for a period of three years. 2/4/19 *MJ*

Printed Name and Title of Legal Entity Representative (Required on all pages)	
Karen Hinton, Assisted Living Administrator	
Signature of Legal Entity Representative (Required on all pages)	Date
<i>Karen Hinton</i>	1/16/19
DEPARTMENT USE ONLY -- HOMES MAY NOT WRITE BELOW THIS LINE!	
The above plan of correction is approved as of <u>2/4/19</u> (Date)	Plan of correction implementation status as of <u>2/4/19</u> (Date)
The above plan of correction was approved by <i>MJ</i> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented -- Adequate Progress <input type="checkbox"/> Partially Implemented -- Inadequate Progress <input type="checkbox"/> Not Implemented