



pennsylvania
DEPARTMENT OF HUMAN SERVICES

January 17, 2020

Richard Gordon, Director
Shuman Juvenile Detention Center
7150 Highland Dr.
Pittsburgh, PA 15206

RE: Shuman Juvenile Detention Center
7150 Highland Dr.
Pittsburgh, PA 15206
License/COC #: 414312

Dear Mr. Gordon

As a result of the Pennsylvania Department of Human Services, Western Region Office licensing inspections on December 3-4, 2019, of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is:
Acceptable - All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained. The plan of correction verification will tentatively take place on March 2, 2020.

Sincerely,

A handwritten signature in blue ink that reads "Wilson Smith".

Wilson Smith
Human Services Program Representative

Enclosure:
LIS

cs: <Regional Office>

Department of Human Services
Office of Children, Youth and Families
LICENSING/APPROVAL/REGISTRATION INSPECTION SUMMARY
55 PA.CODE CHAPTER 3800

Agency/Facility Information

Name: SHUMAN CENTER

Address: 7150 HIGHLAND DRIVE,, PITTSBURGH, PA 15206

Phone: 4126616806

License #: 41431

County: ALLEGHENY

Inspection Information

Start Date: 12/03/2019

End Date: 12/04/2019

Type: Complaint

Notice: Announced Visit

Inspector(s): Wilson Smith

Inspection Narrative

The Department responded to an investigation, which resulted in the following citations.

Signature

The legal entity representative must complete the "Provider's Plan of Correction or Response," sign on the signature line below and date all pages of this document. Return this entire document when completed to your Regional Office no later than 01/05/2020.



Signature of Legal Entity Representative

1/9/2020
Date

RICH GORDON

Name of Legal Entity Representative

DIRECTOR

Title

412-665-4117
Telephone Number

OCYF Regional Staff Approval



Signature

1-17-2020
Date



Signature

1-17-2020
Date



Signature

2/16/2020
Date

142 Health and Safety Plan

1. 55 PA Code Chapter

3800.

142. If the health and safety assessment in § 3800.141 (relating to health and safety assessment) identifies a health or safety risk, a written plan to protect the child shall be developed and implemented within 24 hours after the assessment is completed.

Area of Non-Compliance

Child 1's health and safety assessment identified a health or safety risk, and the facility did not write or implement a plan within 24 hours after the assessment is completed to protect the child. In this instance, the child expressed suicidal ideation and was placed onto one on one supervision. Per facility Suicide Prevention and Intervention Policy, the assigned youth care worker is to be within arm's length of the child at all times. The policy also requires the resident be "observed and documented every 5 minutes by the assigned Youth Care Worker." Upon review of the video, the Youth Care Worker was observed sitting in a chair outside of the resident's room. The Youth Care Worker was covered in a blanket, leaning back against the wall, and was several feet down the wall from the resident's door where all visibility into the resident's room was obstructed. At one point, the assigned Youth Care Worker did not move from the chair or observe the child, according to policy, for approximately 4 hours.

Provider's Plan of Corrective Action or Response

PLEASE SEE ATTACHED

EG 1/9/2020

Status of Correction:

274 Additional Requirements

1. 55 PA Code Chapter

3800.

274. The following additional requirements apply to facilities in which secure care is provided:

7. Children shall be supervised by conducting observational checks of each child within 15 minute intervals during sleeping hours.

Area of Non-Compliance

On the 2300 - 0700 shift occurring between 11/25/2019 and 11/26/2019, the observational checks of child 1 during sleeping hours did not occur within 15 minute intervals. Per facility policy, this was to occur every 5 minutes due to the child's enhanced supervision for suicidal ideation. As stated previously, the assigned youth care worker sat in a position that prohibited any viewing of the child and did not change position to enable any observational checks.

274 Additional Requirements (continued)

Provider's Plan of Corrective Action or Response

PLEASE SEE ATTACHED

RG 1/9/2020

Status of Correction:

2. 55 PA Code Chapter

3800.

274. The following additional requirements apply to facilities in which secure care is provided:

- 8. Observational checks of children during sleeping hours shall include actual viewing of each child.

Area of Non-Compliance

On the 2300 - 0700 shift occurring between 11/25/2019 and 11/26/2019, staff 1 did not actually view the child while performing observational checks. The assigned Youth Care Worker was positioned in a manner that prohibited actual viewing of the child. At one point, actual viewing of the child did not occur for approximately 4 hours by the assigned Youth Care Worker.

Provider's Plan of Corrective Action or Response

PLEASE SEE ATTACHED

RG 1/9/2020

Status of Correction:

Department of Human Services
Office of Children, Youth and Families
PRIVACY CODING DOCUMENT
55 PA.CODE CHAPTER 3800

Facility Information

Name: SHUMAN CENTER

License #: 41431

Address: 7150 HIGHLAND DRIVE,, PITTSBURGH, PA 15206

Inspection

Start Date: 12/03/2019

End Date: 12/04/2019

Type: Complaint

Notice: Announced Visit

Inspector(s): Wilson Smith

Staff Privacy Coding

Designation

Staff Members Name

Job Title

Date Hired

Staff Member A



Child Privacy Coding

Designation

Child's Name

Birth Date

Acceptance Date

Discharge Date

Child 1



Shuman Center Plan of Corrections for Licensing Inspection Summary

Regulatory Citations dated December 27, 2019

Non-Compliance Areas:

3800.142 – If the health and safety assessment in 3800.141 identifies a health or safety risk, a written plan to protect the child shall be developed and implemented within 24 hours after the assessment is completed.

3800.274.7 – Children shall be supervised by conducting observational checks of each child within 15-minute intervals during sleeping hours.

3800.274.8 – Observational checks of children during sleeping hours shall include actual viewing of each child.

Plan of Correction: It is essential that the health and safety plans are not only completed, but also implemented correctly. Failure to implement the developed plan could place youth, staff, and the facility at risk. The youth was admitted to Shuman Center on November 22, 2019, without any suicidal ideations or concerns. On November 25, 2019, the youth had a court hearing and at the conclusion of said hearing, verbalized to 3p-11p staff that they were feeling depressed and suicidal. Mobile crisis provider was contacted and arrived on site at 5:37pm. They met with the resident and relayed concerns to Supervisory staff before leaving the facility at 6:20pm. Shuman Supervisory Staff developed a health and safety plan immediately and placed the resident on a 1:1 suicidal watch until further notice. The youth and the staff did not report any issues or concerns through the bed time hours or in the morning awake hours. Per protocol, the youth met with the in house contracted behavioral health team. During this session, the youth disclosed that they tied their pants around their neck under the bed covers at 3:20am on November 26, 2019, as a suicidal attempt. The youth did not have any marks, injuries, or tell-tale signs of such an incident. This resident was then sent to local mental health facility for further observation and evaluation and a HCSIS report was completed immediately. Upon review of the video, there is no proof that the incident happened or not. However, the incident was ChildLined because the assigned 1:1 staff failed to implement and follow the safety plan as directed. The State completed the Childline investigation and did not feel that the staff behavior was negligent or abusive, thus categorized the Childline as Unfounded. On December 12, 2019, a disciplinary hearing was completed for said employee and the outcome is being deliberated by Allegheny County Human Resources and the Law Department.

To Prevent the issue from happening again, Shuman Center will bolster the current Suicide Prevention Policy to include specific bedtime hour protocols listed below:

- Staff must be positioned outside the youth's locked room able to visually and auditorily monitor the youth for safety
- Actual viewing and documenting the youth's actions every 5 minutes on paper 1:1 sheet
- Actual viewing and documenting the youth's actions every 15 minutes with the use of the wand
- Assigned 1:1 staff will radio into the security booth every :30 minutes for safety update
- Supervisors must conduct an in person open door observational check of the youth once every 4 hours for safety
- 1:1 staff can be switched as needed to maintain safe conditions every 4 hours
- Deputy Director of Operations will update all supervisors of the policy during the January 9, 2020 Manager's Team Meeting
- Training Manager will update all staff with the new protocols for bedtime hours on January 17, 24, and February 7, 2020



Rich Gordon - Director

1/7/20