



Sent via e-mail fhoch@prov-place.com
July 1, 2020

Ms. Francie K. Hoch
Executive Director
Providence Place of Collegeville Associates
1528 Sand Hill Road
Hummelstown, Pennsylvania 17036

RE: Providence Place at the Collegeville Inn
4000 Ridge Pike
Collegeville, Pennsylvania 19426
License #: 144770

Dear Ms. Hoch:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on December 11, 2019 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

Claire Mendez

Claire Mendez
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report

Facility Information

Name: *Providence Place at the Collegeville Inn*

License Number: 14477

Address: *4000 Ridge Pike , Collegeville, PA 19426*County: *MONTGOMERY*Region: *SOUTHEAST*

Administrator

Name: *Andrea DiOttavio*Phone: *610-222-5007*

Email:

Legal Entity

Name: *Providence Place of Collegeville Associates*Address: *1528 Sand Hill Road, Hummelstown, Pa, 17036*

Certificate(s) of Occupancy

Type: *Other*

Date:

Issued By:

Staffing Hours

Resident Support Staff: *0*Total Daily Staff: *24*Waking Staff: *18*

Inspection

Type: *Partial*

BHA Docket #:

Notice: *Unannounced*Reason: *Incident*

Inspection Dates and Department Representative

12/11/2019 - On-Site: David Carrion

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *150*Residents Served: *18*

Special Care Unit

In Home: *Yes*Area: *Connections*Capacity: *41*Residents Served: *5*

Hospice

Current Residents: *2*

Number of Residents Who:

Receive Supplemental Security Income: *0*Are 60 Years of Age or Older: *17*Diagnosed with Mental Illness: *0*Diagnosed with Intellectual Disability: *0*Have Mobility Need: *6*Have Physical Disability: *0*

42p Restraints

Requirements

2800.

42.p. A resident shall be free from restraints.

Description of Violation

On December 3, 2019 at 10:30pm, Staff Member A was attempting to change Resident #1's shirt while she was laying in bed. Resident #1 became combative and was hitting Staff Member A in her chest. Staff Member A firmly pressed her hand to the resident's left shoulder to restrict her movement in an attempt to stop her from swinging her arm.

During Staff Member A's interview with the Department's representative, she stated "When [Resident #1] is hitting me like that, and I can't control her, I will give [Resident #1] a bear hug to calm her down."

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

Providence Place at the Collegeville Inn submits the Plan of Correction to comply with PA 2800 et al. and all other applicable regulations and statutes. The preparation and submission of this Plan of Correction does not constitute an admission in fault or liability on the part of Providence Place at the Collegeville Inn or an agreement by Providence Place at the Collegeville Inn as to the truth, accuracy, or validity of the facts alleged, conclusions drawn, or admission of any deficiency issued.

On 12/3/19, Resident #1 was combative during evening care. Staff Member A attempted to block the resident's strikes by placing her hand firmly on the resident's shoulder asking her to stop hitting her. This event was witnessed by Staff Member B, who reported this to her supervisor on 12/4/19. When administration became aware of the incident on 12/5/19, an investigation began. Staff Member A was immediately suspended. Act 13 and DHS Reportable Incidents were completed and reported by the Executive Director.

All staff began re-inservicing on Resident Rights, Resident Abuse, Safe Management Techniques and Customer Service. All training was conducted by the Executive Director with hands-on demonstrations provided. All staff re-inservicing was completed by 12/11/19 and made available to the DHS Licensing Representative.

All staff will be re-inserviced on Resident Rights, Resident Abuse, Safe Management Techniques and Customer Service again in January 2020, then quarterly, at staff meetings. Executive Director, or designee, will meet with all residents once per month and ensure that they feel safe, not mistreated or intimidated in any fashion by staff. Executive Director will maintain oversight of all resident service plans to ensure that staff are following plans of care.

Providence Place at the Collegeville Inn has no tolerance for any types of restraints. Since all of our residents have potential to be affected by this deficient practice, we will continue to educate all staff, review residents level of care, medications and behaviors to prevent further incident.

Legal Entity Representative



Signature

Andrea M. DiOttavio, RN

Executive Director

Printed Name and Title

12/20/19

Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 12/31/19
(Date)

Plan of correction implementation status as of 6/30/2020
(Date)

The above plan of correction was approved by

CM
(Initials)

☒ Implemented

☐ Not Implemented

12/11/2019

2 of 3

Providence Place at the Collegeville Inn

14477

202 Prohibitions

Requirements

2800.

202. The following procedures are prohibited:

6. A manual restraint, defined as a hands-on physical means that restricts, immobilizes or reduces a resident's ability to move his arms, legs, head or other body parts freely, is prohibited. A manual restraint does not include prompting, escorting or guiding a resident to assist in the ADLs or IADLs.

Description of Violation

On December 3, 2019, at 10:30pm, to resident # 1; Staff person A implemented a prohibited procedure as follows:

Staff Member A was attempting to change Resident #1's shirt while she was laying in bed. Resident #1 became combative and was hitting Staff Member A in her chest. Staff Member A firmly pressed her hand to the resident's left shoulder to restrict her movement in an attempt to stop her from swinging her arm.

During Staff Member A's interview with the Department's representative, she stated "When [Resident #1] is hitting me like that, and I can't control her, I will give [Resident #1] a bear hug to calm her down."

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3 of 3