



SENT VIA EMAIL: shonte.allen@elmcroft.com
licensing@eclipseseniorliving.com

MAILING DATE: May 19, 2020

Mr. Christian N. Cummings
President
EC OPCO Allison Park, LLC
5885 Meadows Road Suite 500
Lake Oswego, Oregon 97035

RE: Elmcroft of Allison Park
2224 Walters Road
Allison Park, Pennsylvania 15101
License/COC #: 449002

Dear Mr. Cummings:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on February 5, 2020, of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "L. Mazza".

Larry Mazza
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

2/19/2020

Western Region Field Office
Bureau of Human Services Licensing

Violation Report

Facility Information

License Number: 44900

Name: ELMCROFT OF ALLISON PARK

Address: 2224 WALTERS ROAD,, ALLISON PARK, PA 15101

County: ALLEGHENY

Region: WESTERN

Administrator

Name: Shonte Allen

Phone: 4124876925

Email: Shonte.allen@elmcroft.com

Legal Entity

Name: EC OPCO ALLISON PARK LLC

Address: 5885 MEADOWS ROAD, SUITE 500, ECLIPSE SR LIV ATTN LICENSING, LAKE OSWEGO, OR, 97035

Certificate(s) of Occupancy

Type: C-2 LP

Date:

Issued By:

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 74

Waking Staff: 56

Inspection

Type: Partial

BHA Docket #:

Notice: Unannounced

Reason: Incident

Inspection Dates and Department Representative

02/05/2020 - On-Site: Amy Duncan

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 95

Residents Served: 62

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 4

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 62

Diagnosed with Mental Illness: 2

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 12

Have Physical Disability: 7

42c - Treatment of Residents

Regulations

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Multiple staff members and residents indicate direct care staff person A, hired 1/9/19, treats residents in an impatient and disrespectful manner, and is "rude" and "nasty" towards residents. On 12/2/19, staff person B received 2 complaints regarding direct care staff person A's tone and mannerism toward residents, and staff person A received a verbal warning from the home on 12/4/19. On 1/25/20 at approximately 9:30 am, resident #1 fell in the bathroom near the dining room. Ancillary staff person C was present at the time of the incident and indicates direct care staff person A yelled at resident #1, as he reached up for assistance in standing, "Don't touch us! You're gonna hurt us!" When the resident was standing, direct care staff person A then yelled at the resident, "Go sit down somewhere. I'm not picking you up again."

Plan of Correction (POC)

(Attach pages as necessary. Remember that you must sign and date any attached pages. Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.)

See Page 2A of 2

Legal Entity Representative

Signature

Shontia Allen EXECUTIVE DIRECTOR 2-18-2020
Printed Name and Title Date

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE IN THIS BOX!

The above plan of correction is approved as of 2/19/2020
(Date)

Plan of correction implementation status as of 5/13/2020
(Date)

The above plan of correction was approved by LM
(Initials)

Implemented
 Not Implemented

Violation 42C

Immediate action:

staff person A LM


On 1-25-2020 [REDACTED] was immediately escorted from building by [REDACTED] ED and suspended pending investigation by community and state.

Staff person A LM

On 2-5-2020 [REDACTED] was terminated following investigation from community and state.

All staff will be retrained on resident abuse, neglect, resident's dignity and how to report abuse/neglect by 2-14-2020 by [REDACTED] ED. By April 17-2020 all staff will be trained by APS designee on resident abuse, neglect and reporting

ED or designee will interview 3 residents a month to ensure compliance results will be review monthly at QA meeting.

 02-18-2020