

November 2, 2020

James Nixon, President/CEO Community Council Health Systems 4900 Wyalusing Avenue Philadelphia, Pennsylvania 19131

**RE:** Recovery Paths

Psychiatric Rehabilitation Services

License Number: 132640

Dear Mr. Nixon:

As a result of the Pennsylvania Department of Human Services (Department), Office of Mental Health and Substance Abuse Services (OMHSAS), licensing inspection on October 9, 2020 of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is acceptable; and based on our followup review on November 2, 2020 we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

> Scott A. Ashenfe/ter, MSS Community Program Manager

Enclosure LIS

c: Licensing Administration
OMHSAS Business Partner Support Unit
Philadelphia County MH/ID Administrator
OMHSAS Licensing Management Technician
Southeast Field Office

# Department of Human Services Office of Mental Health and Substance Abuse Services LICENSING INSPECTION SUMMARY

Name of Surveyor(s	s): Teresa Barone								
Date(s) of Visit: Od	ctober 9 <sup>th</sup> , 2020	X Announced Visit Unannounced Visit							
Facility/Program Information									
Name of Facility:	Recovery Paths								
Address of Facility:	4900 Wyalusing Avenue Philadelphia, Pa 19131	License/Approval	<b>Number:</b> 132640						
Phone Number:	(215) 473-7033	Type of Program:	Psychiatric Rehabilitation						
Inspection Information									
Type of Inspection:	Initial X Renewal Cor	mplaint In	cident						
Inspection Results:	X Deficiencies Identified (Plan of Correction	Required)							
Signatures Signatures									
Agency Representati	ve Completing the Plan of Correction:								
Name: Kein McCle	endon Title	: Program Director							
Corporate Officer Sig	gnature:	Dat	te: 10/78/20						
OMHSAS Staff Ap	proval (signature): Teresa Barone, Ch	PRP Date	te: 11/2/2020						

### Department of Human Services Office of Mental Health & Substance Abuse Services

#### LICENSING INSPECTION SUMMARY

Regulatory Reference(s)		Area(s) of Non-Compliance	Provider's Plan of Corrective Action	Projected Dates of Completion Provider   Approved						
§ 5230.55. Supervision.										
(c) A PRS director or psychiatric rehabilitation specialist designated as a supervisor shall meet with staff individually, face-to-face, no less than two times per calendar month.		In the following supervision files, gaps and inconsistent supervision were identified.  1. Staff A's file does not document any supervision from 4/19.  2. Staff B's file does not document any supervision since 3/12/19  3. There are no supervision notes in Staff C's file.  4. There are no supervision notes in Staff D's file.	Recovery Paths' Plan of Action for Supervision is as follows:  Program Director will provide individual supervision at least once a month face to face or via Microsoft Teams to staff.  Program Coordinator will provide individual supervision at least once a month face to face or via Microsoft Teams to staff.  Each supervision will have an agenda and the program director/program coordinator will have the employee sign off on the supervision note and will be placed in a supervision binder.	Started 10/12/2020 and will be on-going	Approved 11/2/2020					
§ 5230.63. Daily entry.										
A PRS agency shall include an entry for the day service was provided in the record of an individual as follows: (2) Documents service provided in the context of the goal.		The group notes for site-based services do not document how the group was related to each individual's goal and nor the forward progress made by the individual during the time of service. This deficiency was observed in all seven charts reviewed.	The facilitators will begin taking strategic notes on how their interventions connect directly to their participants' short term and long term goals. The facilitators will report findings and the individualized comments sections in the group notes.	10/28/2020 and will be on-going	Approved					
(3) Documents the individual response to service.					78					

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## Department of Human Services Office of Mental Health & Substance Abuse Services

#### LICENSING INSPECTION SUMMARY

Regulatory Reference(s)		Area(s) of Non-Compliance	Provider's Plan of Corrective Action	of Compl	
§ 5230.61. Assessment.					
<ul><li>(7) Be updated annually and when one of the following occurs:</li><li>(i) The individual requests an update.</li></ul>	1.	In four out of seven charts, Participants A, B, C, and D, an annual update of the functional assessment was missing from the chart.	Facilitators will create a grid to track all IRP due dates both for annuals and updates. All annual assessments will included a functional assessment and plans will be completed in its entirety.  The agency will work with the EHR Department to have alerts prompt staff and supervisors that IRP annual assessments are due.	10/12/2020 and will be on-going 10/28/2020 and will be on-going	Approved
(ii) The individual completes a goal.					11/2/2020
(iii) The individual is not progressing on stated goals.					78
§ 5230.57. Criminal history ba	ckgro	ound check.			
(a) A PRS agency shall complete a criminal history background check for staff that will have direct contact with an individual.	1.	Per agency policy, a new employee has 30 days to complete a FBI, PA State, and Child Abuse Clearance after hire. Staff C was hired in January 2020, but the clearances in the HR chart were not verified as seen until September 2020.	Community Council HR Department will adhere to our policy to receive current official copies of all clearances no later than 30 days after employment start date.	10/26/2020 and will be on-going	Approved
(b) A PRS agency shall develop and consistently implement written policies and procedures regarding					11/2/2020
personnel decisions based on the criminal history background check.					78

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