

Department of Human Services
Bureau of Human Service Licensing

May 11, 2021

[REDACTED] DIRECTOR, HUMAN RESOURCES

JENNER'S POND INC
2000 GREENBRIAR DRIVE
WEST GROVE, PA 19390

RE: RUSTON RESIDENCE
100 SYCAMORE DRIVE
WEST GROVE, PA, 19390
LICENSE/COC#: 13889

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/15/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Shawn Parker

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: RUSTON RESIDENCE **Licence #:** 13889 **Licence Expiration Date:** 07/04/2021
Address: 100 SYCAMORE DRIVE, WEST GROVE, PA 19390
County: CHESTER **Region:** SOUTHEAST

Administrator

Name: [REDACTED] **Phone:** 6108696700 **Email:** [REDACTED]

Legal Entity

Name: JENNER'S POND INC
Address: 2000 GREENBRIAR DRIVE, WEST GROVE, PA, 19390
Phone: 6108696700 **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP **Date:** 04/04/1998 **Issued By:** L&I

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 61 **Working Staff:** 46

Inspection

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint **Exit Conference Date:** 04/15/2021

Inspection Dates and Department Representative

04/15/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 67 **Residents Served:** 51

Special Care Unit

In Home: Yes **Area:** memory care **Capacity:** 12 **Residents Served:** 10

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 51
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 10 **Have Physical Disability:** 0

Inspections / Reviews

04/15/2021 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 05/07/2021

Inspections / Reviews (*continued*)

5/10/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow Up Type: *Document Submission*Follow-Up Date: *05/17/2021*

5/11/2021 Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

141b2 Medical evaluation changes

1. Requirements

2800.

141.b. A resident shall have a medical evaluation:

2. If the medical condition of the resident changes prior to the annual medical evaluation.

Description of Violation

Resident # 1's medical condition changed on 1/26/21, resident went on hospice care. The home failed to have a medical evaluation conducted prior to the annual medical evaluation for the resident to reflect the change.

Plan of Correction

Accept

AL Administrator learned via an audit of all care plans, that an ADME, Assessment, or Care Plan was not being done when a resident was being transitioned to hospice care. As a result, the attached email was sent out at that time to all nursing staff notifying them that effective immediately, a new ADME, Assessment and Care Plan needs to be implemented to show a significant change ie. transitioning to hospice. AL Administrator will also get a copy of the Care Plan from Hospice as well. During the audit, all residents that did transition to hospice had a new Care Plan, ADME and Assessment put in place.

Completion Date: 05/07/2021

Document Submission

Implemented

See attached documents. Email to staff regarding ADME process for when someone is transitioned to hospice. Also attached is the Policy and Procedure for Admissions/Transfers and Policy and Procedure for Resident Medical Evaluations.

225a2 Assessment – significant change

1. Requirements

2800.

- 225.a.2. The administrator or administrator designee, or an LPN, under the supervision of an RN, or an RN shall complete additional written assessments for each resident. A residence may use its own assessment form if it includes the same information as the Department's assessment form. Additional written assessments shall be completed as follows: If the condition of the resident significantly changes prior to the annual assessment.

Description of Violation

On [REDACTED], resident # 1 went onto hospice care. Resident # 1's assessment, dated 11/13/20, does not include hospice care. An additional written assessment was not completed to reflect the change to hospice.

Plan of Correction

Accept

AL Administrator learned via an audit of all care plans, that an ADME, Assessment, or Care Plan was not being done when a resident was being transitioned to hospice care. As a result, the attached email was sent out at that time to all nursing staff notifying them that effective immediately, a new ADME, Assessment and Care Plan needs to be implemented to show a significant change ie. transitioning to hospice. AL Administrator will also get a copy of the Care Plan from Hospice as well. During the audit, all residents that did transition to hospice had a new Care Plan, ADME and Assessment put in place.

Completion Date: 05/07/2021

Document Submission

Implemented

See attached documents. Email to staff regarding ADME process for when someone is transitioned to hospice. Also attached is the Policy and Procedure for Admissions/Transfers and Policy and Procedure for Resident Medical Evaluations.

227g Support plan - signatures

1. Requirements

2800.

227.g. Individuals who participate in the development of the support plan shall sign and date the support plan.

Description of Violation

Resident # 1's support plan dated 11/13/20 was not signed by the assessor.

Plan of Correction

Accept

AL Administrator learned via an audit of all care plans, that an ADME, Assessment, or Care Plan was not being done when a resident was being transitioned to hospice care. As a result, the attached email was sent out at that time to all nursing staff notifying them that effective immediately, a new ADME, Assessment and Care Plan needs to be implemented to show a significant change ie. transitioning to hospice. AL Administrator will also get a copy of the Care Plan from Hospice as well. During the audit, all residents that did transition to hospice had a new Care Plan, ADME and Assessment put in place.

Completion Date: 05/07/2021

Update - 05/10/2021

SP - 05-10-2021 - Home will ensure all individuals who participate in the development of the support plan, sign the support plan.

Document Submission

Implemented

See attached documents. Email to staff regarding ADME process for when someone is transitioned to hospice. Also attached is the Policy and Procedure for Admissions/Transfers and Policy and Procedure for Resident Medical Evaluations.

227h Support plan – refusal sign

1. Requirements

2800.

227.h. If a resident or designated person is unable or chooses not to sign the support plan, a notation of inability or refusal to sign shall be documented.

Description of Violation

Resident # 1's designated person participated in the development of his/her support plan on 11/13/20. The designated person refused to sign the support plan. The residence did not make a notation regarding the designated person's refusal to sign.

Plan of Correction

Accept

AL Administrator learned via an audit of all care plans, that an ADME, Assessment, or Care Plan was not being done when a resident was being transitioned to hospice care. As a result, the attached email was sent out at that time to all nursing staff notifying them that effective immediately, a new ADME, Assessment and Care Plan needs to be implemented to show a significant change ie. transitioning to hospice. AL Administrator will also get a copy of the Care Plan from Hospice as well. During the audit, all residents that did transition to hospice had a new Care Plan, ADME and Assessment put in place.

Completion Date: 05/07/2021

Update - 05/10/2021

SP 05 0 2021 Home will ensure all support plans are signed by individuals specified in regulation 2800.227h. Support Plans will be maintained and made available for Department review.

227h Support plan – refusal sign (*continued*)**Document Submission****Implemented**

See attached documents. Email to staff regarding ADME process for when someone is transitioned to hospice. Also attached is the Policy and Procedure for Admissions/Transfers and Policy and Procedure for Resident Medical Evaluations.