

Department of Human Services
Bureau of Human Service Licensing

September 15, 2021

[REDACTED]
PROVIDENCE PLACE OF HAZLETON ASSOCIATES
1528 SANDHILL ROAD
HUMMELSTOWN, PA 17036

RE: PROVIDENCE PLACE OF HAZLETON
149 SOUTH HUNTER HIGHWAY
DRUMS, PA, 18222
LICENSE/COC#: 22760

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/16/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: *PROVIDENCE PLACE OF HAZLETON* License #: *22760* License Expiration Date: *04/01/2022*
Address: *149 SOUTH HUNTER HIGHWAY, DRUMS, PA 18222*
County: *LUZERNE* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: *5707887555* Email: [REDACTED]

Legal Entity

Name: *PROVIDENCE PLACE OF HAZLETON ASSOCIATES*
Address: *1528 SANDHILL ROAD, HUMMELSTOWN, PA, 17036*
Phone: *5707887555* Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-2* Date: *08/16/2010* Issued By: *Butler Twp.*
Type: *C-2 LP* Date: *01/22/2001* Issued By: *PA L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *110* Waking Staff: *83*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Incident* Exit Conference Date: *06/16/2021*

Inspection Dates and Department Representative

06/16/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *155* Residents Served: *78*

Special Care Unit

In Home: *Yes* Area: *Secured unit* Capacity: *42* Residents Served: *25*

Hospice

Current Residents: *7*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *77*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *32* Have Physical Disability: *0*

Inspections / Reviews

06/16/2021 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *08/16/2021*

8/10/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *08/17/2021*

9/15/2021 - Document Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42c Dignity/Respect

1. Requirements

2800.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Staff person "A" yelled at and used foul language toward resident #1 on 05/17/21 when providing personal care services to Resident #1.

Plan of Correction

Accept

Day of incident 5/17/2021 Staff "A" was interviewed and Resident was assessed and interviewed by the Director of Wellness. Based on the facts verbalized from the resident Staff "A" was immediately suspended until further investigation. Upon further investigation and witness statements reviewed it was found that Staff "A" violated the residents rights by not treating the resident with dignity and respect. Staff "A" was terminated from [redacted] position and Providence Place on 05/24/2021. On 06/04/2021 and 06/05/2021 Director of Wellness in-serviced all direct care staff on resident rights, de-escalation and resident mistreatment/abuse. The Director of Wellness and Executive Director will provide ongoing education to ensure all staff continue to treat residents with dignity and respect. Trainings will continue for all staff on resident rights.

Completion Date: 08/06/2021

Update - 08/10/2021

Please send/Attach proof of staff training. 8-10-2021 MM

Document Submission

Implemented

Training was emailed to Michele Moskalczyk on 8/22/2021