



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFICATE OF COMPLIANCE**

This certificate is hereby granted to ALLEGHENY COUNTY EXECUTIVE  
LEGAL ENTITY

To operate SHUMAN CENTER  
NAME OF FACILITY OR AGENCY

Located at 7150 HIGHLAND DRIVE, PITTSBURGH, PA 15206  
(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE/SERVICE LOCATION

ADDRESS OF SATELLITE SITE/SERVICE LOCATION

ADDRESS OF SATELLITE SITE/SERVICE LOCATION

To provide Secure Detention  
TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 120  
(MAXIMUM CAPACITY)  
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

Restrictions: \_\_\_\_\_

This certificate is granted in accordance with the Human Services Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 3800: Child Residential and Day Treatment Facilities  
(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from March 11, 2020 until July 1, 2021,  
unless sooner revoked for non-compliance with applicable laws and regulations.

No: **414313**

*Jennifer Biderup*  
ISSUING OFFICER

*[Signature]*  
DEPUTY SECRETARY

NOTE: This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility.



COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF HUMAN SERVICES

**JULY 8, 2021**

██████████, County Executive  
Allegheny County Executive  
7150 Highland Drive  
Pittsburgh, Pennsylvania 15206

RE: Shuman Juvenile Detention Center  
7150 Highland Avenue  
Pittsburgh, Pennsylvania 15206  
License Number: 414313

Dear ██████████:

As a result of the Department of Human Services (department) conducted a Child Protective Services investigation and an annual licensing review of the above facility from November 26, 2019 to January 13, 2020 resulting in two Licensing Inspection Summaries (LISs) being issued. The enclosed two LISs provide details of the violations of the regulations at 55 Pa. Code Chapter 3800 found during the inspections. The department approved one plan of correction (POC) on January 21, 2020, a second POC on February 21, 2021.

Failure to comply with the applicable regulations as specified in detail in the enclosed LISs is the basis for the revocation of your current license (# 414312) dated September 11, 2019 to March 11, 2020, and the issuance of this THIRD PROVISIONAL license (#414313) dated March 11, 2020 to July 1, 2021 (see 62 P.S. § 1008; 55 Pa Code §§ 20.54 (a) and 20.71 (a) (2) and (a) (5)). This third provisional license replaces all previously issued licenses and is effective from the date of issuance. The department's decision to issue this third provisional license is based on failure to comply with the Human Services Code and applicable regulations (see 62 P.S. § 1026 (b)(1)), including mistreating or abusing individuals cared for in the facility (62 P.S. §1026 (b) (5)) and 55 Pa. Code §20.71 (a) (5)), and noncompliance with the department's applicable regulations (55 Pa. Code §20.71 (a) (2)). Your third provisional license is enclosed.

OFFICE OF CHILDREN, YOUTH AND FAMILIES

JULY 8, 2021

If you disagree with the decision to issue this third provisional license, you have the right to appeal through a hearing before the department's Bureau of Hearings and Appeals, in accordance with 1 Pa. Code Part II, Chapters 31-35 (relating to General Rules of Administrative Practice and Procedures) by a petition which meets the requirements set forth at 1 Pa. Code § 35.17. If you decide to appeal this third provisional license, a written request for an appeal must be received at the following address within ten (10) calendar days of the date of this letter:

Ms. Amber Kalp, Regional Director  
Western Region Office of Children, Youth and Families  
11 Stanwix Street, Room 260  
Pittsburgh, Pennsylvania 15222

This decision is final eleven (11) calendar days from the date of this letter or, if you decide to appeal, upon issuance of a decision by the Bureau of Hearings and Appeals.

Sincerely,



Jonathan Rubin  
Deputy Secretary

Enclosures:  
Licensing Inspection Summaries  
PROVISIONAL Certificate of Compliance

c: [REDACTED]

**Department of Human Services  
Office of Children, Youth and Families  
LICENSING/APPROVAL/REGISTRATION INSPECTION SUMMARY  
55 PA.CODE CHAPTER 3800**

**Agency/Facility Information**

Name: SHUMAN CENTER  
Address: 7150 HIGHLAND DRIVE,, PITTSBURGH, PA 15206  
Phone: 4126616806

License #: 41431  
County: ALLEGHENY

**Inspection Information**

Start Date: 12/03/2019      End Date: 12/04/2019      Type: Complaint      Notice: Announced Visit  
Inspector(s): [REDACTED]

**Inspection Narrative**

The Department responded to an investigation, which resulted in the following citations.

**Signature**

The legal entity representative must complete the "Provider's Plan of Correction or Response," sign on the signature line below and date all pages of this document. Return this entire document when completed to your Regional Office no later than 01/05/2020.

[REDACTED] \_\_\_\_\_ Date: 1/9/2020  
Signature of Legal Entity Representative

[REDACTED] \_\_\_\_\_ Title: DIRECTOR Telephone Number: 412-665-4117  
Name of Legal Entity Representative

**OCYF Regional Staff Approval**

[REDACTED] \_\_\_\_\_ Date: 1/21/20  
Signature

[REDACTED] \_\_\_\_\_ Date: 1/21/20  
Signature

[REDACTED] \_\_\_\_\_ Date: 1/21/20  
Signature

142 Health and Safety Plan

1. 55 PA Code Chapter

3800.

142. If the health and safety assessment in § 3800.141 (relating to health and safety assessment) identifies a health or safety risk, a written plan to protect the child shall be developed and implemented within 24 hours after the assessment is completed.

Area of Non-Compliance

Child 1's health and safety assessment identified a health or safety risk, and the facility did not write or implement a plan within 24 hours after the assessment is completed to protect the child. In this instance, the child expressed [redacted] and was [redacted]. Per facility [redacted] the assigned youth care worker is to be within arm's length of the child at all times. The policy also requires the resident be "observed and documented every 5 minutes by the assigned Youth Care Worker." Upon review of the video, the Youth Care Worker was observed sitting in a chair outside of [redacted]. The Youth Care Worker was covered in a blanket, leaning back against the wall, and was several feet down the wall from the [redacted] where all visibility into [redacted] was obstructed. At one point, the assigned Youth Care Worker did not move from the chair, or observe the child, according to policy, for approximately 4 hours.

Provider's Plan of Corrective Action or Response

PLEASE SEE ATTACHED

(CA) 1/9/2020

Status of Correction:

274 Additional Requirements

1. 55 PA Code Chapter

3800.

274. The following additional requirements apply to facilities in which secure care is provided:

7. Children shall be supervised by conducting observational checks of each child within 15 minute intervals during sleeping hours.

Area of Non-Compliance

On the [redacted] shift occurring between [redacted] 2019 and [redacted] 2019, the observational checks of child 1 during [redacted] did not occur within 15 minute intervals. Per facility policy, this was to occur every 5 minutes due to the child's [redacted]. As stated previously, the assigned youth care worker sat in a position that prohibited any viewing of the child and did not change position to enable any observational checks.

274 Additional Requirements (continued)

Provider's Plan of Corrective Action or Response

PLEASE SEE ATTACHED

(rg) 1/9/2020

Status of Correction:

2. 55 PA Code Chapter

3800.

274. The following additional requirements apply to facilities in which secure care is provided:

8. Observational checks of children during sleeping hours shall include actual viewing of each child.

Area of Non-Compliance

On the [redacted] shift occurring between [redacted] 2019 and [redacted] 2019, staff 1 did not actually view the child while performing observational checks. The assigned Youth Care Worker was positioned in a manner that prohibited actual viewing of the child. At one point, actual viewing of the child did not occur for approximately 4 hours by the assigned Youth Care Worker.

Provider's Plan of Corrective Action or Response

PLEASE SEE ATTACHED

(rg) 1/9/2020

Status of Correction:

# Shuman Center Plan of Corrections for Licensing Inspection Summary

## Regulatory Citations dated December 27, 2019

### Non-Compliance Areas:

**3800.142** – If the health and safety assessment in 3800.141 identifies a health or safety risk, a written plan to protect the child shall be developed and implemented within 24 hours after the assessment is completed.

**3800.274.7** – Children shall be supervised by conducting observational checks of each child within 15-minute intervals during sleeping hours.

**3800.274.8** – Observational checks of children during sleeping hours shall include actual viewing of each child.

**Plan of Correction:** It is essential that the health and safety plans are not only completed, but also implemented correctly. Failure to implement the developed plan could place youth, staff, and the facility at risk. The youth was admitted to Shuman Center on [REDACTED] without any [REDACTED]. On [REDACTED] 2019, the youth had [REDACTED] and at the conclusion of [REDACTED]. They met with the resident and relayed concerns to Supervisory staff before leaving the facility [REDACTED]. Shuman Supervisory Staff developed a health and safety plan immediately and [REDACTED]. The youth and the staff did not report any issues or concerns [REDACTED]. Per protocol, the youth met with the in house contracted [REDACTED]. During this session, the youth disclosed that [REDACTED] 2019, [REDACTED]. The youth did not have any [REDACTED]. This resident was then sent to local [REDACTED] for further [REDACTED]. Upon review of the video, there is no proof that [REDACTED] happened or not. However, the incident was failed to implement and follow the safety plan as directed. The State completed the [REDACTED]. On [REDACTED] 2019, [REDACTED] was completed for [REDACTED].

To Prevent the issue from happening again, Shuman Center will bolster the current [REDACTED] to include specific [REDACTED] listed below:

- Staff must be positioned outside [REDACTED] able to [REDACTED]
- Actual viewing and documenting the youth's actions every 5 minutes on paper 1:1 sheet
- Actual viewing and documenting the youth's actions every 15 minutes with the use of the wand
- [REDACTED]
- Supervisors must conduct an in person open door observational check of the youth once every 4 hours for safety
- [REDACTED] maintain safe conditions every 4 hours
- Deputy Director of Operations will update all supervisors of the policy during the January 9, 2020 Manager's Team Meeting
- Training Manager will update all staff with the new protocols [REDACTED] on January 17, 24, and February 7, 2020

[REDACTED]  
[REDACTED] - Director

1/7/20

**Department of Human Services  
Office of Children, Youth and Families  
LICENSING/APPROVAL/REGISTRATION INSPECTION SUMMARY  
55 PA.CODE CHAPTER 3800**

**Agency/Facility Information**

Name: SHUMAN CENTER  
Address: 7150 HIGHLAND DRIVE,, PITTSBURGH, PA 15206  
Phone: 4126616806

License #: 41431  
County: ALLEGHENY

**Inspection Information**

Start Date: 01/13/2020      End Date: 01/13/2020      Type: Renewal      Notice: Announced Visit  
Inspector(s): [REDACTED]

**Inspection Narrative**

The Department of Human Services, Office of Children, Youth and Families, Western Region (Department) conducted an annual licensing inspection of Shuman Center on 1/13/2020 for licensing year 3/11/2020 to 9/1/2020. The facility is currently on their second provisional license. During the inspection, the Department reviewed: 10% of the files of residents admitted to the agency within the past six months, and the personnel files of all employees hired within the past six months. During review of the personnel files, the Department identified a [REDACTED] residential manager with supervisory responsibilities did not meet the regulatory educational requirements. This will result in the issuance of a citation and is further outlined below. A physical site inspection was completed, and there were no regulatory concerns observed. During this inspection, the Department conducted interviews with four staff members and four residents. One staff member stated they would like to have the opportunity for more trainings pertaining to leadership and team building. They expressed they would appreciate an opportunity to advance into a leadership role within the agency. A second staff member discussed de-escalation techniques they utilize to decrease aggressive behaviors; this reduces the occurrence of restrictive procedures. [REDACTED] resident reported having "good" interactions with [REDACTED] peers and believed most staff make efforts to help the residents. [REDACTED] discussed the opportunities for regular telephone calls and visitation with family. [REDACTED] resident reported staff communicate well with all the youth. [REDACTED] stated that, regardless of [REDACTED] negative behaviors, the staff maintain a positive relationship with [REDACTED] and encourage [REDACTED] to make better decisions. None of the residents reported [REDACTED] have required a physical restraint.

**Signature**

The legal entity representative must complete the "Provider's Plan of Correction or Response," sign on the signature line below and date all pages of this document. Return this entire document when completed to your Regional Office no later than 02/15/2020.

[REDACTED]

Signature of Legal Entity Representative

2/14/2020  
Date

[REDACTED]

Name of Legal Entity Representative

DIRECTOR  
Title

[REDACTED]

Telephone Number



**3800.54 Child Care Supervisor**

**1. 55 PA Code Chapter**

3800.54. Child care supervisor.

d. The child care supervisor shall have one of the following:

1. A bachelor's degree from an accredited college or university and 1 year work experience with children.
2. An associate's degree or 60 credit hours from an accredited college or university and 3 years work experience with children.

**Area of Non-Compliance**

*During review of the personnel files, the Department was unable to locate a minimum of an associate's degree or 60 credit hours from an accredited college or university within Staff Member A's employee file. According to Shuman Center's job description, one of the responsibilities of this position is to supervise staff.*

**Provider's Plan of Corrective Action or Response**

\* PLEASE SEE ATTACHED

19

Status of Correction:

# Shuman Center Plan of Corrections for Licensing Inspection Summary Regulatory Citation dated February 5, 2020

**\*Amended March 5, 2020\***

## Non-Compliance Area:

### 3800.54 – Child Care Supervisor

d. The Child Care Supervisor shall have one of the following:

1. A bachelor's degree from an accredited college or university and 1-year work experience with children.
2. An associate's degree or 60 credit hours from an accredited college or university and 3-years work experience with children.

## Plan of Correction:

During the only day of our recent DHS Facility Inspection on January 13, 2020, DHS staff requested clarification of this possible citation, which was provided. During the exit interview, there was also a brief discussion regarding the citation with DHS staff refusing to accept any of Shuman Centers explanations. DHS Supervisory staff explained that regulation states that "anyone that supervises any staff" falls under this category and furthermore that "our job description and our policy prohibit it."

This position and the staff filling it are not categorized or organizationally defined by Allegheny County and Shuman Center as a direct care Child Care Supervisor, nor does this position supervise any direct care Child Care Workers. They do not have any 24/7 supervisory or management responsibilities over other Child Care Supervisors or Child Care Workers. They are not part of the direct care Child Care Worker or direct care Child Care Supervisor ratio calculations. They have no facility responsibilities above or beyond their working hours. Shuman Administration provided DHS staff with the Shuman Organizational Chart and the position's job description, which clearly showed that this position is not a direct care Child Care Supervisor. The position does supervise one employee, who is also not a direct care Child Care Worker or a direct care Child Care Supervisor. DHS staff was also provided with the staff in questions personnel file detailing their education and [REDACTED] social service experience [REDACTED] (at the manager and director level) meeting the County's qualifications for a position that is not regulated by the State's 3800.54 regulation. Allegheny County and Shuman Center do not have a policy that prohibits the hire and to the contrary, the staff is qualified for the position based on our job description.

Due to a failed discussion and acceptance of explanations with DHS staff, that was further supported by the DHS Regional Office by virtue of the citation issuance, having no citation appeal process, in conjunction with our licensing status, Shuman Center feels pressured and compelled to adjust the organizational chart and position responsibilities in order to ensure compliance.

[REDACTED]  
[REDACTED] – Director

2/5/2020

## AMENDED 3/3/2020:

On Friday February 28, 2020, Shuman Center was notified that the original Plan of Correction (above) was rejected by the PA Dept of Human Services. Over the following five days the State and Shuman Center exchanged several emails in order to clarify the violation and to discuss and explain why and how the violation took place. DHS states that any person who supervises staff within a child care facility is classified as a Child Care Supervisor, if the State determines them to have regular and significant contact with youth at the

facility. To be clear, it is still the position of Shuman Management and Allegheny County, that we do not agree with the DHS interpretation of this regulation as it has been applied to this position.

However, Shuman Center wishes to amend the previously submitted Plan of Correction from February 5, 2020, with the following:

- This violation took place because Shuman Center did not consider this open position to be a Child Care Supervisor and the State does.
- Shuman Center hired the best candidate for the open position, not to be a Child Care Supervisor.
- Shuman Center has 7 positions specifically titled Child Care Supervisor and designed to follow this regulation.
- The hired candidate does meet the open positions job qualifications.
- The hired candidate does not meet the regulated qualifications to be a Child Care Supervisor.
- Effective [REDACTED] 2020, the staff in question was informed by the Director and the Deputy Director that they will no longer supervise subordinate staff.
- The job description for the position in question will be edited and re-written by Shuman Management. This re-written job description will be submitted for and approved by Allegheny County Human Resources by April 3, 2020.
- Based on the State's newly supplied clarification regarding the definition of what a Child Care Supervisor is, Shuman Management will review the organizational chart to identify supervisors and managers that have regular and significant contact with youth.
- Those identified positions will also have their job descriptions reviewed, edited, and re-written as need.
- Additionally, Shuman Management will review the educational records of the staff holding these identified positions.
- If there are any additional concerns or violations identified, Shuman Center will take similar steps to also rectify those violations by April 3, 2020, as well.

[REDACTED]  
[REDACTED] - Director

3/5/2020

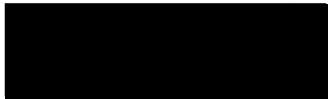
OFFICE OF CHILDREN, YOUTH AND FAMILIES  
LICENSING SUMMARY SIGNATURE AND APPROVALS

Provider: Shuman Juvenile Detention Center

Certificate #: 414312

- Electronic Signatures due to COVID Protocols

3/20/2021



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LICENSING TECHNICIAN

DATE



3/20/2021

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REGIONAL SUPERVISOR

DATE



3/20/2021

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REGIONAL DIRECTOR

DATE

Department of Human Services  
Office of Children, Youth and Families  
**LICENSING INSPECTION SUMMARY**  
55 PA.CODE CHAPTER 3800

**Agency/Facility Information**

Name: SHUMAN CENTER  
Address: 7150 HIGHLAND DRIVE, PITTSBURGH, PA 15206  
County: ALLEGHENY Phone: 4126616806

License Number: 41431  
License Expiration: 03/11/2020

**Inspection Information**

Start Date: 07/24/2020 End Date: 08/07/2020 Type: Renewal Notice: Announced Visit  
Inspector(s): [REDACTED]

**Inspection Narrative**

The Department of Human Services, Office of Children Youth and Families, Western Region (Department) conducted of Provisional licensing inspection of the Shuman Center, on 7/24/2020, 7/30/2020 and 8/07/2020 for licensing year 1/13/2020 to 7/13/2020.

During the inspection, the Department reviewed: 5 percent (or no more than 5) of all resident files (5 child file); all of the agency's new personnel as well as 5 percent of tenure files. The Department has reduced the sampling size due to the Governor's Emergency Plan instructing the Department to limit the amount of in-person contact. The Department is adhering to all CDC guidelines.

The Department's review of the staff and resident files went smoothly, all of the files were organized and easily reviewed. A physical site inspection was completed, and there were no regulatory concerns observed. The Department completed the physical site inspection over two days due to COVID-19 concerns that arose and in the interest of safety of the Department's employee's and Shuman's employee's and residents.

The Department also spoke with staff and one resident during this review period. Staff stated that [REDACTED] "is well supported by [REDACTED] peers and feel well trained to carry out [REDACTED] duties". Staff also spoke about the challenges of the COVID-19 restriction when it comes to entertaining the residents.

The Department spoke with [REDACTED] resident that stated [REDACTED] "is trying to get into Job Corp." [REDACTED] believes "this will help earn money and become more responsible for [REDACTED] that is on the way."

**Inspections / Reviews**

07/24/2020 - Renewal

Lead Inspector: [REDACTED] Follow-Up Type: Not Required

**No Deficiencies Identified**

OFFICE OF CHILDREN, YOUTH AND FAMILIES  
LICENSING SUMMARY SIGNATURE AND APPROVALS

Provider: The Shuman Center

Certificate #: 41432

- Electronic Signatures due COVID-19 Restrictions

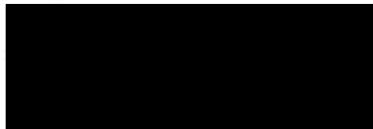


7/30/2020

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LICENSING TECHNICIAN

DATE



7/30/2020

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REGIONAL SUPERVISOR

DATE



7/30/2020

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REGIONAL DIRECTOR

DATE