

Department of Human Services  
Bureau of Human Service Licensing

March 21, 2022

[REDACTED]  
PROVIDENCE PLACE OF HAZLETON ASSOCIATES

RE: PROVIDENCE PLACE OF HAZLETON  
149 SOUTH HUNTER HIGHWAY  
DRUMS, PA, 18222  
LICENSE/COC#: 22760

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/03/2021 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Michele Moskalczyk

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: *PROVIDENCE PLACE OF HAZLETON* License #: *22760* License Expiration: *04/01/2022*  
Address: *149 SOUTH HUNTER HIGHWAY, DRUMS, PA 18222*  
County: *LUZERNE* Region: *NORTHEAST*

**Administrator**

Name: [REDACTED] Phone: *5707887555* Email: [REDACTED]

**Legal Entity**

Name: *PROVIDENCE PLACE OF HAZLETON ASSOCIATES*  
Address: [REDACTED]  
Phone: *5707887555* Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *C-2 LP* Date: *01/22/2001* Issued By: *L&I*  
Type: *I-2* Date: *08/16/2010* Issued By: *Butler Twp*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *134* Waking Staff: *101*

**Inspection Information**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
Reason: *Incident* Exit Conference Date: *11/03/2021*

**Inspection Dates and Department Representative**

11/03/2021 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *155* Residents Served: *98*

**Special Care Unit**

In Home: *Yes* Area: *Connections* Capacity: *42* Residents Served: *27*

**Hospice**

Current Residents: *8*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *98*  
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *36* Have Physical Disability: *0*

## Inspections / Reviews

11/03/2021 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *02/21/2022*

03/03/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *03/10/2022*

03/21/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

## 42b Abuse/Neglect

## 1. Requirements

2800.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

**Description of Violation**

On [REDACTED]/21 resident #1 was found on the floor on the resident's back at approximately 3:45pm in resident #2's room. Resident #2 told staff person A that resident #2 was upset that resident #1 wandered into the resident's room and that resident #2 gave resident #1 a little push to get the resident out. Resident #1 was transported to the hospital and diagnosed with [REDACTED]. It was determined that resident #2 caused resident #1 to fall when resident #2 pushed resident #1 and resident #1 suffered [REDACTED] as a result.

**Plan of Correction****Accept**

On [REDACTED]/2021, Executive Director and the Connections Director were immediately notified of the incident. An internal investigation was completed by the Executive Director and the Connections Director. It was founded that right after the incident, resident number #2 was unable to recall the event. This was an unwitnessed incident between two residents with Dementia. DHS reportable was completed and the Department of aging was notified and an ACT 13 mandatory abuse report was completed. Providence Place has no tolerance for types of abuse. Since all Dementia residents have the potential to be affected by this deficient practice it is still our policy to ensure our residents are free from abuse. Training on redirecting and a positive approach to care will continue for all staff. Since resident #1 suffered the injury and was sent to the ER, [REDACTED] had been discharged from Providence Place.

**Completion Date:** 02/14/2022

**Update:** 03/03/2022

Please send/Attach proof of staff training regarding abuse and neglect of residents. 3-3-2022 MM

**Document Submission****Implemented**

Since this was a resident-to-resident contact and considered abuse of a resident we started a new training here at Providence Place. Positive Approach to Care. It is led by our Connections Director and everyone will go through a series of training over the next year. We started the training with our Connections Coworkers who work closely with our Dementia training. This PAC training will assist with proper redirection of residents to help redirect and prevent incidences.