



pennsylvania
DEPARTMENT OF HUMAN SERVICES

**Sent via e-mail djones@lq.org
July 1, 2022**

[REDACTED]

RE: The Village at LifeQuest
2100 Cherry Blossom Lane
Quakertown, Pennsylvania 18951
License #: 14496

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on April 14 and 15, 2022 and June 23 and 30, 2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

Claire Mendez

Claire Mendez
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *THE VILLAGE AT LIFEQUEST* License #: 14496 License Expiration: 11/07/2022
Address: 2100 CHERRY BLOSSOM LANE, QUAKERTOWN, PA 18951
County: *BUCKS* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: 2674242096 Email: [REDACTED]

Legal Entity

Name: *LIFEQUEST NURSING CENTER*
Address: 2460 JOHN FRIES HIGHWAY, QUAKERTOWN, PA, 18951
Phone: 2674242096 Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 88 Waking Staff: 66

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint* Exit Conference Date: *04/15/2022*

Inspection Dates and Department Representative

04/14/2022 - On-Site: [REDACTED]
04/15/2022 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 141 Residents Served: 67

Special Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *z*

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 66
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 21 Have Physical Disability: 1

Inspections / Reviews

04/14/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *05/05/2022*

05/16/2022 - POC Submission

Inspections / Reviews (*continued*)

Reviewer: [REDACTED]

Follow-Up Type: *POC Submission*

Follow-Up Date: *05/20/2022*

05/26/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*

Follow-Up Date: *06/21/2022*

23a ADL assistance

1. Requirements

2800.

23.a. A residence shall provide each resident with assistance with ADLs as indicated in the resident’s assessment and support plan.

Description of Violation

The assessment and support plan, dated [redacted] for resident #1, indicates that the resident requires assistance with toileting, bowel movement, and bladder management and that the frequency for the assistance is hourly. According to staff interviews, on one occasion, the resident was found with dried feces on [redacted] finger/finger nails and a heavily soaked brief. On another occasion, the resident was found in the same stained clothes that was worn the previous day.

Plan of Correction

Accept

The resident was found in the same clothes as [redacted] wore the day before when [redacted] woke up.

The residents hands were washed, clothes were changed, and the resident was cleaned up

Residents are encouraged to change their clothes before going to bed.

If the aide assigned to the resident cannot get them changed, they will notify a supervisor and ask for assistance.

If a resident refuses to do so, we will notify the family that the resident does not wish to get changed.

The refusal will be documented

The Director of Resident Services/designee will monitor all residents hygiene.

An in-service will be provided to staff on ADLs and support plans

Daily hygiene will be monitored by 7a-3:30p shift med techs or nurses and added to the EMAR as an facility initiated ordered that will be checked by the Director daily along with the pending orders and documented on the same audit form

This will be ongoing

An in-service will be provided to staff on ADLs and support plans

Completion Date: 06/20/2022 Licensee’s Proposed Date of POC Implementation

Implemented 7/1/22 CM

24 Personal hygiene

1. Requirements

2800.

24. Personal Hygiene - A residence shall provide the resident with assistance with personal hygiene as indicated in the resident’s assessment and support plan. Personal hygiene includes one or more of the following:

4. Dressing, undressing and care of clothes.

Description of Violation

The assessment and support plan, dated [redacted], for resident #1, indicates the resident requires assistance with personal hygiene. On one occasion when the family visited, the resident was observed in the same stained clothes that the resident wore the previous day.

Plan of Correction

Accept

The resident was having a personal physical issue and using [redacted] hands to help [redacted]

During that time staff was very attentive and went to the resident as often as possible to try to help [redacted] manage her issue.

The residents hands were washed, clothes were changed, and the resident was clean when staff left the room

The resident was checked on every hour

The resident was given medication to relieve [redacted] issue

Ongoing residents will encouraged to change their clothes before going to bed. If a resident refuses to do so, we will notify the family that the resident does not wish to get changed.

24 Personal hygiene (continued)

Daily hygiene will be monitored by 7a-3:30p shift med techs or nurses and added to the EMAR as an facility initiated ordered the Director will check daily with pending order and documented on the same form

This will be ongoing

An in-service will be provided to staff on ADLs and support plans

Completion Date: 06/20/2022 Licensee's Proposed Date of POC Implementation

Implemented 7/1/22 CM

58 Awake staff**1. Requirements**

2800.

58. Awake Staff Person - Direct care staff on duty in the residence shall be awake at all times.

Description of Violation

The residence utilizes agency staff, especially for overnight shift. According to staff interviews, some agency staff sleep in an empty room on the 3rd floor or on a couch on the floor. One agency staff is a "hard sleeper" who needs to be asked to keep the iPad, the home's communication system, near [REDACTED] ears.

Plan of Correction

Accept

It was reported to the state that an agency staff was sleeping due to a comment that was made was a staff person.

Sleeping will not be tolerated at any time during working hours

An in-service will be completed on staying awake during working hours

The Director of Resident Services/designee will come in on all shifts to observe the staff

The Director of Resident Services/designee will come in at least once a month on the night shift without notifying staff in advance.

It will be documented on the pending order monthly calendar.

Completion Date: 06/20/2022 Licensee's Proposed Date of POC Implementation

Implemented 7/1/22 CM

60a Staffing/support plan needs**1. Requirements**

2800.

60.a. Staffing shall be provided to meet the needs of the residents as specified in the resident's assessment and support plan. Residence staff or service providers who provide services to the residents in the residence shall meet the applicable professional licensure requirements.

Description of Violation

Resident #1 is prescribed Bowel Movement check three times a day in the morning, in the evening, and during the night. On 04/08 and 04/09/2022 during the night, resident #1's bowel movement was not checked. The residence explained this omission due to an absence of in-house med-tech/nurse. When there is no med-tech or nurse scheduled during the night, the residence contacts the nurses on the nursing center which is in the same campus.

Plan of Correction

Directed

The nurse from the nursing center comes over to assist the staff if there is any standing or PRN medication orders, emergencies or assessments that need to be done on a resident.

The nurse will be added to our schedule and is included on our daily assignment sheet

Ancillary staff that have the proper training as an LPN, Med Tech come in to assist staff when needed.

The Director of Resident Services/designee will monitor completion of MARs monthly

The MARs will be checked monthly for a year.

Directed Plan of Correction 5/25/22 CM:

60a Staffing/support plan needs (continued)

Immediately, the administrator shall ensure that appropriate staff levels will be scheduled to provide the level of supervision needed to meet the health and safety needs of residents as identified in the residents' assessments and support plans. Staff scheduled shall remain in the home through the entirety of the scheduled shift.

Completion Date: 06/20/2022 Licensee's Proposed Date of POC Implementation

Implemented 7/1/22 CM

187d Follow prescriber's orders

1. Requirements

- 2800.
- 187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident #1 is prescribed Bowel Movement check three times a day in the morning, in the evening and during the night. However, it was not performed during the night on 04/08 and 04/09/2022.

Plan of Correction

Directed

The nurse from the nursing center comes over to assist the staff if there is any standing or PRN medication orders, emergencies or assessments that need to be done on a resident.

The nurse will be added to our schedule and is included on our daily assignment sheet

Ancillary staff that have the proper training as an LPN, Med Tech come in to assist staff when needed.

The Director of Resident Services/designee will monitor completion of MARs monthly

The MARs will be checked monthly for a year.

Directed Plan of Correction 5/25/22 CM:

Immediately, the administrator shall ensure that appropriate staff levels will be scheduled to provide the level of supervision needed to meet the health and safety needs of residents as identified in the residents' assessments and support plans.

Completion Date: 06/20/2022 Licensee's Proposed Date of POC Implementation

Implemented 7/1/22 CM

Department of Human Services
Bureau of Human Service Licensing

July 1, 2022

[REDACTED]

RE: THE VILLAGE AT LIFEQUEST
2100 CHERRY BLOSSOM LANE
QUAKERTOWN, PA, 18951
LICENSE/COC#: 14496

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing licensing inspections on 06/23/2022, 06/30/2022 of the above facility, no regulatory citations have been identified as a result of this inspection.

Sincerely,
Claire Mendez

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

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Legal Entity

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Address: *2460 JOHN FRIES HIGHWAY, QUAKERTOWN, PA, 18951*
Phone: *2674242096* Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *82* Waking Staff: *62*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Monitoring* Exit Conference Date: *06/23/2022*

Inspection Dates and Department Representative

06/23/2022 - On-Site: [REDACTED]
06/30/2022 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *141* Residents Served: *63*

Special Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *x*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *62*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *19* Have Physical Disability: *1*

Inspections / Reviews

06/23/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *Not Required*

NO DEFICIENCIES FOUND