

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

April 21, 2023

[REDACTED], EXECUTIVE DIRECTOR
DRI/HEARTIS BUCKS COUNTY LLC
[REDACTED]
[REDACTED]

RE: HEARTIS BUCKS COUNTY
945 YORK ROAD
WARMINSTER, PA, 18974
LICENSE/COC#: 14855

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/15/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: HEARTIS BUCKS COUNTY

License #: 14855

License Expiration: 02/02/2023

Address: 945 YORK ROAD, WARMINSTER, PA 18974

County: BUCKS

Region: SOUTHEAST

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: DRI/HEARTIS BUCKS COUNTY LLC

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Certificate(s) of Occupancy

Type: I-2

Date: 08/09/2021

Issued By: Township of Warminster

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 35

Waking Staff: 26

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Complaint

Exit Conference Date: 06/15/2022

Inspection Dates and Department Representative

06/15/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 100

Residents Served: 24

Special Care Unit

In Home: Yes

Area: Generations

Capacity: 30

Residents Served: 11

Hospice

Current Residents: 1

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 24

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 11

Have Physical Disability: 0

Inspections / Reviews

06/15/2022 Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 07/09/2022

04/18/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 01/18/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 04/19/2023

Inspections / Reviews *(continued)*

04/21/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/19/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42p Restraints

1. Requirements

2800.

42.p. A resident shall be free from restraints.

Description of Violation

Resident #1 is prescribed [REDACTED] as needed 3 times daily for [REDACTED]. On multiple evenings, resident #1 was administered [REDACTED]. Staff person A states that the resident did not ask for the medication but [REDACTED] was being combative towards the staff person. Staff person A did not document why or what the symptoms were as to why she was administering this medication. Staff person A seemed to be the only Medication Technician administering this medication to resident #1 in the evening. It was administered on the nights that staff person A worked and not on nights when staff person A was off.

POC Submission

Accepted [REDACTED] - 01/19/2023)

On the date of inspection, all medication technicians (including Staff member A) were in-serviced on the requirement and importance of documenting the observed need for administering PRN medications. Upon further discussion with the Memory Care Director, Assistant Executive Director, and Executive Director. It was determined that any Resident in Memory Care that may require a PRN medication would be evaluated by the PCP to determine if a standing order would be more appropriate. Additionally staff were educated to alternative de-escalation techniques to assist with individuals feeling stress or anxiety. Ongoing coaching, reminders, and training will be provided during daily observations and interactions residents. scheduled monthly training at all staff meetings as needed.

Licensee's Proposed Overall Completion Date: 01/18/2023

Implemented [REDACTED] - 04/21/2023)

202 Prohibitions

2. Requirements

2800.

202. The following procedures are prohibited:

1. Seclusion, defined as involuntary confinement of a resident in a room from which the resident is physically prevented from leaving, is prohibited. This does not include the admission of a resident in a secured dementia care unit in accordance with § 2800.231 (relating to admission).
2. Aversive conditioning, defined as the application of startling, painful or noxious stimuli, is prohibited.
3. Pressure point techniques, defined as the application of pain for the purpose of achieving compliance, is prohibited.
4. A chemical restraint, defined as use of drugs or chemicals for the specific and exclusive purpose of controlling acute or episodic aggressive behavior, is prohibited. A chemical restraint does not include a drug ordered by a physician or dentist to treat the symptoms of a specific mental, emotional or behavioral condition, or as pretreatment prior to a medical or dental examination or treatment.
5. A mechanical restraint, defined as a device that restricts the movement or function of a resident or portion of a resident's body, is prohibited. Mechanical restraints include geriatric chairs, handcuffs, anklets, wristlets, camisoles, helmet with fasteners, muffs and mitts with fasteners, poseys, waist straps, head straps, papoose boards, restraining sheets, chest restraints and other types of locked restraints. A mechanical restraint does not include a device used to provide support for the achievement of functional body position or proper balance that has been prescribed by a medical professional as long as the resident can easily remove the device or the resident or his designee understands the need for the device and consents to its use.

202 Prohibitions (*continued*)

6. A manual restraint, defined as a hands-on physical means that restricts, immobilizes or reduces a resident's ability to move his arms, legs, head or other body parts freely, is prohibited. A manual restraint does not include prompting, escorting or guiding a resident to assist in the ADLs or IADLs.

Description of Violation

Resident #1 is prescribed [REDACTED] "as needed" for [REDACTED]. According to physicians orders, [REDACTED] is administered to resident #1 to control [REDACTED] on an "as needed basis". On multiple evenings, resident #1 was administered [REDACTED]. Staff person A states that the resident did not ask for the medication but they were being combative towards the staff person. Staff person A did not document why or what the symptoms were as to why [REDACTED] was administering this medication. Staff person A seemed to be the only Medication Technician administering this medication to resident #1 in the evening. It was administered on the nights the staff person worked and other nights when staff person A was not on the schedule the medication was not administered to the resident nor does any other staff report any combative behaviors from the resident.

POC Submission**Accept ([REDACTED] - 01/19/2023)**

On the date of inspection, all medication technicians (including Staff member A) were in serviced on the requirement and importance of documenting the observed need for administering PRN medications. Upon further discussion with the Memory Care Director, Assistant Executive Director, and Executive Director. It was determined that any Resident in Memory Care that may require a PRN medication would be evaluated by the PCP to determine if a standing order would be more appropriate. Additionally staff were educated to alternative de escalation techniques to assist with individuals feeling [REDACTED]. Ongoing coaching, reminders, and training will be provided during daily observations and interactions residents. scheduled monthly training at all staff meetings as needed.

Licensee's Proposed Overall Completion Date: 01/18/2023**Implemented ([REDACTED] - 04/21/2023)**