

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

February 21, 2023

[REDACTED], SR. MANAGER
WASHINGTON OPS LLC
[REDACTED]
[REDACTED]

RE: HAWTHORNE WOODS AL
791 LOCUST AVENUE
WASHINGTON, PA, 15301
LICENSE/COC#: 45409

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/01/2022, 12/02/2022, 12/11/2022, 12/16/2022, 12/19/2022, 12/20/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: HAWTHORNE WOODS AL License #: 45409 License Expiration: 10/31/2023
 Address: 791 LOCUST AVENUE, WASHINGTON, PA 15301
 County: WASHINGTON Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: WASHINGTON OPS LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 07/11/2000 Issued By: Labor and Industry
 Type: C-2 LP Date: 05/02/2000 Issued By: Labor and Industry

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 84 Waking Staff: 63

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 12/20/2022

Inspection Dates and Department Representative

12/01/2022 - On-Site: [REDACTED]
 12/02/2022 - Off-Site: [REDACTED]
 12/11/2022 - Off-Site: [REDACTED]
 12/16/2022 - Off-Site: [REDACTED]
 12/19/2022 - Off-Site: [REDACTED]
 12/20/2022 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 81 Residents Served: 69

Special Care Unit
 In Home: No Area: Capacity: Residents Served:

Hospice
 Current Residents: 11

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 69
 Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 15 Have Physical Disability: 2

Inspections / Reviews

12/01/2022 Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *01/06/2023*

01/18/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: *02/17/2023*

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *01/20/2023*

02/21/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: *02/17/2023*

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

16c Incident reporting

1. Requirements

2800.

16.c. The residence shall report the incident or condition to the Department's assisted living residence office or the assisted living residence complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2800.15 (relating to abuse reporting covered by law).

Description of Violation

On [redacted] at approximately [redacted] protective services presented at the home to investigate an allegation of abuse involving resident #1. The residence did not report this incident to the Department until [redacted], when an agent of the Department was on-site, and informed them they needed to submit the report.

Plan of Correction

Accept [redacted] - 01/18/2023)

Adult Protective Services (APS) conducted an investigation of an allegation of abuse on [redacted] from an anonymous reporter involving resident 1. APS did not know the date of the alleged incident. 55 Pa. Code § 2800.15 - Abuse reporting covered by law provides: (a) The residence shall immediately report suspected abuse of a resident served in the residence in accordance with the Older Adult Protective Services Act (35 P. S. § 10225.701-10225.707) and 6 Pa. Code § 15.21-15.27 (relating to reporting suspected abuse, neglect, abandonment or exploitation) and comply with the requirements regarding restrictions on staff persons.

In this instance, the residence was not notified of an allegation of abuse, nor was there any suspicion of abuse involving resident 1. The Bureau of Human Services Licensing (BHSL) Incident Reporting Form was filed on December 1, 2022, upon notice from the state of its receipt of an allegation of abuse. Although the residence was not notified of suspected abuse of a resident, it was cited for not reporting. The BHSL appears to apply a strict liability standard for reporting allegations of abuse as opposed to suspected abuse regardless of notice of the allegation to the residence or information that would create a suspicion of abuse. In this instance, BHSL did not have a date of the alleged abuse -- only that the incident reportedly occurred prior to 11/18/2022. As verified by the surveyor, if a residence fails to report allegations of abuse within 24 hours of the alleged incident, regardless of having any notice or reasonable suspicion of abuse, the residence will be cited. In this instance, upon investigation, BHSL did not substantiate the complaint. The Executive Director will conduct and complete retraining on 55 Pa. Code § 2800.15 - Abuse reporting covered by law with all Managers no later than January 24, 2023.

This plan of correction is submitted as required under State law. The submission of this Plan of Correction does not constitute any admission of civil or criminal liability on the part of the named Community as to contents stated in this Statement of Deficiencies. Any changes to the Community's policies and procedures made because of its receipt of this Statement of Deficiencies are subsequent remedial measures as that concept is employed in Rule 407 of the Federal Rules of Evidence and any corresponding state rules of civil procedure and should be inadmissible in any proceeding on that basis. The Community submits this plan of correction with the intention that it be inadmissible by any third party in any civil or criminal action against the Community or any employee, agent, officer, director, attorney, or shareholder of the Community or affiliated companies.

Licensee's Proposed Overall Completion Date: 01/24/2023

Implemented [redacted] 02/21/2023)