

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

January 19, 2023

[REDACTED]
REMED RECOVERY CARE CENTERS LLC
[REDACTED]
[REDACTED]

RE: REMED RECOVERY CARE CENTERS -
BUILDING 2
323 PAOLI PIKE
MALVERN, PA, 19460
LICENSE/COC#: 14282

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/06/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: REMEDIATION RECOVERY CARE CENTERS - BUILDING 2 License #: 14282 License Expiration: 02/01/2023
 Address: 323 PAOLI PIKE, MALVERN, PA 19460
 County: CHESTER Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: REMEDIATION RECOVERY CARE CENTERS LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 09/27/2021 Issued By: Commonwealth of Pennsylvania

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 6 Waking Staff: 5

Inspection Information

Type: Full Notice: Unannounced BHA Docket #:
 Reason: Renewal Exit Conference Date: 12/06/2022

Inspection Dates and Department Representative

12/06/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 8 Residents Served: 6
 Special Care Unit
 In Home: Yes Area: 2ND FLOOR Capacity: 8 Residents Served: 6
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 0
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 0 Have Physical Disability: 1

Inspections / Reviews

12/06/2022 - Full
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 12/24/2022

12/19/2022 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 01/19/2023
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 12/24/2022

Inspections / Reviews *(continued)*

12/22/2022 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 01/19/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 12/31/2022

01/10/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/19/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 01/20/2023

01/19/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/19/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

51 Criminal background checks

1. Requirements

2800.

51. Criminal background checks

- a. Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.101—10225.5102) and 6 Pa. Code Chapter 15 (relating to protective services for older adults).
- b. The hiring policies shall be in accordance with the Department of Aging’s Older Adult Protective Services Act policy as posted on the Department of Aging’s web site.

Description of Violation

The home utilizes contractual employees through a third party vendor for housekeeping. The home does not have the criminal background checks available or on file.

Plan of Correction

Accept (████) - 12/19/2022)

The home has contracted with this cleaning company for many years. As they are not individually contracted employees, nor considered the home's ancillary staff, background checks were never acquired by the home, nor has this regulation ever been cited before. Additionally, the other licensed home on the same campus (#142810) was inspected on 12/14/22 and this regulation was not cited.

However, if this citation stands, the company's HR Department will request background checks from the cleaning company for all of their employees who are/could be assigned to clean the home. The company's VP of Corporate Compliance & Quality Management, and the Quality Management Specialist will request that a change be made to the contract with the cleaning company to include that they will provide us copies of background checks for all of their employees who are/could be assigned to clean the home. The HR Department will be responsible for acquiring and storing these.

Licensee's Proposed Overall Completion Date: 12/20/2022

Implemented (████) - 01/19/2023)

60e Dietician

2. Requirements

2800.

60.e. The residence shall have a dietician on staff or under contract to provide for any special dietary needs of a resident as indicated in his support plan.

Description of Violation

There was no Dietician on staff or under contract to provide dietary needs for the residents' in the home.

Plan of Correction

Accept (████) - 12/19/2022)

The resident in question is currently on a ██████████ diet due to a ██████████, and is not considered a dietary need. This diet is managed by the home's Speech/Language Pathologist with oversight from the Medical Director.

However, if the regulation does not discern between special diets due to a medical need/diagnosis and a true dietary need, then the home will establish a contract with a community dietician to oversee this resident's ██████████ diet.

Licensee's Proposed Overall Completion Date: 12/30/2022

Implemented (████) - 01/19/2023)

107b Emergency procedures

3. Requirements

107b Emergency procedures (continued)

2800.

107.b. The residence shall have written emergency procedures that include the following:

1. Contact information for each resident's designated person.
2. The residence's plan to provide the emergency medical information for each resident that ensures confidentiality.
3. Contact telephone numbers of local and State emergency management agencies and local resources for housing and emergency care of residents.
4. Means of transportation in the event that relocation is required.
5. Duties and responsibilities of staff persons during evacuation, transportation and at the emergency location. These duties and responsibilities shall be specific to each resident's emergency needs.
6. Alternate means of meeting resident needs in the event of a utility outage.

Description of Violation

The residence's written emergency procedures do not include contact information for each resident's designated person, the residence's plan to provide the emergency medical information for each resident that ensures confidentiality, means of transportation in the event that relocation is required, duties and responsibilities of staff persons during evacuation, transportation and at the emergency location. These duties and responsibilities shall be specific to each resident's emergency needs.

Plan of Correction

Accept [REDACTED] - 12/22/2022)

The required items 1-4 and 6 are in the home's emergency procedures and were shared with the inspector at the time of inspection.

- 1) *Contact information for each resident: Each resident's emergency contact information is on their profile of the EMR. This can be accessed by all staff of the home, as well as all corporate staff. Additional staff can be added to access this information to assist if an emergency arises. Contact information is also available in the residence in each resident's primary chart. This information is noted in all attached documents.*
- 2) *Plan to provide emergency medical information confidentially: The resident's above mentioned profile would be shared only with responding EMT's via a printed profile sheet which will be kept in an envelope with the resident's initials and given to the EMT's in the event of an emergency. This information is in section E of the attached section of the home's Emergency Operations Plan.*
- 3) *Local/State contacts and local resources: This information is all on the attached "WP EOP cover sheet" document.*
- 4) *Emergency transportation: This information is all on the attached "WP EOP cover sheet" document.*
- 5) *Duties and responsibilities: Duties and responsibilities during evacuation, transportation, and at the emergency location are detailed throughout the attached Emergency Operations Plan. Residents will be assessed to determine if they require special emergency needs above the plan provided for all residents. These residents would have either severe visual and/or hearing deficits, require a 2-person transfer due to mobility status, and/or have severe combative physical behaviors. If a resident is determined to have any of these needs, an additional emergency evacuation plan will be created for each resident.*
- 6) *Alternate means of meeting resident needs if utility outage: These plans are detailed in the attached Emergency Operations Plan on pages 7 and 8. Additional information can be found in Section 3, Disaster Plans, that begins on page 14.*

Licensee's Proposed Overall Completion Date: 12/20/2022

107b Emergency procedures (continued)

Implemented [redacted] 01/19/2023)

162e Menu changes

4. Requirements

2800.

162.e. A change to a menu shall be posted in a conspicuous and public place in the home and shall be accessible to a resident in advance of the meal. Meal substitutions shall be made in accordance with § 2600.161 (relating to nutritional adequacy).

Description of Violation

On 12/6/22, the menu for lunch listed BLT and alternate of peanut butter and jelly. Pizza was served instead. No notice was provided to the residents in advance of the meal.

Plan of Correction

Accept (MJ - 12/22/2022)

Either the home's Program Director/Administrator or Food Manager will email all staff to remind them of the need to notify residents in writing of any menu changes. The home's menu will also be altered to include multiple meal substitution options for the residents to choose from, if needed. The home's Program Director/Administrator will email all staff on 12/27/22.

Licensee's Proposed Overall Completion Date: 12/27/2022

Implemented [redacted] - 01/19/2023)