

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

June 8, 2023

[REDACTED]
UPMC SENIOR COMMUNITIES
319 WELLNESS WAY
WASHINGTON, PA, 15301

RE: STRABANE WOODS OF
WASHINGTON
319 WELLNESS WAY
WASHINGTON, PA, 15301
LICENSE/COC#: 44542

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/11/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: STRABANE WOODS OF WASHINGTON License #: 44542 License Expiration: 01/28/2024
 Address: 319 WELLNESS WAY, WASHINGTON, PA 15301
 County: WASHINGTON Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: UPMC SENIOR COMMUNITIES
 Address: 319 WELLNESS WAY, WASHINGTON, PA, 15301
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: 1 2 Date: 11/17/1999 Issued By: South Strabane Township

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 104 Waking Staff: 78

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 04/24/2023

Inspection Dates and Department Representative

04/11/2023 On Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 100 Residents Served: 79
 Special Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 5
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 79
 Diagnosed with Mental Illness: 2 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 25 Have Physical Disability: 1

Inspections / Reviews

04/11/2023 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/06/2023

05/02/2023 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 06/07/2023
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/08/2023

Inspections / Reviews *(continued)*

05/04/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 06/07/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 06/10/2023

06/08/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/07/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

42c Dignity/Respect

1. Requirements

2800.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Numerous residents indicated staff person A treats them in a rude and disrespectful manner while providing care to residents. Residents indicated staff person A is "abrasive" and "mean" towards residents, which makes the residents feel upset and feel they are a "burden".

Plan of Correction**Accept ([REDACTED] - 05/04/2023)**

Employee "A" was placed on suspension [REDACTED]/2023, pending further investigation following a resident's complaint. The violation report was received at the facility on [REDACTED]/23. Human Resources and the Administrator met with Employee "A" on [REDACTED]/23 to discuss the status of [REDACTED] employment. Employee "A" returned to full duty on [REDACTED]/23. Employee "A" was directed to Life Solutions/Employee Assistance to provide counseling, including "Dignity and Respect". Employee "A" made contact with Life Solutions and is receiving counseling. Employee "A" will complete UPMC learning modules; a). Resident Rights b). 7 Pillars of Dignity & Respect c). Communicating with empathy. Employee "A" The learning modules will be completed before 5/12/23. Verification of the completion of modules will be followed by the Director of Resident Care. A record of the completed modules will be placed in the employee's file.

(Employee "A" previously completed Resident Rights and Dignity module on 9/6/2022, as verified by DHS inspector on 4/11/2023.)

All current staff will receive a reeducation on "Dignity and Respect" as instructed by the Administrator or Director of Resident Care. These classes will be held 5/8/23, 5/9/23 & 5/10/23. A staff roster will be maintained by the Administrator.

Moving forward, the Director of Resident Care will interview 3 residents under the care of Employee "A" and maintain a record of the resident's name, conversation and date of interview. This will begin on 5/10/23 and interviews will be conducted twice a week for 3 months. After this time, resident interviews will be conducted twice a month for 2 months, based on the Employee "A" schedule.

Licensee's Proposed Overall Completion Date: 05/12/2023**Implemented ([REDACTED] - 06/08/2023)**