# Department of Human Services Bureau of Human Service Licensing LICENSING INSPECTION SUMMARY PUBLIC

November 3, 2023

# , EXECUTIVE DIRECTOR PROVIDENCE PLACE OF DOVER ASSOCIATES 3377 FOX RUN ROAD DOVER, PA, 17315

RE: PROVIDENCE PLACE OF DOVER 3377 FOX RUN ROAD DOVER, PA, 17315 LICENSE/COC#: 33696

Dear

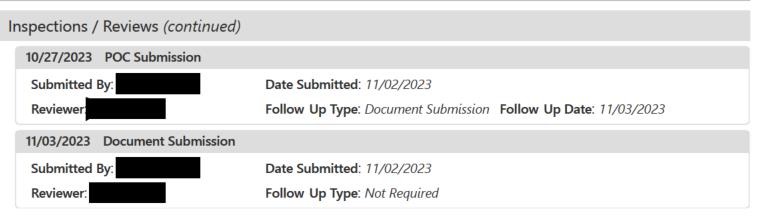
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/03/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

cc: Pennsylvania Bureau of Human Service Licensing

PROVIDENCE PLACE OF DOVER			33696
Facility Information			
Name: PROVIDENCE PLACE OF DOVE	R	License #: 33696	License Expiration: 02/11/2024
Address: 3377 FOX RUN ROAD, DOVE	ER, PA 17315		
County: YORK	Region: CENTRAL		
Administrator		_	
Name:	Phone:	Email	
Legal Entity			
Name: PROVIDENCE PLACE OF DOVE	R ASSOCIATES		
Address: 3377 FOX RUN ROAD, DOV	ER, PA, 17315	-	
Phone: Email:			
Certificate(s) of Occupancy			
Туре: /-2	Date: 05/21/2010		Issued By: Dover Township
Туре: /-1	Date: 04/15/2023		Issued By: Dover Township
<b>Туре</b> : <i>C-2 LP</i>	Date: 04/25/1998		<b>Issued By</b> : Labor and Industry
Staffing Hours			
Resident Support Staff:	Total Daily Staff: 16	4	Waking Staff: 123
Inspection Information			
Type: Partial Notice	e: Unannounced	BHA Docket #:	
Reason: Complaint, Incident		Exit Conference Da	ate: 10/03/2023
Inspection Dates and Department Representative			
10/03/2023 - On-Site:			
Resident Demographic Data as of Inspection Dates			
General Information			
License Capacity: 190		Residents Serve	d: 120
Special Care Unit			
	ea: Connections	Capacity: 74	Residents Served: 42
Hospice Current Residents: 8			
Number of Residents Who:			
Receive Supplemental Security	Income: 0	Are 60 Years of	Age or Older: 120
Diagnosed with Mental Illness: 0		Diagnosed with Intellectual Disability: 1	
Have Mobility Need: 44		Have Physical D	isability: 0
Inspections / Reviews			
10/03/2023 Partial			
Lead Inspector:	Follow-Up Type: /	POC Submission	Follow-Up Date: 10/29/2023



### 42b Abuse/Neglect

#### 1. Requirements

2800.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

### Description of Violation

During the morning and afternoon of the state of the stat

**Plan of Correction** 

Accept ( - 10/24/2023)

On an initial investigation was initiated by the Executive Director and Director of Wellness. The alleged perpetrator was immediately suspended and left the property. After interviewing staff members, the resident, and the alleged perpetrator, the staff member was terminated from employment on the staff member was terminated from employment on the staff member.

, the Executive Director completed Resident Rights-Abuse In-services for all care staff. Residence will continue to complete criminal background checks during pre-employment. Residence will continue with new hire/onboarding process to educate new staff on resident rights and abuse. Residence will increase additional abuse training. Beginning December 5, 2023, residence will increase dementia training with our Director of Connections. (SDCU) The training to be utilized will be Positive Approach to Care (PAC). PAC training will be held quarterly, (in person) to ensure all staff receive this training annually.

Quality Management quarterly meetings will review quarterly training and any incidents identified.

Proposed Overall Completion Date: 12/31/2023

Licensee's Proposed Overall Completion Date: 12/31/2023

Implemented ( - 11/03/2023)