

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

December 22, 2023

[REDACTED], ADMINISTRATOR
PROVIDENCE PLACE OF HAZLETON ASSOCIATES
[REDACTED]

RE: PROVIDENCE PLACE OF HAZLETON
149 SOUTH HUNTER HIGHWAY
DRUMS, PA, 18222
LICENSE/COC#: 22760

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/03/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: PROVIDENCE PLACE OF HAZLETON License #: 22760 License Expiration: 04/01/2024
 Address: 149 SOUTH HUNTER HIGHWAY, DRUMS, PA 18222
 County: LUZERNE Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: PROVIDENCE PLACE OF HAZLETON ASSOCIATES
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 35 Total Daily Staff: 207 Waking Staff: 155

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint Exit Conference Date: 11/03/2023

Inspection Dates and Department Representative

11/03/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 155 Residents Served: 122

Special Care Unit
 In Home: Yes Area: lower level Capacity: 42 Residents Served: 42

Hospice
 Current Residents: 11

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 122
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 50 Have Physical Disability: 0

Inspections / Reviews

11/03/2023 Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 11/26/2023

12/01/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: 12/05/2023
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 12/06/2023

Inspections / Reviews *(continued)*

12/22/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 12/05/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

17 Record confidentiality

1. Requirements

2800.

- 17. Confidentiality of Records - Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

Description of Violation

On 11-3-2023, at 9:29 am, the SCDU Medical Treatment Records Book was left on top of the Home's SDCU Medical Treatment Cart and was unlocked, unattended, and accessible to residents and visitors.

Plan of Correction

Accept ([redacted] - 12/01/2023)

[redacted] LPN, Connections Director reminded all staff members about the confidentiality of residents and the importance of keeping resident records out of common areas. Our strategy for rectifying this violation was to completely remove the bowel and bladder binder on 11/3/2023. We are exclusively using our electronic systems to chart on our residents. [redacted] Connections Director is conducting spot checks in the hallways to ensure that no resident information is being left out on the treatment cart or in any other area around the neighborhood. [redacted] the Director of Connections, will continue to remind staff about resident confidentiality during scheduled monthly staff meetings. ED [redacted] will monitor and audit for compliance.

Licensee's Proposed Overall Completion Date: 11/17/2023

Implemented [redacted] - 12/22/2023)