

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

January 16, 2024

[REDACTED], REGIONAL DIRECTOR OF OPERATIONS - PENNSYLVANIA  
COLUMBIA/WEGMAN SOUTHAMPTON,LLC  
[REDACTED]

RE: THE PROVINCE OF SOUTHAMPTON  
1160 STREET ROAD  
SOUTHAMPTON, PA, 18966  
LICENSE/COC#: 14538

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/16/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: THE PROVINCE OF SOUTHAMPTON License #: 14538 License Expiration: 07/17/2024  
 Address: 1160 STREET ROAD, SOUTHAMPTON, PA 18966  
 County: BUCKS Region: SOUTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: COLUMBIA/WEGMAN SOUTHAMPTON,LLC  
 Address: [REDACTED]  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: I-1 Date: 10/10/2019 Issued By: Upper Southampton Township

**Staffing Hours**

Resident Support Staff: Total Daily Staff: 91 Waking Staff: 68

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
 Reason: Complaint, Incident Exit Conference Date: 11/16/2023

**Inspection Dates and Department Representative**

11/16/2023 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: 106 Residents Served: 48  
 Secured Dementia Care Unit  
 In Home: Yes Area: Opal Capacity: 36 Residents Served: 14  
 Hospice  
 Current Residents: 3  
 Number of Residents Who:  
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 48  
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0  
 Have Mobility Need: 43 Have Physical Disability: 0

**Inspections / Reviews**

11/16/2023 Partial  
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 12/07/2023

12/08/2023 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: 01/05/2024  
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 01/05/2024

Inspections / Reviews *(continued)*

01/16/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/05/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

**57d - Waking Hours****1. Requirements**

2600.

57.d. At least 75% of the personal care service hours specified in subsections (b) and (c) shall be available during waking hours.

**Description of Violation**

On [REDACTED] a total of 79 hours of direct care was required. However, only 58 of the required hours, or 73 percent, were provided during waking hours.

**Plan of Correction**

**Accept** [REDACTED] - 12/08/2023)

Residence Director and Health Care Director immediately reviewed the upcoming 2-week schedule to ensure adequate staffing based on the needs of the residents and their mobility status to evacuate safely on 11/27/2023. Residence Director, Health Care Director, and or designees will review schedules weekly beginning the week of 11/27/2023 to ensure staffing is adequate and the needs of the residents are able to be met. This will occur each week and ongoing to avoid any discrepancy of staffing pattern.

The Health Care Director, Residence Director, Assistant Health Care Director, and or designee will review current mobility/ evacuation (immobile) status for current residents for accuracy by 12/1/2023.

Education on Regulation on Direct care staffing (2600. 57d (d)) will be conducted with the Residence Director and Health Care Director by Regional Health Care Director by 12/1/2023.

Staffing issues will be reviewed and discussed in QA meetings each month for 3 months.

**Licensee's Proposed Overall Completion Date:** 12/06/2023

**Implemented** [REDACTED] - 01/16/2024)