

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

March 1, 2024

[REDACTED]  
LIFEQUEST NURSING CENTER  
[REDACTED]

RE: THE VILLAGE AT LIFEQUEST  
2100 CHERRY BLOSSOM LANE  
QUAKERTOWN, PA, 18951  
LICENSE/COC#: 14496

[REDACTED],  
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/17/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: *THE VILLAGE AT LIFEQUEST* License #: *14496* License Expiration: *11/07/2024*  
Address: *2100 CHERRY BLOSSOM LANE, QUAKERTOWN, PA 18951*  
County: *BUCKS* Region: *SOUTHEAST*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *LIFEQUEST NURSING CENTER*  
Address: [REDACTED]  
Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *I-2* Date: *10/22/2019* Issued By: *Milford Township*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *139* Waking Staff: *104*

**Inspection Information**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
Reason: *Incident* Exit Conference Date: *01/17/2024*

**Inspection Dates and Department Representative**

01/17/2024 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information			
License Capacity:	<i>141</i>	Residents Served:	<i>95</i>
Special Care Unit			
In Home:	<i>No</i>	Area:	
Capacity:		Residents Served:	
Hospice			
Current Residents:	<i>4</i>		
Number of Residents Who:			
Receive Supplemental Security Income:	<i>0</i>	Are 60 Years of Age or Older:	<i>94</i>
Diagnosed with Mental Illness:	<i>1</i>	Diagnosed with Intellectual Disability:	<i>0</i>
Have Mobility Need:	<i>44</i>	Have Physical Disability:	<i>0</i>

**Inspections / Reviews**

01/17/2024 - Partial  
Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *02/02/2024*

02/08/2024 - POC Submission  
Submitted By: [REDACTED] Date Submitted: *02/29/2024*  
Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *03/01/2024*

Inspections / Reviews (*continued*)

03/01/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/29/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

## 42b Abuse/Neglect

## 1. Requirements

2800.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

**Description of Violation**

On [REDACTED] Resident [REDACTED] reported that they discovered a discrepancy in their financial belongings, as they had [REDACTED] in their drawer and [REDACTED] in their purse. The last time Resident [REDACTED] recalled seeing the money was on [REDACTED]. On [REDACTED], when they opened their drawer to retrieve the funds, they observed that [REDACTED] was no longer there. A subsequent check of their purse revealed that the [REDACTED] in cash was missing as well. The resident's family member verified the total amount of money that should have been present in the residents room. Although Resident [REDACTED] was provided with a bedside lockbox by the residence, they were unfamiliar with its use, and reported not having access to a key for the lockbox.

On [REDACTED], Resident [REDACTED] also reported that they discovered that their money was missing. Resident [REDACTED] had [REDACTED] in a bank envelope stored in the front pocket of their black purse, which, in turn, was kept in their walker basket. Resident [REDACTED] had last seen the money on [REDACTED]. The resident's family member verified the total amount of money that should have been present in the room. Despite having a lockbox and a lockable drawer with keys, resident [REDACTED] reports that they did not utilize them for storing valuable items.

Repeat Violation Date: 3/1/23

**Plan of Correction**

Accept [REDACTED] - 02/08/2024)

1. The Administrator received the reports from two residents in reference to a discrepancy with funds.
2. The Administrator immediately went to the residents to get their statements
3. Families were notified and money was confirmed with families
4. The Administrator then ran two reports, one for the call bells and one for fobs that open the doors to resident rooms.
5. A comparison was made and no unusual entries were found
6. Cameras were reviewed and again no unusual entries were found
7. The State Police were notified of the incident and came to the community to interview the residents.
8. The Area of Aging was notified
9. Notice was given to the residents
10. The Department of Human Services was notified
11. Ongoing, although the information for lock boxes and locking valuables is in the contract, a separate form was created for residents and families to sign upon admission explaining the importance of using a locked drawer and offering them a key that they can accept or deny.
12. This information will also be presented at the next resident council meeting
13. January 31st 2024 we had PEPP Unlimited come in and do an all staff training on OAPSA/Abuse and Neglect with a focus on Financial Exploitation.
14. The Administrator or designee will continue to educate residents, staff and families on the importance of locking up valuables

Licensee's Proposed Overall Completion Date: 03/01/2024

Implemented [REDACTED] - 03/01/2024)