

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 31, 2024

[REDACTED]
NORTH WALES 1089 MC BG OPCO LLC
[REDACTED]
[REDACTED]

RE: PARK CREEK PLACE - MEMORY
CARE
1089 HORSHAM ROAD
NORTH WALES, PA, 19454
LICENSE/COC#: 14256

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/06/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: PARK CREEK PLACE - MEMORY CARE

License #: 14256

License Expiration: 10/02/2024

Address: 1089 HORSHAM ROAD, NORTH WALES, PA 19454

County: MONTGOMERY

Region: SOUTHEAST

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: NORTH WALES 1089 MC BG OPCO LLC

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP

Date: 07/19/1996

Issued By: CWOPA L&I

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 50

Waking Staff: 38

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Monitoring

Exit Conference Date: 05/06/2024

Inspection Dates and Department Representative

05/06/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 48

Residents Served: 25

Secured Dementia Care Unit

In Home: Yes

Area: Entire Home

Capacity: 48

Residents Served: 25

Hospice

Current Residents: 6

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 25

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 25

Have Physical Disability: 0

Inspections / Reviews

05/06/2024 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 05/22/2024

05/22/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 05/30/2024

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 06/10/2024

Inspections / Reviews *(continued)*

05/31/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/30/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

184a - Resident's Meds Labeled

1. Requirements

2600.

184.a. The original container for prescription medications shall be labeled with a pharmacy label that includes the following:

1. The resident's name.
2. The name of the medication.
3. The date the prescription was issued.
4. The prescribed dosage and instructions for administration.
5. The name and title of the prescriber.

Description of Violation

The directions for Resident [REDACTED] tab had been changed from "take 1 tablet by mouth once daily" to "take 1 tablet by mouth at bedtime." However, the change was not indicated on the medication container.

The directions for Resident [REDACTED] cap had been changed from "take 1 capsule by mouth once daily" to "take 1 capsule by mouth at bedtime." However, the change was not indicated on the medication container.

The directions for Resident [REDACTED] tab had been changed from "take 1 tablet by mouth at bedtime if needed for sleep" to "take 1 tablet by mouth every 24 hours as needed for insomnia, agitation, and restlessness." However, the change was not indicated on the medication container.

Plan of Correction

Accept [REDACTED] - 05/22/2024)

- Resident [REDACTED] container has been updated with a change of direction sticker . Corrected by the Health & Wellness Director on 5-15-24.
- Resident [REDACTED] cap container has been updated with a change of direction sticker Corrected by Health & Wellness Director on 5-15-24.
- Resident [REDACTED] tab container has been updated with a change of direction sticker Corrected by Health & Wellness Director on 5-15-24.
- Current Med techs were provided educated, on 5-15-2024 by the Health & Wellness Director on the company's policy on Medication labeling ,also on checking for appropriate labels when receiving medication that family provides, and any discrepancies are communicated to Health and Wellness Director or designee for verification.
- Health & Wellness Director will conduct an audit of current & new medications including medication received from families for prescription accuracy. Started 5-17-24
- Health & Wellness Director will conduct an audit of the medication cart weekly for 1 month; biweekly for 1 month; then monthly to verify current medications including medications provided by families have accurate labels. Any discrepancies will be reported to the Executive Director

Licensee's Proposed Overall Completion Date: 05/31/2024

Implemented [REDACTED] - 05/31/2024)

184b - Labeling OTC/CAM

2. Requirements

2600.

184.b. If the OTC medications and CAM belong to the resident, they shall be identified with the resident's name.

Description of Violation

On [REDACTED] an open box of Ensure belonging to Resident [REDACTED] was in the storage room and was not labeled with the

184b - Labeling OTC/CAM (continued)

resident's name.

Plan of Correction

Accept [REDACTED] 05/22/2024)

- Resident [REDACTED] box of Ensure was labeled by the MedTech with resident's name on 5-6-2024, and new case of Ensure requested from pharmacy by Health and wellness Director on 5-17-2024.
- Current Med Techs educated by the Health & Wellness Director on 5-15-2024, on the company's medication labeling policy, opening OTC/CAM medications packaging, and keeping the attached resident label intact.
- Health and Wellness Director will complete audit of current OTC/CAM packaging by 5-17-2024 for accurate labeling.
- Health and Wellness Director will conduct an audit OTC /CAM for accurate labeling weekly for 1 month; biweekly for 1 month; then monthly. Any discrepancies will be reported to the Executive Director . Ongoing

Licensee's Proposed Overall Completion Date: 05/31/2024

Implemented [REDACTED] - 05/31/2024)

202 - Prohibitions

3. Requirements

2600.

202. The following procedures are prohibited:

4. A chemical restraint, defined as use of drugs or chemicals for the specific and exclusive purpose of controlling acute or episodic aggressive behavior, is prohibited. A chemical restraint does not include a drug ordered by a physician or dentist to treat the symptoms of a specific mental, emotional or behavioral condition, or as pretreatment prior to a medical or dental examination or treatment.

Description of Violation

Resident [REDACTED] is prescribed [REDACTED] tab, take 1 tablet by mouth every 24 hours as needed for insomnia, agitation, and restlessness. This medication is prescribed to control resident's behaviors of agitation and is considered as a chemical restraint.

Plan of Correction

Accept [REDACTED] - 05/22/2024)

- Chemical restraint labeling of medication for Resident [REDACTED] tablet removed by the Health & Wellness Director 5-10-2024.
- Health and Wellness Director request for new [REDACTED] prescription from Primary Care Physician on 5-10-2024, removing the word 'agitation'.
- Health and Wellness Director or designee will review all new prescriptions with Primary Care Physician to ensure labeling does not reflect the use of a chemical restraint by 5-17-2024.
- Health and Wellness Director educated current MedTech's regarding company restraint policy which reflect chemical restraints on 5-17-2024.
- HWD will audit current narcotic medications and request new prescriptions for inappropriate labeling and use by Primary Care Physician to be completed by 5-17-2024.
- Health and Wellness Director will audit narcotic labeling weekly for 1 month, biweekly for 1 month and then monthly for inappropriate labeling. Any discrepancies will be reported to Executive Director. Started by 5/31/2024
- The Executive Director with the management team present will discuss the restraint policy -chemical restraints during the quarterly Quality Assurance Review . Completed by 5/31/2024.

Licensee's Proposed Overall Completion Date: 05/31/2024

202 - Prohibitions (*continued*)

Implemented [REDACTED] - 05/31/2024)