

Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

July 10, 2024

[REDACTED]
WHITE DEER RUN, LLC
[REDACTED]

RE: WHITE DEER RUN, LLC
13 OPEN BUILDING
TORRANCE STATE HOSPITAL
TORRANCE,, PA, 15779
LICENSE/COC#: 45319

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families licensing inspections on of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is: Acceptable

Please submit documentation verifying compliance in SansWrite as corrective actions are implemented. The Department will review this documentation to determine compliance. Please note that in order for the Department to verify your compliance, you are required to upload documentation into SansWrite AFTER the Plan of Correction has been accepted by the Department, and not with the initial submission of your Plan of Correction.

Sincerely,

A large black rectangular redaction box covering the signature area.

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: WHITE DEER RUN, LLC

License Number: 45319

Address: 13 OPEN BUILDING, TORRANCE,, PA 15779

License Expiration: 07/02/2025

County: WESTMORELAND

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: WHITE DEER RUN, LLC

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Inspection Information

Start Date: 06/28/2024

End Date: 06/28/2024

Type: Complaint

Notice: Announced Visit

Inspector(s): [REDACTED]

Inspection Narrative

The Department of Human Services, Office of Children, Youth and Services, Western Region investigated two complaints regarding Cove Secure. Based upon review of the video footage of the incident and interviews conducted, a citation will be issued for 3800.32(b).

Inspections / Reviews

06/28/2024 - Complaint

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 07/18/2024

07/10/2024 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: On-site Verification

Follow-Up Date: 08/12/2024

3800.32 Specific Rights

1. Requirements

3800.32.b. A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

Description of Violation

The following narratives are regarding two incidents at Cove Secure/White Deer Run LLC with the same violations for each incident:

On [REDACTED] child A was mistreated after being head butted and inappropriately restrained by staff member A. Video review of the incident clearly shows child A standing in the doorway alone. There is a staff member sitting in the common room area and another resident in the next room of common area. A resident leaves the common room and child A puts [REDACTED] outreached leg down to let [REDACTED] pass. Child A had been directed to go to [REDACTED] room however continued to stand in the doorway. While standing with [REDACTED] arms crossed facing down the hallway, staff member A quickly approaches child A and stands directly to the left side of child A. It did appear that child A had said something to staff member A prior to staff member A approaching. Staff member A clearly appears angered as [REDACTED] addresses child A and then suddenly head butts the child to the left side of [REDACTED] forehead area. Staff member A then quickly grabs child A by [REDACTED] shirt and shoulder area and drags child A across the common room to a table and slams child A to the table and both child A and staff member A fall to the floor. The other staff present gets up to assist and another staff also enters the room to assist. It is reported child A quickly calmed and was not struggling once in the prone position. Staff member A and another staff began to escort child A down the hallway to his room. Multiple other staff were on the floor along with floor managers. Child A is taken into [REDACTED] room and reportedly says something to the staff member A who then goes into the child A's room. Another staff quickly follows, and another restraint is initiated with child A. Staff member A is told to remove [REDACTED] from the incident.

Child A was examined by the nurse and there were no injuries noted. Child A did not request any ice or pain medication (Tylenol).

Cove Prep initially suspended the staff member A however after further review and discussion, staff member A's employment was terminated. Child A was interviewed and did not disclose any injuries or interference with breathing.

On [REDACTED] child B was mistreated by staff member B while staff member B initiated a restraint inappropriately. A review of video of the incident and interview of resident and staff occurred. The video clearly shows child B sitting in the common room in a blue chair. It shows child B talking with staff in the connecting room. Child B gets up to look at the daily schedule as [REDACTED] is discussing/arguing with staff that [REDACTED] needs to return to [REDACTED] room. Child B sits back in the chair and at that time staff member B then walks into the room, stands beside child B for a brief moment then throws two blue chairs that are sitting directly in front of child B. The chairs are thrown away from child B. Staff member B then aggressively grabs child B by the shirt in [REDACTED] chest area and pulls/yanks child B up to [REDACTED] feet. At this time a struggle ensues between child B and staff member B as staff member B appears to attempt to initiate a restraint however, they both struggle on their feet and staff member B then does take the child B to the floor. The video does not clearly show staff member B's arm stay on child B's neck area or that the staff member B's forearm remains there. Child B was interviewed and stated [REDACTED] did not have any injuries. [REDACTED] was examined by the nursing staff and no injuries noted.

Plan of Correction

Accept ([REDACTED] - 07/10/2024)

Both staff members were immediately suspended and removed from the floor. And subsequently terminated the next day after investigation was completed by management.

SCM refreshers are conducted quarterly to ensure that proper and approved techniques are utilized during any hands-on action. Verbal de-escalation and working with the youth before further escalation is always stressed during training and supervisions.

3800.32 Specific Rights *(continued)*

Licensee's Proposed Overall Completion Date: *07/10/2024*