



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**

**MAILING DATE:** JAN 14 2015

Dr. Randy A. Ireson, Executive Director  
Glen Mills Schools  
C/o Chris Spriggs, Director  
PO Box 5001  
Concordville, Pennsylvania 19331

RE: Tyler Hall  
185 Glen Mills Road  
Glen Mills, Pennsylvania 19342  
License # 113020

Dear Dr. Ireson:

As a result of the Department of Human Services' licensing inspection on November 7, 2014 of the above facility, the violations with 55 Pa.Code Ch. 3800 (relating to Child Residential and Day Treatment Facilities) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 3800 must be maintained.

Sincerely,

Andrew M. Dietz  
Child Residential Licensing Manager

Enclosure  
Licensing Inspection Summary

**VIOLATION REPORT  
CHILD RESIDENTIAL LICENSING - 55 Pa.Code Chapter 3800**

Facility Name: TYLER HALL		License Number: 11302
Address: 185 GLEN MILLS ROAD, GLEN MILLS, PA 19342		County: Delaware
Director: Chris Spriggs		Region: SOUTHEAST
Legal Entity Name: GLEN MILLS SCHOOLS		
Legal Entity Address: P.O. BOX 5001, CONCORDVILLE, PA 19331		
Certificate(s) of Occupancy NM  NM		
Program Type: Residential Services	Licensed Capacity: 68	Number of Children Served: 68
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Incident		
On-Site Inspections Dates and Department Representatives On-Site 11/07/2014; Smith, Cassandra; Daniels, Michael		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
<b>Child Demographic Data as of Inspection Dates</b>		
Age of Children: 0 to 5 years: 0 6 to 13 years: 0 14 to 17 years: 55 18 to 21 years: 13	Number of Children who: Are Adjudicated Delinquent: 68 Are Dependent: 0 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Physical Disability: 0	

Licensing Inspection Summary: 11302 - 11/07/2014 - Smith, Cassandra  
 Facility Name: TYLER HALL

**1. REGULATION 56 Pa.Code §3800**

3800.32(b) - A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

**2a. DESCRIPTION OF VIOLATION**

On 11/3/2014, Child #1 and Child #2 were playing ping pong in the Student Union when Child #1 grabbed Child #2's arm trying to get the ball. Staff member A thought the two children were wrestling and asked what they were doing. All of the children were back on the unit and in Townhouse when Staff member A made Child #1 and Child #2 stand up. Staff member A asked the two children how they felt about being confronted on campus. The staff member then slapped Child #1 twice and asked Child #1 how it made the child feel then slapped Child #2 three times and asked Child #2 how it made the child feel.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

The Glen Mills Schools understands the importance of Pa Code Title 55 3800.32(b) and will not tolerate the abuse, mistreatment, threats, harassment, or corporal punishment of a child. The Glen Mills Schools performed an internal investigation on November 4, 2014, as a follow up to an incident that occurred on November 3, 2014. Part of the investigation consisted of interviewing the students and staff members involved. Subsequently, the Team Leader of Tyler Hall was able to conclude that Child 1 and Child 2's rights were violated, so a call to Childline was made on November 4, 2014. In addition, Staff Member A was terminated on November 4, 2014 for violating student rights, failing to follow the Glen Mills Schools Behavior Intervention Training, and not acting in a professional manner. In response to this violation, the Team Leader of Tyler Hall addressed all of his staff members in their weekly team meeting on the importance of student rights. Furthermore, the Assistant Group Living Director has addressed his subordinates that manage the other licensed residential facilities on the importance of our Professional Code of Conduct and the Pa Regulation 3800.32(b). The proper treatment of our students continues to be a point of emphasis in our Behavior Intervention Training, which each staff member continuously receives. The Glen Mills Schools administration places a strong emphasis on a healthy and safe environment and will not tolerate any violations of our student's rights. The Glen Mills Schools will continue to train our staff on the importance of this violation and will encourage the safety and well-being of our children.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)

*Randy Ireson*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

Dr. Randy A. Ireson

Date January 2, 2015

**DEPARTMENT USE ONLY - FACILITIES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 1/12/15  
 (Date)

Plan of correction implementation status as of 1/12/15  
 (Date)

The above plan of correction was approved by AMD  
 (Initials)

- Fully Implemented  
 Partially Implemented - Adequate Progress  
 Partially Implemented - Inadequate Progress  
 Not Implemented