Policy Clarification - Medical Assistance - All
PMA17415304

Submitted: 01/15   **Agency: CAOs**

Subject: **Disability Verification with *Healthy PA***

Question:
We received a Medical Assistance (MA) application that lists a disability for the applicant, but the applicant did not submit the requested disability verification. Is it appropriate to reject the MA application with reason code 042?

Response By: Division of Health Services   **Date: 01/22/15**

No. Do not reject any MA application with reason code 042 for failure to provide verification of a disability. Rejecting the application with code 042 doesn't allow the system to review eligibility for MA categories to include the *Healthy PA* categories, which do not require disability verification.

When you receive an application for MA that lists a disability for an applicant, check the case record for any existing verification of a disability. If sufficient verification doesn't exist, frontload the application information into Case Processing and enter a code "P" for the missing disability verification. The system will add disability verification to the Pending Verification Checklist (PA 253). Send the PA 253 and the appropriate disability verification form to the applicant with appropriate due date per policy.

If the applicant doesn't provide the requested disability verification by the due date but you have the other required verification, run eligibility for MA with the information you do have. Leaving the disability verification as code "P" will allow the system to Fail Eligibility for Healthy Horizons and determine eligibility for other categories, including Healthy PA, and the correct notice will be sent.