

Policy Clarifications -Medicaid – All

PMA-17691-377

Submitted: Agency: CAOs

Subject: Advance Notice for Health Insurance Premium Payment (HIPP) Non-Cooperation

Question: What is the appropriate advance notice reason code for a recipient who fails to cooperate with HIPP?

Response By: Division of Health Services

Date: 9/17/15

When a Medical Assistance (MA) recipient fails to cooperate with the HIPP program, HIPP staff will send a notice to the CAO. The CAO will scan and attach this notice to the case record. The CAO will issue an advance notice to the recipient, using reason code 042, option D failure to provide information. The notice states "You no longer qualify for this benefit because you failed to provide information needed to decide if you qualify. The following information was not received:" In the "Name" section of the notice, the CAO will enter the name of the line number indicated on the HIPP notice. In the "Item(s)" section, the CAO will enter "HIPP cooperation is a condition of eligibility." For the due date, the CAO will enter the date the HIPP notice was received by the CAO. The CAO will narrate the action taken.

Note: The CAO will only close the MA of the individual named on the HIPP notice. Also, individuals who are not able to enroll themselves in the employer group health plan, such as children are not closed for failure to cooperate with HIPP.