**Policy Clarifications**

**Cash Assistance – PCA-19846-176**

**SNAP Assistance – PFS-19846-576**

**Submitted: 4/15/2020 Agency: CAOs**

**Subject:** TANF and SNAP Processing during the COVID-19 Emergency

**Question:** Should CAO’s adjust benefits when there is an increase or change in income for TANF and SNAP during the coronavirus (COVID-19) Emergency?

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| **Response by:** Policy Clarification Unit Date: 4/10/20  Yes. When processing a TANF/SNAP SAR or Renewal during the COVID-19 emergency, or any other reported change, if the result is a reduction in benefits or closure due to income, the CAO is to proceed and process as normal based on the outcome of the financial determination. |

NOTE: The CAO will not close MA budgets.